





The Department of Environmental Resources Management invites you to explore the beauty and wonder of Palm Beach County's natural

The Department of Environmental Resources Management invites you to explore the beauty and wonder of Palm Beach County's natural treasures. Whatever the activity - hiking, fishing, diving, trail running, paddling, bird watching, bicycling or horseback riding - we've got the perfect outdoor destination for you.

NATURAL AREAS - 25 sites with public-use facilities that may include paved walking trails, boardwalks, fishing piers, kayak/canoe launch areas, wildlife observation platforms and hiking trails.

JEAGA WILDWAYS - Four multi-use trails that connect 165,000-acres of public lands. The trails offer hikers, bicyclists and equestrians safe travels through some of the area's most scenic landscapes.

ARTIFICIAL REEFS - 55 vessels, 100,000 tons of concrete and 140,000 tons of limestone boulders make up an artificial reef system running the length of Palm Beach County's coastline.

START YOUR NEXT OUTDOOR ADVENTURE HERE









PBCERM pbcreefs.com

jeagawildways.com

Palm Beach County 2021 Guide to County Services



Palm Beach County Government OUR VISION:

To drive a continuous improvement culture of excellence that achieves a measurably high level of public satisfaction.

OUR MISSION:

To drive a continuous improvement culture of excellence that achieves a measurably high level of public satisfaction.

OUR GOALS:

Customer Focus
Performance Measures
Empowerment
Continuous Quality Improvement
Cost-Efficiency

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Palm Beach County is dedicated to meeting all of your accessibility needs. If you have specific questions or concerns about the accessibility of this publication, we have trained individuals available to assist you.

Please contact us directly at 561-355-2754, or via e-mail at pbcaccessibility@pbcgov.org.

This publication is available at www.pbcgov.com/publicaffairs/publications.htm It is updated periodically as needed online with additions, deletions, corrections and omissions until the next scheduled printing.





Visit a park near you

to improve your physical & mental wellbeing.

We create opportunities for healthy, happy living!

86 county-operated parks with more than 50 miles of park trails

Outdoor activity improves both mental and physical well-being more than indoor activity.

Spending time
in nature is associated
with better cognitive
development in
schoolchildren.

The closer we are to green space, **the less we suffer** from cardiovascular, musculoskeletal, mental health, respiratory, neurological, and digestive diseases.



Diabetics who spend more time in nature are more physically active and show better blood sugar control.

Spending more time in parks translates to being

more physically active.



Spending time in Nature helps to decrease high blood pressure.



Spending time in nature decreases anxiety and negative thinking and lowers levels of depression and stress.

LEARN MORE AT ParkRxAmerica.org

PBC**PARKS**.COM

See inside pages for county-operated park locations and amenities.



Information provided by NEEF, NRPA, Dr. Zarr, and NPS RTCA



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E-Magazines



www.pbclibrary.org/ downloads





CONNECT, INSPIRE, ENRICH,







LOCAL HAPPENINGS



PBC TV Channel 20

Your Channel for County Programs & Services

PBC TV is available on Comcast Xfinity® Cable Channel 20, AT&T U-verse on Channel 99, Hotwire/Fision Digital Access Channel 20, Atlantic Broadband Cable Channel 76 and streamed 24/7 on the county's website, pbcgov.com. You can also watch PBC TV live and our latest local programs on demand from your mobile device.

From local programming on amenities, festivals and events to meetings on current issues and priorities in the County. We have it all and cover it all.



To Subscribe to the PBC TV Channel 20 Program Guide call 561-355-4573 or visit www.pbcgov.com







STAY CONNECTED

Follow county departments, elected officials and community partners to keep up with the latest news, events and happenings throughout Palm Beach County. You'll also find tools to help you use Palm Tran, the county's public transit system, our beautiful parks and recreation facilities as well as our library resources.

Be the first to receive emergency information and alerts as county officials release them. Log on to http://pbcgov.com/stayconnected today and always be in the know!

























- Discover the Palm Beaches Florida
- PBC Library System
- Morikami Museum & Japanese Gardens
- Mounts Botanical Garden
- PBC Parks & Recreation



Combat COVID App: Information Is Power

Fight the spread of COVID-19 by downloading the Combat COVID app; stay informed at your fingertips.

Go to the App Store or Google Play Store for your free download.



About This Guide

The first section in this booklet contains an alphabetical, crossindexed listing of topics related to services provided by Palm Beach County government and many community organizations and agencies. Brief descriptions and telephone numbers are included.

The back of this book includes an overview of county government, an entertainment and leisure section, a commission district map, an organizational chart, listings of elected officials, and interesting facts and figures.

Abbreviations

WPB

BCC	Board of County Commissioners
BB	Boynton Beach
BG	Belle Glade
BR	Boca Raton
CH	Palm Beach County Main Courthouse
DB	Delray Beach
GC	Robert Weisman Palm Beach County
	Governmental Center
	(301 N. Olive Avenue, WPB)
LW	Lake Worth
PB	Palm Beach
PBC	Palm Beach County
PBG	Palm Beach Gardens
RB	Riviera Beach
RPB	Royal Palm Beach

Residents in Boca Raton, Delray Beach or the Glades can use the toll-free 800, 888 or 877 numbers that require dialing 1 before the seven-digit phone number. Palm Beach County's area code is 561.

West Palm Beach

For numbers not in this publication, call 355-2754 or 888-808-3127.

Emergency - 911

Weekend and evening hours for emergencies such as malfunctioning traffic signals, road hazards or flooding: 712-6428

Palm Beach County Board of County Commissioners

12th Floor

Robert Weisman Palm Beach County Governmental Center 301 N. Olive Ave., West Palm Beach, 33401 355-2001

District #1: Maria G. Marino

355-2201/877-930-2201

E-mail address: mmarino@pbcgov.org

District #2: Gregg K. Weiss

355-2202/877-930-2202

E-mail address: gweiss @pbcgov.org

District #3: Dave Kerner, Mayor

355-2203/877-930-2203

E-mail address: dkerner@pbcgov.org

District #4: Robert S. Weinroth, Vice Mayor

355-2204/877-930-2204

E-mail address: rweinroth @pbcgov.org

District #5: Maria Sachs

355-2205/877-930-2205

E-mail address: msachs@pbcgov.org

District #6: Melissa McKinlay

355-2206/877-930-2206

E-mail address: mmckinlay @pbcgov.org

District #7: Mack Bernard

355-2207/877-930-2207

E-mail address: mbernard@pbcgov.org

County Administrator Verdenia C. Baker

Visit our Website

pbcgov.com



PBC Government Information Desks

PBC Government Departments & Offices

Airport Centre 100 Australian Ave., West Palm Beach, 33416	233-4454	AIRPORTS 846 PBIA	471-7400
Robert Weisman Palm Beach County Governmental Center 301 N. Olive Ave., West Palm Beach, 33401	355-2040	West Palm Beach, 33406-1491 COMMUNITY SERVICES DEPARTMENT 810 Datura Street	355-4700
Glades Office Building 2976 State Road 15, Belle Glade, 33430	996-4871	West Palm Beach, 33401	
Daniel T.K Hurley Courthouse (Main) 205 N. Dixie Hwy., West Palm Beach, 33401	355-1538	COMMUNITY REVITALIZATION, OFFICE of 2300 North Jog Road	233-5303
Northeast County Complex 3188 PGA Blvd., Palm Beach Gardens, 33410	624-6700	West Palm Beach, 33411	
South County Courthouse 200 W. Atlantic Ave., Delray Beach, 33444	274-1400	COOPERATIVE EXTENSION SERVICE 531 North Military Trail West Palm Beach, 33415-1395	233-1700
Southeast Administrative Complex 345 S. Congress Ave., Delray Beach, 33445	276-1225	559 North Military Trail West Palm Beach, 33415-1311	
Vista Center 2300 N. Jog Road, West Palm Beach, 33411	681-3880	CRIMINAL JUSTICE COMMISSION 301 North Olive Avenue, Suite 1001 West Palm Beach, 33401-4705	355-4943
West County Courthouse 2950 State Road 15, Belle Glade, 33430	996-4843	ENGINEERING & PUBLIC WORKS 2300 North Jog Road West Palm Beach, 33411	684-4000
		ENVIRONMENTAL RESOURCES MANAGEMENT 2300 North Jog Road, 4th Floor West Palm Beach, 33411-2743	233-2400
		EQUAL BUSINESS OPPORTUNITY, OFFICE of 50 South Military Trail, Suite 202 West Palm Beach, 33415	616-6840
		EQUAL OPPORTUNITY 301 North Olive Avenue, 10th Floor West Palm Beach, 33401	355-4883
		FACILITIES DEVELOPMENT & OPERATIONS 2633 Vista Parkway West Palm Beach, 33411	233-0200

FINANCIAL MANAGEMENT & BUDGET 301 North Olive Avenue, 7th Floor West Palm Beach, 33401	355-2580	PARKS & RECREATION John Prince Park 2700 6th Avenue South Lake Worth, 33461	966-6600
FIRE RESCUE 405 Pike Rd. West Palm Beach, 33411-3815	616-7000	PLANNING, ZONING & BUILDING 2300 North Jog Road West Palm Beach, 33411-2741	233-5000
HOUSING and ECONOMIC SUSTAINABILITY, DEPARTMENT of 100 Australian Avenue, Suite 500 West Palm Beach, 33406	233-3600	PUBLIC AFFAIRS 301 North Olive Avenue, 11th Floor West Palm Beach, 33401	355-2754
HUMAN RESOURCES 100 Australian Ave., Suite 300 West Palm Beach, 33406	616-6888	PUBLIC SAFETY 20 South Military Trail West Palm Beach, 33415	712-6470
INFORMATION SYSTEMS SERVICES 301 North Olive Avenue, 8th Floor West Palm Beach, 33401	355-2823	PURCHASING DEPARTMENT 50 South Military Trail, Suite 110 West Palm Beach, 33415	616-6800
LEGISLATIVE AFFAIRS 301 North Olive Avenue, 7th Floor West Palm Beach, 33401	355-3452	RESILIENCE, OFFICE of 2300 North Jog Road, 4th Floor West Palm Beach, 33411	681-3812
LIBRARY Toll Free 1-888 3650 Summit Boulevard	233-2600 3-780-4962	RISK MANAGEMENT 100 Australian Avenue, Suite 200 West Palm Beach, 33406	233-5400
West Palm Beach, 33406 MEDICAL EXAMINER'S OFFICE 3126 Gun Club Road	688-4575	TOURIST DEVELOPMENT COUNCIL 2195 Southern Boulevard, Suite 500 West Palm Beach, 33401	233-3130
West Palm Beach, 33406 PALM BEACH TRANSPORTATION PLANNING AGENCY	684-4170	WATER UTILITIES 8100 Forest Hill Boulevard West Palm Beach, 33413	493-6000
2300 North Jog Road West Palm Beach, 33411		YOUTH SERVICES	242-5700 fax 242-5708
PALM TRAN Route Information 841-4E Toll Free 1-877-	• •	50 South Military Trail, Suite 203 West Palm Beach, 33415	

3201 Electronics Way

West Palm Beach, 33407-4618

Senior Resources

2-1-1 HelpLine

Web: 211palmbeach.org

Calls to 211 are free, confidential & available 24/7 for people of all ages. Seniors looking for helpful services, available community resources, or for crisis intervention, can call 211 for themselves or on behalf of another. 211's free Elder Crisis Outreach program provides one-on-one advocacy and linkage to critical services for vulnerable and distressed seniors. 211's Sunshine free daily phone call provides a quick "hello" to check on the wellbeing of seniors 60 and over, or those individuals who are housebound or disabled. To learn more simply dial 2-1-1 or 561-383-1111.

24-hour Alzheimer's Crisis Line

683-2700 or 800-394-1771

alzcare.org

Alzheimer's Community Care 800 Northpoint Parkway, Suite 101-B, WPB 33407

Provider of community-based, dementia-specific services.

9-1-1 Program Services

712-6486

20 S. Military Tr., West Palm Beach, 33415 www.pbc911.com

Public Safety. Palm Beach County 9-1-1 Program Services (PBC911) has an ongoing commitment to protect and enhance the life and safety of the public by providing and maintaining a fast, efficient 9-1-1 System to access Emergency Services through advanced 'Next Generation' technology and training. PBC911 also maintains the Master Street Address Guide (MSAG) for the county ensuring accurate address locations for 9-1-1 calls and emergency response.

Adult Day Care

357-713

Therapeutic social & health program for functional-impaired older adults in protective environment

Adult Protective Services

355-4751/4707

800-96-ABUSE (800-962-2873)

Report abuse. Provide emergency services to high risk older adults within 72 hours

Area Agency on Aging Resource Center - Aging and Disability Resource Center

866-684-5885

Web: youragingresourcecenter.org/ www.YourADRC.org

Area Agency on Aging / Your Aging & Disability Resource Center 4400 N Congress Avenue, West Palm Beach, FL 33407

Helps seniors, adults with disabilities and their caregivers find answers and make informed decisions. Services are available to the entire community seeking answers on aging or looking for service providers. Part of a nationwide network, Your Aging & Disability

Resource Center provides information on aging issues, advocacy, one-on-one assistance and a host of services that help seniors maintain their independence. We are dedicated to serving seniors, adults with disabilities and those who care for them.

Caregiver Support

357-7135

Provide educational powerful tools for caregiver classes

Case Management – Home/Community

355-4751/4707

Home-based services to meet needs of frail older adults

Condominiums 954-202-3234 or 800-226-9101

Web: myfloridalicense.com

Congregate Meal Sites

355-4757

Meals, nutrition education, risk screening & socialization

Disabled Transportation

Phone: 649-9838 Palm Tran CONNECTION 877-870-9849

Web: palmtran.org

Emergency Home Energy Assistance

Program (EHEAP)

355-4798

Assists low-income households with paying electric bill

Fire Rescue

616-7000

Web: pbcfr.com

Home Delivered Meals

355-4757

Meals delivered to frail, homebound, or isolated older adults

The Legal Aid Society

655-8944 or 800-403-9353

Elder Law Project

423 Fern Street, Suite 200, West Palm Beach 33401

Provides legal assistance to individuals over 60 years of age who have been the victims of abuse and exploitation by relatives, merchants or others. In addition, the project handles Social Security, Medicare and housing matters and provides special assistance to grandparents raising grandchildren.

Libraries

233-2600

Web: pbclibrary.org

Outreach

355-4683

Participate in community events including Senior Academy program

Palm Beach County Sheriff's Office

688-300

Web: pbso.org

Parks and Recreation

966-6600

Web: pbcparks.com

Road Issues/Traffic Lights

233-3950

Web: pbcgov.org/engineering

Senior Centers	357-7110
Comprehensive range of programs, activities & service	S
Tax Collector Web: pbctax.com	355-2264
Telephone Calls, Report Obscene or Harassing Calls	800-288-2020
AT&T Annoyance Call Bureau	
Telephone Solicitation Web: 800helpfla.com	800-435-7352
To get on a "No Sales Solicitations" call list, call the and 5 p.m. weekdays.	is number between 8 a.m.
Volunteer	355-4683
Senior Companion, RELIEF, PBC volunteers	



The first airport in Florida to become a GBAC STAR™ accredited facility from the Global **Biorisk Advisory** Council (GBAC), a division of ISSA.



3rd Best Airport in the U.S. in Condé Nast Traveler 2020 Readers' Choice Awards

2nd Highest among Medium-Sized U.S. Airports in J.D. Power 2020 North America Airport Satisfaction Study

9th Best Domestic Airport in Travel + Leisure's 2020 World's **Best Awards**

For more information about how PBI is committed to keeping you safe while traveling, visit pbia.org











383-1111 or 866-882-2991

www.211palmbeach.org/

Calls to 211 are free, confidential & available 24/7 for people of all ages. Seniors looking for helpful services, available community resources, or for crisis intervention, can call 211 for themselves or on behalf of another. 211's free Elder Crisis Outreach program provides one-on-one advocacy and linkage to critical services for vulnerable and distressed seniors. 211's Sunshine free daily phone call provides a quick "hello" to check on the wellbeing of seniors 60 and over, or those individuals who are housebound or disabled. To learn more simply dial 2-1-1 or 561-383-1111.

24-hour Alzheimer's Crisis Line

683-2700 or 800-394-1771

800 Northpoint Parkway, #101-B, West Palm Beach 33407

Alzheimer's Community Care is available 24 hours a day, seven days a week, 52 weeks a year. Our well-trained staff of registered nurses is only a phone call away, ready to assist in a difficult situation.

24/7 Sexual Assault/Violent Crimes HELPLINE

833-7273

Public Safety. Sexual Assault/Violent Crimes Helpline.

4-H Youth Program

233-1731

Cooperative Extension Service. 4-H is the Youth Development Program of the University of Florida/IFAS Extension Service open to youth ages 5-18, regardless of race, creed, color, sex or national origin. 4-H members develop life and workforce skills, such as critical thinking and leadership, through hands-on learning during club, school, camp and mentoring programs that explore topics related to Science, Healthy Living and Citizenship.

4th District Court of Appeal

242-2000

www.4dca.org

1525 Palm Beach Lakes Blvd., West Palm Beach 33401

9-1-1 Technical Services

712-6486

20 S. Military Trail, West Palm Beach 33415 www.pbc911.com

Public Safety. Palm Beach County 9-1-1 Technical Services (PBC911) has an ongoing commitment to protect and enhance the life and safety of the public by providing and maintaining a fast, efficient 9-1-1 System to access Emergency Services through advanced 'Next Generation' technology and training. PBC911 also maintains the Master Street Address Guide (MSAG) for the county ensuring accurate address locations for 9-1-1 calls and emergency response. PBC911 also provides public education for interested groups by request.

AARP (American Association of Retired Persons)

22094 Lyons Rd., Boca Raton 33428

888-687-2277

www.aarp.org

Our Lady of Lourdes Church 487-0774

Second Tuesday of the month.

www.aarp.org/foundation

3951 N. Haverhill Rd., #219, West Palm Beach 33417

Helps seniors find employment. Work search.

Abuse Hotline

800-96-ABUSE or 800-962-2873

www.myflfamilies.com

State of Florida.

Access

233-0750

2633 Vista Pkwy., West Palm Beach 33411

Facilities Development and Operations. Criminal history records check for county contractors/vendors.

Accident and Police Reports - Copies

688-314

Copies of accident and offense reports may be obtained from the Sheriff's Office.

Achievement Centers for Children & Families

276-0520

555 NW 4th Street, Delray Beach FL 33444

The ACCF Toddler and Preschool Programs operate Monday through Friday 7:30 - 5:30; Afterschool Care operates Monday through Friday 2:00 PM - 6:30 PM; 11:00 AM - 6:30 PM on half days and 7:30AM - 5:30 PM on school holidays and breaks. Summer Camp Programs operate Monday through Friday 7:30 AM - 5:30 PM. To find out more about the Achievement Centers for Children & Families programs and services please visit www.achievementcentersFL.org [achievementcentersfl.org]

ACLU (American Civil Liberties Union) 786-363-2700 aclufl.org

4343 W. Flagler St., #400, Miami 33134

ADA (Americans with Disabilities Act)

355-4883

www.pbcgov.com/equalopportunity

301 N. Olive Ave. 10th Fl., West Palm Beach 33401

Office of Equal Opportunity.

Administration, County

355-2040

www.pbcgov.com

Robert Weisman Palm Beach County Governmental Center 301 North Olive Avenue, 11th fl., West Palm Beach, 33401

Administrative Office of the Court

355-2431

Daniel T.K. Hurley Courthouse (Main)

205 North Dixie Highway, 5th fl., Room 5.25, WPB 33401

www.15thcircuit.com/services/court-administration

Twitter: @15thcircuit

Court Administration. Under the direction of the Trial Court Administrator and in conjunction with the Chief Judge, Court Administration serves as the operational hub for the Circuit. Court Administration staff assist in all divisions of the Court as case managers, law clerks, and assistants. Additionally, Court Administration staff

serve as Court Interpreters, Court Mediators, and Court Reporters. Other areas of Administration include Human Resources, Court Technology, Court Finance, Specialty Courts, and staff to the Law Libraries. The Trial Court Administrator also acts as the liaison to the Court partner.

Adopt-A-Road (County)

684-4030

Adopt-A-Highway (State)

432-4966

Engineering Department, traffic division.

Adoptions

Children's Home Society

868-4300

www.chsfl.org

3333 Forest Hill Boulevard, West Palm Beach 33406

ChildNet

352-2500

www.childnet.us

4100 Okeechobee Boulevard, West Palm Beach 33409

Place of Hope, Inc.

775-7195

www.placeofhope.com

9078 Isaiah Lane, Palm Beach Gardens 33418

These are some of the contracted service providers and nonprofit agencies that help facilitate the adoption of children in foster care. ChildNet is the lead community-based care agency in Palm Beach County for the Florida Department of Children and Families (DCF). Information about DCF can be found at www.myflfamilies.com.

Adult and Community Education

649-6010

www.GEDyes.com

For information on adult and community education classes.

Adult Day Care Centers

357-7135

3228 Gun Club Road, West Palm Beach, FL 33406

https://15thcircuit.com/program-page/adult-drug-court

Community Services, Senior Services Division. Adult day care provides a structured program of therapeutic, rehabilitative, social and leisure activities in a monitored setting. Programs offer supportive services to seniors and caregivers, by providing activities of daily living in a protective environment and caregiver support group.

Adult Drug Court

688-4493

Mid-County Adult Day Care

357-7135

3680 Lake Worth Rd., Lake Worth 33461

North County Adult Day Care

694-5438

5217 Northlake Blvd., Palm Beach Gardens 33418

Court Administration. The Palm Beach County Adult Drug Court Program is a twelve month judicially-supervised drug treatment program which provides substance abuse treatment for nonviolent, adult, drug-involved felony defendants. Participants must be Palm Beach County residents and available for counseling services, random drug testing, and close supervision by the Drug Court Judge and Team. Upon successful completion of the Drug Court program, the participant's charge(s) will be dismissed and first-time offenders' records may be sealed or expunged.

Adult Entertainment Identification

712-6600

50 S. Military Tr., West Palm Beach 33415

Public Safety. Implements the age verification and identification provisions of the Adult Entertainment Ordinance. ID cards for the adult entertainment industry are made Monday - Friday from $8:00\ a.m.$ - $4:00\ p.m.$

Agricultural Economic Development

233-1792

Cooperative Extension Service. The Agricultural Economic Development Program provides guidance to producers and potential producers of value-added agricultural endeavors.

Agricultural Safety

996-1655

2976 State Road 15, Belle Glade 33430

Cooperative Extension Service. Provides Worker Protection Standard trainings for farm supervisors and farm workers. Provides classes in overall farm safety issues.

Air-Pollution Control

837-5900

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Palm Beach County issues permits pertaining to air-pollution-control devices and investigates complaints regarding air pollution issues authorization for land clearing activities per the PBC ordinance 2005-020.

Airports, County

471-7400

www.pbia.org

Palm Beach International Airport

Passenger Paging (no airline info)471-7420Parking Information471-7459Sheriff's Office471-7450Noise Comment Line683-7242

North Palm Beach County General Aviation Airport

Signature Flight Support, Fixed-Base Operator

General Manager 626-9799
Noise Comment Line 626-7361

PBC Glades Airport (Pahokee Airport)

Signature Flight Support, Fixed-Base Operator

General Manager 924-5253

PBC Park Airport (Lantana Airport)

Stellar Aviation, Fixed-Base Operator

Jonathon Miller, President 656-9815 Noise Comment Line 683-0472

The Department of Airports oversees the operation of Palm Beach International Airport (PBIA) and three general aviation facilities. Each airport plays a role in supporting the needs of the aviation community.

Alcohol Abuse (CARP)

844-6400

www.carpinc.org

1626 Old Okeechobee Road, West Palm Beach 33401

CARP's mission is to serve the underserved alcoholic and drug addicted, and is currently building two gender-specific 12-step homes. CARP residences will employ a peer-driven recovery model proven to be effective against addition.

Alcoholic Beverages and Tobacco, Division of

650-6840

myfloridalicense.com

111 S. Sapodilla Ave., West Palm Beach 33401 Enforcement Suite 105 Licensing Suite 111 Licensing

650-6872

850-488-4271

State of Florida. Licenses resale of alcohol at restaurants, stores, bars; licenses the sale of cigarettes, alcoholic beverages and tobacco.

Alligator Nuisance Hotline

866-392-4286

www.myfwc.com/wildlifehabitats/wildlife/alligator/snap/

Florida Fish and Wildlife Conservation Commission. Report any alligator over four feet long that presents a threat.

Alternative Dispute Resolution Office

355-2739

Daniel T.K. Hurley Courthouse (Main)

205 North Dixie Highway, 6th Floor, Room 6.2100

West Palm Beach 33401

https://15thcircuit.com/services/mediation

Court Administration. The Alternative Dispute Resolution Office (ADR) utilizes trained, neutral and certified mediators who assist parties in negotiating a reasonable solution. The effectiveness of such mediation programs has resulted in substantial savings of court time and resources, savings in attorney's fees for the litigants, and improved public trust and confidence in the courts.

American Red Cross

833-7711

www.redcross.org

1250 N. Pointe Parkway, West Palm Beach 33407

Health & Safety. Greater Palm Beach area chapter.

Americans with Disabilities Act (ADA) 355-4380

Daniel T.K. Hurley Courthouse (Main)

5th Floor, Room 5.2500

205 North Dixie Highway, West Palm Beach 33401

15thcircuit.com/web/programs/ada

The 15th Judicial Circuit of Florida is infull compliance with the American swith DisabilitiesAct (ADA), Title II, which requires that all public services and facilities be as reasonably accessible to persons with disabilities as those without disabilities. These services (i.e. sign language interpreters) are provided at all courthouse locations throughout Palm Beach County.

Amphitheaters, Parks

966-7043

Canyon

Canyon District Park

8802 Boynton Beach Blvd, Boynton Beach 33472

Seabreeze

Carlin Park

750 South A1A, Jupiter 33477

Sunset Cove

Burt Aaronson South County Regional Park

20405 Amphitheater Circle, Boca Raton 33498

Parks & Recreation. Palm Beach County owns and operates three outdoor amphitheater facilities which provide a variety of entertainment opportunities for residents. All amphitheaters are also available as rental facilities hosting national acts, festivals, community events and much more. For more information on facilities and upcoming events visit PBCPARKS.COM or call 561-966-7043.

Amphitheatre, iTHINK Financial

795-8883

www.livenation.com

www.westpalmbeachamphitheatre.com

601-7 Sansburys Way, West Palm Beach 33411

Animal Bites/Rabies Control

233-1215

South County 276-1344 ext. 41215 West County 924-5656 ext. 0

Public Safety, Animal Care & Control. See Animals: Bites.

Animal Care & Control Division

233-1200

www.pbcgov.com/animal

e-mail: pbcacc@pbcgov.org

Facebook: www.facebook.com/PBCACC

7100 Belvedere Rd., West Palm Beach 33411

Belle Glade/Pahokee 924-5656 Spay/Neuter Clinic 924-5657 Delray/Boca 276-1344

IMPORTANT PHONE NUMBERS

8 a.m. to 6 p.m.

233-1200

Animal Abuse & Neglect

Animal Law Enforcement

Animal-to-Human or to-Animal Bites

Confined Stray Animal Pick Up

Dangerous Dog Investigation

Rescue Injured Dogs, Cats & Livestock

233-1272

Adoption Program

Dog Obedience Training

Humane Euthanasia Service

Rabies Vaccination, License Tag & Microchipping

233-1260

Permits: Breeders

Pet Shops

Animal Businesses

233-1282

Lost & Found Animals

233-1222

Educational Programs

Off-Site Adoption Events

Public Outreach Programs

Shelter Tours

Speakers Bureau

233-1261 & 924-5657

Community Projects

Spay or Neuter Program

233-1281

Volunteer & Community Service Programs

EMERGENCY: 561-233-1200, EXT. 0

Public Safety. The Animal Care & Control (ACC) Division is the agency responsible for enforcement of animal laws and the safety and welfare of animals and the public. ACC's mission is to encourage responsibility and humane treatment of animals, enforcement of county, state and federal animal laws, help unite lost pets with owners, encourage early spaying or neutering, and to provide safe shelter and veterinary care for lost, abandoned or unwanted animals. The shelter offers emergency response calls on sick and injured stray domestic animals 24 hours a day, 7 days per week. ACC offers low-cost services or free spay/neuter services for dogs and cats, call 561-233-1261. For additional information about injured wildlife call the Florida Fish and Wildlife Conservation Commission at 625-5122 or Busch Wildlife at 575-3399.

Animal Rescue League

iaw. i

686-3663

www.peggyadams.org

Peggy Adams Animal Rescue League 3100-3200 N. Military Trail, WPB 33409

Our mission is to provide shelter to lost, homeless and unwanted animals; to furnish medical and other services for the care of companion animals; to care for, protect, and find quality homes for homeless and neglected animals.

Animals: Bites 233-1215

Public Safety. Animal Care & Control (ACC) handles rabies surveilance covering 2,300 sq. miles and 38 municipalities. When a person has been bitten by an animal and the skin has been scratched or punctured drawing blood, the ACC must be notified immediately. The County Health Unit will require unvaccinated animals to be quarantined at ACC or a veterinary hospital for rabies observation. The owner must pay for all quarantine and medical expenses.

Animals: Boarding, Grooming and/or Selling 233-1209 or 233-1227 or 233-1243

Public Safety. Persons who breed cats or dogs, or operate pet shops, kennels, stables, grooming parlors and/or any animal related business are required to obtain a permit from ACC. The permits include a fee, and special operating requirements. Businesses are responsible for assuring compliance with any zoning or code ordinances. Periodic inspections may apply.

Animals: Breeder Permit

233-1209 or 233-1227 or 233-1243

Public Safety. Breeding of dogs and cats is regulated by ACC and is prohibited without a valid permit. The permit is issued by the Division and is valid for one year. A hobby breeder must obtain an unaltered license tag for each unaltered dog or cat covered under the hobby breeder permit. Intentional or unintentional breeding requires a permit. Failure to obtain permits may result in citations and fines.

Animals: License Tags 233-1264 or 233-1272 Pet Data at 855-223-1678

Public Safety. All dogs and cats four months of age and older must be vaccinated against rabies. On or before the date a dog or cat is six (6) months of age, within 30 calendar days of acquiring a dog or cat, or 30 calendar days after a dog or cat enters Palm Beach County, the pet must be wearing a current Palm Beach County rabies license tag. With a current rabies vaccination, the license tag can be purchased online at, www.pbcgov.com/snap or www.petdata.com. For tag fees, call 233-1264 or 1272, or call Pet Data at 855-223-1678. Pet Data, located in Irving, TX processes invoicing, renewals, and collections of license tags of ACC.

Animals: Lost or Found Pets

233-1282

www.pbcgov.com/snap

Public Safety. Animal Care & Control (ACC) offers an online service for reporting lost or found pets, www.pbcgov.com/snap. Pet owners should visit all animal shelters every few days to visually look for their lost pet. Photos of lost/found pets at

the shelter are available on the website. Pets found by the public must be reported immediately to ACC by using the website above.

Animals: Nuisance

233-1213

Public Safety. The owner of an animal that is a nuisance may be in violation of county law. The county Animal Care & Control Division investigates alleged violations when at least two notarized affidavits are received from neighbors residing at different addresses. Pet owners are responsible for removing waste deposited by their animals in public areas or on the private property of others.

Animals: Running Loose

233-1200 Ext. 0

Delray/Boca

276-1344

Belle Glade/Pahokee

924-5656

Public Safety. It is unlawful for dogs to run loose within the county. Dogs must be restrained by a leash when off the owner's property. All cats are required to be sterlized. It is unlawful for anyone to keep a stray or lost animal unless Animal Care & Control is notified immediately, through the Lost and Found section, or visit www.pbcqov.com/snap and file a report online.

Animals: Shelter (County)

233-1200 Ext. 0

Main Facility: 7100 Belvedere Rd., WPB 33411 Pahokee Facility: State Road 3615, Pahokee 33476

Public Safety. See Animal Care & Control.

Animals: Spay & Neuter

233-7729

233-1261 or 924-5657

Spay Shuttle Delray/Boca 233-7729 or 233-1261 276-1344, ext. 41261

Pahokee Spay/Neuter Clinic

924-5657

Public Safety. PBC offers low-cost spay and neuter services for dogs and cats belonging to county residents for a low fee and free to individuals on public assistance. The program targets "at-risk" animals for euthanasia in our community: pit bull-type dogs and cats. Call 561-233-1261 or 561-924-5657 for information and to schedule an appointment. No person may own, keep, or harbor a dog or cat six (6) months of age or older that has not been spayed or neutered without an unaltered license tag for each unaltered dog or cat, or unless the dog or cat is otherwise exempt. Exemptions are listed in the PBC Ordinance 98-22 Section 28, www.pbcgov.com/animal.

Animals: Volunteer Program and Community Service

233-1281

Public Safety. Volunteers and/or community service workers are always needed at the Division of Animal Care & Control. Foster programs for orphaned kittens and puppies too young to survive without help are offered along with a need for volunteers to assist with dog walking, grooming, lost and found and other jobs.

Annoying/Nuisance Calls

800-288-2020

AT&T Annoyance Call Center.

Appeals Court - 4th District

242-2000

110 S. Tamarind Ave., West Palm Beach 33401 www.4dca.org

Florida State Courts.

Appellate Division, Public Defender 355-7600 **Assessments** 421 3rd Street, West Palm Beach, 33401 GC-RM 203 Public Defender. Division of the Public Defender's Office that handles appeals. **Appraisals** 355-3230 GC-5th Floor www.floridabar.org Property Appraiser. Florida Bar Association. 966-6632 Archery West Delray Regional Park 10875 Atlantic Avenue, Delray Beach 33436 www.myfloridalegal.com Parks & Recreation. The Gold Coast Archery Club is permitted to operate a Florida Attorney General. standard target range and 3D range, 561-644-8687. Visit www.pbcparks.com or http://goldcoastarchersclub.com/. Attorney, Legal Aid **Area Agency on Aging** 684-5885 www.legalaidpbc.org 866-684-5885 helpline www.youradrc.org Your Aging and Disability Resource Center 4400 N. Congress Ave., West Palm Beach 33407 Serving seniors and their caregivers, aging resource center. CH-RM 3.2300 832-1776 **Armory Art Center** www.armoryart.org 811 Park Place, West Palm Beach 33401 **Art in Public Places** 233-0235 pbcqov.com/fdo/art/

Facilities Development & Operations. The mission of the program is to provide art that complements public buildings, parks and plazas; creates a sense of place; enhances community identity; improves the design quality of public infrastructure; and contributes to the missions of the County departments where projects are sited

Artificial Reefs 233-2400

http://pbcreefs.com

Environmental Resources Management has deployed over 55 vessels, 100,000 tons of concrete and 140,000 tons of limestone boulders creating artificial reefs.

Arts: Arts4All Florida 966-7015

Therapeutic Recreation Complex

John Prince Park

2728 Lake Worth Road, Lake Worth 33461

Parks and Recreation. Educational affiliate of the Arts4All Florida in Tampa, Florida that strives to create a society where people with all abilities can learn through, participate in, and enjoy the arts.

Asbestos Program

837-5900

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

The Health Department administers the federal asbestos program/National Emission Standards for Hazardous Air Pollutants (NESHAP).

www.mypalmbeachclerk.com

Clerk & Comptroller. See Special Assessment.

Attorney Complaints

866-352-0707

355-3457

Attorney General, State 837-5000 or 866-966-7226

655-8944 or 800-403-9353

423 Fern Street, #200, West Palm Beach 33401

Legal Aid Society of Palm Beach County.

Auction of Real Estate, Foreclosure

355-2986

www.mypalmbeachclerk.com/foreclosures

Clerk & Comptroller. Foreclosure auctions.

Automobile Registration & License Plates 355-2264

In-person by appointment, Palm Beach County residents only, and online at www.pbctax.com.

Constitutional Tax Collector. Vehicle registration is proof of payment of registration tax and fees. It consists of a metal license plate, a decal and a registration certificate. You must apply for a registration and title in your name when you purchase a vehicle, move to the state or change the ownership status of the vehicle. Owners must register their car within 30 days of establishing residency in Florida. All vehicles are required to be titled, except mopeds, motorized bicycles and trailers weighing less than 2,000 pounds.

Baker & Marchman Acts

355-6511

CH-RM 3.2200

888-760-9208

www.mypalmbeachclerk.com

Boca, Delray

274-1588

Clerk & Comptroller. Unified Family Court.

Ballfields/Ballfield Permits

Parks & Recreation issues permits for use of county park ballfields for adults only. Call for field availability. See the Entertainment and Leisure section in the back of this book for details.

Bankruptcy Court

514-4100

www.flsb.uscourts.gov

1515 N. Flagler Drive, #801, West Palm Beach, FL 33401

U.S. Government, West Palm Beach Division.

Beach Conditions Information

624-0065

discover.pbcgov.org/parks/Aquatics/Beach-Conditions.aspx

North County

624-0065

South County

629-8775

Parks and Recreation Department. After 9 am, information is available regarding daily conditions at county beaches. View beach cams at inlets: http://discover.pbcgov.org/erm/Pages/Beach-Cams.aspx

Beach Restoration & Inlet Management

233-2400

http://discover.pbcgov.org/erm/pages/beaches.aspx

Environmental Resources Management sponsors beach restoration projects throughout the county. The projects include dune restoration, beach nourishment, and construction of erosion control structures and oversees the management of the South Lake Worth/Boynton Inlet and partners with the US Army Corps of Engineers to manage Lake Worth/Palm Beach Inlet (LWI)...

Beaches, County

966-6631

Parks & Recreation. Palm Beach County's Ocean Rescue lifeguards protect swimmers at 14 oceanfront and inlet parks from Tequesta to Boca Raton. Swimming areas are guarded year-round from 9 am - 5:20 pm, seven days a week, except for DuBois Park and Peanut Island which are guarded seven days a week during Palm Beach County public school summer break. During the school year, DuBois Park and Peanut Island swimming areas are guarded only on weekends. Ocean Rescue offers surf clinics during spring break (PBC public schools), junior lifeguard programs during the summer and two ocean mile swim events each. Visit www.pbcsplash.com for details.

Beach & Inlet Web Cameras

233-2400

discover.pbcgov.org/erm/Pages/Beach-Cams.aspx

Environmental Resources Management oversees web cameras at three inlets as a public service. These cameras are intended to provide viewers with images of ocean and weather conditions along the coast at the inlets and adjacent beaches.

Bed Tax 355-3547

Online ONLY at www.pbctax.com

Constitutional Tax Collector. Anyone offering accommodations for short term rental (six months or less) must collect Tourist Development Tax (TDT), also known as "bed tax," from renter when rent or charges are collected. TDT is 6% of total taxable receipts and is an add-on tax like sales tax.

Property owners must have a valid TDT account and Local Business Tax Receipt for Short Term Rental for each rental property. TDT returns must be filed and payment remitted by the 20th of every month online at www.pbctax.com.

Behavioral Health

355-9915

& Substance Use Disorders

Administration

810 Datura Street, WPB 33401

Community Services. BHSUD supervises the planning, administration, coordination and contracting of substance use disorder services in Palm Beach County. BHSUD develops policies and manages various initiatives, programs, and funding strategies -- serving as liaison to communicate the County's efforts to the public; local, state, county, and, federal agencies; and, the service provider community. It also monitors legislation and related public policy, working with elected and government officials at all levels of government to improve services. It is also responsible for implementing Palm Beach County's Opioid Response Plan which was the result of

a comprehensive evaluation of the County's efforts related to the opioid epidemic and made recommendations for moving forward in a comprehensive, integrated manner were developed.

Belle Glade Health Center

983-9220

38754 State Road 80, Belle Glade 33430

Florida Health - Palm Beach County.

Better Business Bureau

842-1918

www.bbb.org

4411 Beacon Circle, West Palm Beach 33407

Bicycling

966-6600 opt. 7

Parks & Recreation. Bike paths are available in many parks. Some include mountain biking trails. Bicycle rentals are available at Okeeheelee Park and Riverbend Park. For additional trail information and maps, call 966-6611. Handcycles are available for persons with disabilities at the CMAA Therapeutic Recreation Complex.

Blind Services

586-5600

www.lighthousepalmbeaches.org

1710 Tiffany Dr. East, West Palm Beach 33407

Lighthouse for the Blind of the Palm Beaches provides services to enhance independence for persons of all ages who are blind or have impaired eyesight. Services include training in personal management, home management, communication, orientation and mobility, assistive technology, job readiness, and early intervention. Additional services include adjustments to blindness counseling, grant programs, low vision evaluations for speciality optical devices, social opportunities and information and referrals.

Board of County Commissioners

Meeting - Agendas

355-3229

www.pbcgov.com/countycommissioners/agenda.htm

GC-11th Floor

County Administration. Copies of the County Commission Meeting Agenda are available one week prior to the Tuesday meetings at the Robert Weisman Palm Beach County Governmental Center information desk or view online at the address above.

Board of County Commissioners

Meeting - Listen In (Live)

355-3324

www.pbcgov.com

County Administration. Citizens may dial this number to listen to commission meetings, live, when they are in session.

Boat Registration

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. All vessels and vessel trailers must be registered. Vessel registration fees are determined by hull length. Sojourner registrations are issued to vessel owners who remain in Florida for more than 90 days, but intend to return to their home state and take their vessel with them. Registration is valid until midnight of the first registered owner's birthday and may be renewed for one or two years.

Boat Safety Rules

202-372-1062

www.uscgboating.org

United States Coast Guard.

Boat Trailer Parking Permits (Fresh Water) 966-6611

John Prince Park

2700 6th Avenue South, Lake Worth 33461

Monday-Friday, 8 am - 5 pm

Coconut Cove Recreation Center 274-1140 ext. 202

Burt Aaronson South County Regional Park

Permit 966-6631

20130 Regional Park Dr., Boca Raton 33498

Monday-Friday, 9:30 am - 4:30 pm

(Sunset Lake, Burt Aaronson South County Regional Park ONLY)

In person only-not available online or through customer service

Okeeheelee Park Ski Lakes

7715 Forest Hill Blvd., West Palm Beach 33413

(Ski Permit required 966-6631)

Parks & Recreation. A permit is required for boat trailer parking at county-operated boat ramps. Three permit options available: \$35 + tax/annual non-commercial, \$150+ tax/annual commercial (annual permits are valid for calendar year) or \$10 + tax/daily. Fees will not be prorated. Permits must be purchased in advance; they are not available on site at boat ramp locations with the exception of Burt Reynolds Park, Jim Barry Light Harbor Park and Phil Foster (daily only, envelope system located at ramp). Permits are available for purchase: online by visiting www.pbcparks.com; or by calling 561-966-6611; or in person at locations listed below. Trailer tag required. See the Entertainment and Leisure section at the back of this book for details.

Boat Trailer Parking Permits (Salt Water) 966-6611

John Prince Park

2700 6th Avenue South, Lake Worth 33461

Monday- Friday, 8 am - 5 pm

Parks & Recreation. A permit is required for boat trailer parking at county-operated saltwater boat ramps. Three permit options available: \$35 + tax/annual non-commercial, \$150+ tax/annual commercial (annual permits are valid for calendar year) or \$10 + tax/daily. Fees will not be prorated. Permits must be purchased in advance; they are not available on site at boat ramp locations with the exception of Burt Reynolds Park, Jim Barry Light Harbor Park and Phil Foster Park (daily only, envelope system located at ramp). Permits are available for purchase online by visiting www.pbcparks.com; or by calling 561-966-6611; or in person. Trailer tag required. See the Entertainment and Leisure section at the back of this book for details.

Bonds, Posting

688-4340

Posting of affidavit bonds is handled through the Sheriff's Office detention facilities.

Books-by-Mail

649-5482

Boca, Delray, Glades

888-780-5151

The PBC Library System offers free mail service of books and other materials to readers who are homebound, disabled and/or lack transportation. For more information, call Monday through Friday between 9 a.m. and 5 p.m.

Botanical Garden

233-1757

559 N. Military Trail, West Palm Beach 33415

www.mounts.org

Cooperative Extension Service. The County's oldest and largest botanical garden. Its 14 acres are comprised of various composition gardens, including a vegetable, herb, butterfly, and tropical wetland. More than 2,000 species of tropical and subtropical plants are cultivated to inspire the public and provide opportunities for people of all ages and backgrounds to learn the art, science, and joy of gardening. Mounts Botanical Garden is open seven days a week, except holidays. Hours are 10:00 am to 3:30 pm.

Bridge Maintenance, County

233-3977

Boca, Delray, Glades

888-808-3120

Engineering & Public Works. Road & Bridge Division.

Budget/BCC

355-2580

discover.pbcgov.org/ofmb/budget/Pages/default.aspx

GC-RM 702.251

Financial Management & Budget. The Budget Division coordinates the development and administration of the county's annual operating budget and the five-year capital budget. The division also prepares financial management reports. The county's fiscal year begins Oct. 1 and ends Sept. 30. Advertised public hearings are held prior to the BCC adoption of each year's budget. Copies of the county's budget are available for inspection on the county's Web page and in the budget office, located in the Robert Weisman Palm Beach County Governmental Center, seventh floor.

Building Inspections (automated)

355-2222

Boca, Delray, Glades

888-236-3807

Planning, Zoning & Building.

Bureau of Safety Services, Community Education

616-7033

Fire Rescue. Offers public education programs which focus on fire safety guidelines for schools, community groups and individuals as well as injury prevention education.

Bus Routes and Fare Information 841- 4BUS (4287)

Fixed-route information

877-930-4BUS (4287) toll-free

www.palmtran.org

Palm Tran Connection

649-9838 or 877-870-9849 toll free

Palm Tran.

Business & Professional Regulation 850-487-1395

www.myfloridalicense.com/DBPR

Northwood Center

2601 Blair Stone Rd., Tallahassee 32399-0782

To apply for a professional/occupational license or to file a complaint. State of Florida. Call Center hours Monday - Friday 8 am - 5:30 pm.

Business Development Board of Palm Beach County

835-1008

www.bdb.org

310 Evernia St., West Palm Beach 33401

The official economic development organization of Palm Beach County and Enterprise Florida partner, 9 a.m. - 5 p.m.

Business Operations

233-2544

2633 Vista Pkwy., West Palm Beach 33411

Facilities Development and Operations. Business Operations division is responsible for processing County Facility Permit Applications which are used to pply for a permit to use a County Facility for a non-county meeting or activity.

Business Research Center

233-2789

www.pbclibrary.org/research-and-homework/business-and-money

Boca, Delray, Glades

388-780-4962

PBC Library System. The Business Research Center has a variety of resources available to assist entrepreneurs, job seekers, investors and small business owners. A business librarian can be contacted by phone, email, or in person at the main library.

Business Tax

355-2264

GC-RM 101

In-person by appointment, Palm Beach County residents only, and www.pbctax.com

Constitutional Tax Collector. Any person selling merchandise or offering services in Palm Beach County must have a valid Local Business Tax Receipt displayed in open view of customers. This requirement includes home-based businesses. Local Business Tax is collected annually Jul. 1 - Sep. 30.

Bylaws, Condominiums

800-226-9101

www.myfloridalicense.com/HOA

Florida Department of Business & Professional Regulation. Hours 8 am - 5 pm EST.

Campgrounds

582-7992 or 877-992-9925

John Prince Park Campground 582-7992 or 877-992-9925 4759 S. Congress Ave., Lake Worth 33461

Peanut Island Campground 845-4445 or 866-383-5730

6500 Peanut Island Rd., Riviera Beach 33404

South Bay RV Campground

992-9045 or 877-992-9915

100 Levee Rd., South Bay 33493

Parks & Recreation. Fees vary. Call for availability and reservations. John Prince Park, 300 campsites for RVs and tent campers. Peanut Island (in Intracoastal Waterway), 20 campsites. South Bay, 72 campsites for RVs.

Canal Maintenance/BCC

233-3950

Boca, Delray, Glades

888-808-3120

Engineering & Public Works. Road & Bridge Division.

Candidate Qualifying

656-6200

240 S. Military Tr., West Palm Beach 33415 P.O. Box 22309, West Palm Beach 33416

www.pbcelections.org

Supervisor of Elections. Candidates for county constitutional offices, County Commission, School Board or various district offices qualify with the Supervisor of Elections Office. To qualify for other offices, contact the following: Municipal offices: The clerk in the municipality in which a candidate wishes to run. Legislative or statewide office: Division of Elections, 500 S. Bronough Street, R.A. Gray Bldg., Room 316, Tallahassee, 32399-0250, 1-850-245-6200. Federal office: Federal Elections Commission, 999 E Street, N.W., Washington, D.C. 20463, 800-424-9530.

Car Registration

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. Vehicle registration is proof of payment of registration tax and fees. It consists of a metal license plate, a decal and a registration certificate. You must apply for a registration and title in your name when you purchase a vehicle, move to the state or change the ownership status of the vehicle. Owners must register their car within 30 days of establishing residency in Florida. All vehicles are required to be titled, except mopeds, motorized bicycles and trailers weighing less than 2,000 pounds.

Car Seat Safety Checks, Children

616-7033

www.pbcfr.org

PBC Fire Rescue Community Education.

Car Seats

845-8233 or 800-640-2415

www.safetycouncilpbc.org

The Safety Council offers a car seat and bicycle helmet program for children.

CareerSource Palm Beach County

340-1060

www.facebook.com/careersourcepbc www.linkedin.com/company/workforce-alliance

@CareerSourcePBC

Central Career Center

340-1060

829-2040

3400 Belvedere Rd., West Palm Beach 33409

West Career Center

1085 S. Main St., Belle Glade 33430

Delray Beach Public Library

100 West Atlantic Ave., Delray Beach 33444 (9 a.m. to 4 p.m. Tuesday and Thursday)

Caring Canines

355-6586

Daniel T.K. Hurley Courthouse (Main)

3rd Floor, Juvenile Building

205 North Dixie Highway, West Palm Beach, FL 33401

https://15thcircuit.com/program-page/caring-canines

Court Administration. The Caring Canines Program offers trained, therapeutic dogs to assist children attending court. The canines help the children overcome the awkwardness and anxiety of being in Court. The dogs and their handlers are present in some dependency court hearings.

Case Management Services

Belle Glade 996-1630

38754 State Rd. 80, 33430

Delray Beach 274-3130

225 S. Congress Ave., 33444

Riviera Beach 845-4644

1440 MLK Blvd., 33404

Community Services. The Division of Human Services administers the county's public assistance programs. Indigent individuals and families may apply for services based on income eligibility. Services are provided directly and in conjunction with referrals to community partners.

Census Tract Information

233-5329

Planning, Zoning & Building, Planning Division. The Planning Division provides Census Tract data to the public and other local governments for population and demographic data.

Center for Enterprise Opportunity

24-hour Florida hotline for abuse/neglect.

800-96-ABUSE 800-962-2873

www.myflfamilies.com

www.ceoventures.org

478-2337

2200 N. Florida Mango Rd.,#401, West Palm Beach 33409

Center for Family Services

Small business lending and technical assistance.

616-1222

of Palm Beach County

www.ctrfam.org

4101 Parker Ave., West Palm Beach 33405

Center for Family Services OF Palm Beach County Inc. provides affordable mental health services and education to Palm Beach County adults, children and families.

Central Records, Sheriff

688-3140

Report Information.

Certificate of Competency

233-5525

Planning, Zoning & Building, Contractor's Certification.

Certificate of Occupancy

233-5170

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. (unincorporated areas)

Certified Process Servers

355-1952

Daniel T.K. Hurley Courthouse (Main)

5th Floor, Room 5.2209

205 North Dixie Highway, West Palm Beach 33401

15thcircuit.com/program-page/certified-process-servers

Court Administration. Consists of individuals certified to serve non-enforceable civil process issued by courts within the 15th Judicial Circuit.

Channel 20, PBC TV

355-4573

www.pbcgov.com/ch20

pbctv.com

Twitter: @pbcgov20

301 North Olive Avenue, 10th Floor, West Palm Beach, 33401 Public Affairs. Palm Beach County's Education & Government television station is your channel for Palm Beach County programs and services - providing an open window to your county government with live coverage of government meetings, special events and a wide variety of locally-produced informational programming! A service of the Palm Beach County Board of County Commissioners, PBC TV is available on Comcast xfinity on channel 20, AT&T U-verse on channel 99, Hotwire/Fision Digital Access channel 20 and streamed 24/7 on the county's website, pbcgov.com, where you can also watch our latest local programs anytime on demand!

Get the latest programming updates on the PBC Facebook page and on Twitter @ pbcgov20! You can also watch live meetings, press conferences and events as well as previews of upcoming shows on our YouTube channel, pbcgov20!

PBC TV – bringing you the best of Palm Beach County for more than 25 years!

Child Care Facilites and

Child Abuse & Neglect

274-3187

Family Child Care Homes

Florida Health - Palm Beach County

800 Clematis Street. West Palm Beach 33401

Florida Health - Palm Beach County issues licenses for child care in your home (family day care) and child care centers.

Child Custody Evaluations

355-6511

Clerk & Comptroller. Unified Family Court.

Child Support and Enforcement 850-488-5437

http://dor.myflorida.com/dor/childsupport/

Floridarevenue.com/childsupport

881 S. Congress Ave., WPB 33406 2990 North Main St., Belle Glade 33430

State of Florida Department of Revenue. Customer service hours 8 am - 5pm EST.

Child Support Payments

355-6511

FL Child Support Disbursement Unit:

877-769-0251

Main Courthouse

205 North Dixie Highway, 3rd Floor, Room 3.22

West Palm Beach, FL 33401

www.mypalmbeachclerk.com

Clerk & Comptroller's Unified Family Court division receives and issues payments of child support.

Children and Families, Dept. of

837-5078 or 866-762-2237 or 850-300-4323

www.myflfamilies.com

2051 MLK Blvd., #200, Riviera Beach 33404

State of Florida

Children's Growth/Development/Behavioral Health 211 or 561-838-1111

www.211palmbeach.org/helpmegrow

211's care coordinators help parents who have concerns about their child's (0-8 years) growth & development and also school readiness. Screenings are done right over the phone with activities & follow up included- at no cost to the family.

Children's Services Council

740-7000 800-331-1462

www.cscpbc.org

2300 High Ridge Rd., Boynton Beach 33426

A special district created by Palm Beach County voters, provides leadership, funding and research on behalf of the county's children so they grow up healthy, safe and strong. To make the biggest impact, the focus is on prenatal health and early childhood development so more Palm Beach County children are born healthy, are safe from abuse and neglect, are ready to learn when they enter school, and have access to quality afterschool programming. Hours Monday - Friday 8am - 5pm.

Citizenship Information/Immigration 800-375-5283

www.uscis.gov

United States Citizenship

& Immigrations Services (USCIS)

9300 Belvedere Rd., Royal Palm Beach 33411

Call for an appointment, no walk-ins.

Civil Drug Court

840-4824

www.rivierabch.com

2051 Martin Luther King Jr. Blvd., #116 (Port Center), Riviera Beach 33404

Provides comprehensive municipal programs and services designed to reach individuals in need of court-ordered services, who are either unable to recognize their need for treatment and/or unable to obtain the treatment service needed to begin their recovery. Monday - Friday 8:00 a.m. - 7:00 p.m. and Saturday 8:00 a.m. - 12:00 p.m.

Civil Process, Enforceable

355-2760

and Non-Enforceable

Main Courthouse

205 North Dixie Highway, 1st Floor

West Palm Beach 33401

Court Services. Department handles warrants, writs, levies and eviction. Monday - Friday 8 am - 4:30 pm.

Clearpoint

800-750-2227

www.moneymanagement.org

Counseling and assistance with credit problems and handling your personal finances.

Clemency

656-6200

240 S. Military Trail, West Palm Beach 33415

P.O. Box 22309, West Palm Beach 33416

Supervisor of Elections. Applications can be obtained through the Supervisor of Elections or by contacting the

Office of Executive Clemency

4070 Esplanade Way

Tallahassee, 32399-2450, 800-435-8286.

Clerk & Comptroller

355-2996

www.mypalmbeachclerk.com

888-760-9206

Twitter: @ClerkPBC

Facebook: www.facebook.com/clerkPBC

Robert Weisman Palm Beach County Governmental Center

301 North Olive Ave., West Palm Beach 33401; 9th Floor

Finance & Minutes - 2nd floor

Value Adjustment Board - 1st floor

Main Courthouse

205 North Dixie Hwy., West Palm Beach, 33401 355-2996

South County Courthouse

200 W. Atlantic Ave., Delray Beach 33444

Civil 274-1588 Criminal 274-1530

North County Courthouse

3188 PGA Blvd., Palm Beach Gardens 33401

Civil 624-6650 Criminal 624-6608

West County Courthouse

2950 State Rd. 15, Rm. S-100, Belle Glade 33430 996-4843

Midwestern Communities Service Center

200 Civic Center Way, #500, Royal Palm Beach 33411 784-1271
Abstract Department 355-2965

Accounting 355-2996
Civil Lawsuits 355-2986
Commencement, Notice of 355-2992

County Commission Records 355-2951 Employee Rel./Careers 355-4172

Ordinances/BCC 355-2958
Paving Assessments 355-3457

The Clerk & Comptroller, a constitutional officer, is elected to a four-year term and serves as the county recorder, clerk to the Board of County Commissioners, county treasurer, county chief financial officer and auditor and clerk of the County and Circuit Courts. In these capacities, the Clerk & Comptroller's departments provide services to the judicial courts, the Board of County Commissioners, other constitutional offices and citizens. For more information, visit the website at

Clinics Can Help

640-2995

www.clinicscanhelp.org

www.mypalmbeachclerk.com

2560 Westgate Ave., West Palm Beach 33409

A nonprofiit organization whose mission is to provide durable medical equipment and supplies to children and adults in financial need in Palm Beach County .

Code Enforcement

233-5500

355-4792

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. The Code Enforcement Division assists in enforcement of county building, zoning and housing codes and the county lot clearing ordinance.

Collections 355-2994

www.mvpalmbeachclerk.com

Main Courthouse

205 N. Dixie Highway, 2nd Floor, Room 2.23, WPB, 33401

The Clerk & Comptroller Collections Unit (Criminal Courts) collects court-ordered fines and court costs for felony, misdemeanor, traffic crime, county ordinance and municipal ordinance cases. Collection agreements (payment plans) are available at an additional fee. The unit is also responsible for judgments (liens) and driver license suspensions for failure to pay court costs/financial obligations, not including traffic tickets.

Community Action Program

West Palm Beach, 810 Datura St., 33401

Lake Worth 694-5415

1699 Wingfield St., 33460

Riviera Beach 694-7467

1440 Dr. MLK Blvd., 33404

South Bay/Belle Glade 996-0660

38754 State Rd. 80, Room 216, 33430

Jupiter 694-5471

6415 Indiantown Road, 33458

Community Services. Community-based services and opportunities for low-income individuals and families: Transportation (Bus Pass), LIHEAP (Low Income Energy Assistance Program CARE to SHARE (West Palm Beach and Jupiter), Vocational Training, Case Management, Financial Management Training, eviction Prevention Assistance, Housing Relocation Assistance and Utility Assistance (Water and Gas).

Community Centers

966-6600

Parks & Recreation. See Rental Facilities and Recreation Centers.

Community Revitalization, Office of

233-5311

Planning, Zoning & Building, Code Enforcement

www.pbcgov.com/ocr

Vista Center

2300 N. Jog Rd., West Palm Beach 33411

County Administration. Resident may call this office on issues related to neighborhood revitalization and community outreach and development.

Community Service Programs (CSP)

355-6308

Email: communityhours @pbcgov.org

205 North Dixie Highway, Room 2.2400 West Palm Beach 33401

Public Safety. Refers defendants who are ordered to do community service as part of any sentence after conviction. Also refers defendants who, for financial reasons, are unable to pay fines associated with traffic offenses to preapproved governmental organizations and not-for-profit agencies for community service work.

Community Services Department

355-4700

810 Datura St., West Palm Beach 33401

The Community Services Department is responsible for planning/managing programs to meet the community and human service needs of county citizens. It provides administrative services and technical assistance to four advisory boards and 48 community-based organizations. Program monitoring, contracts and fiscal evaluations are provided for Financially Assisted Agencies, the Community Action Program, Divsion of Behavioral Health & Substance Use Disorders, Division of Human & Veteran Services, Division of Senior Services, Farmworker Career Development Program, and Ryan White Program. Assistance is provided to citizens in need of resources to meet basic needs such as food, clothing, shelter and medical care, employment services, and referrals through our divisions.

Complaints and Investigations,

Contractors

233-5525

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. Complaints against licensed and unlicensed contractors are handled by the Contractors Certification Division.

Complaints, Condominiums

954-202-3234

www.myfloridalicense.com

See Condominium Ombudsman. (Florida Department of Business and Professional Regulation)

Complaints, Consumer Affairs

712-6600

www.pbcgov.com/consumer

Boca, Delray, Glades 888-852-7362

50 S. Military Tr. #201, West Palm Beach 33415

Complaints/Code Enforcement

233-5500

Boca, Delray, Glades

Vehicles-for-Hire Companies.

888-236-3809

Complaints/Inquiries

Records Requests Engineering

684-4012

Boca, Delray, Glades

888-808-3121

Engineering & Public Works

Comprehensive AIDS Program (CAP)

472-9160 ext. 261

www.foundcare.org

2330 S. Congress Ave.,

432-5849

West Palm Beach 33406

FoundCare, Inc. is a nonprofit Federally Qualified Health Center that offers pediatric and adult primary care, chronic disease management, behavioral health services, dentistry, laboratory services and X-rays, all in one location. FoundCare accepts most insurance plans, Medicaid, Medicare and self-pay on a sliding fee scale that is based on income and family size. For more information about FoundCare, please call 561-HEALTHY (561-432-5849) or visit www.foundcare.org.

Public Safety. Complaints can be filed online at Consumer Affairs. Examples:

Landlord-Tenant Disputes, Moving Companies, Non-Emergency Medical

Transportion, Price Gouging, Retail, purchases, credit card issues, billing disputes,

service contracts, repairs, e-commerce, Taxi/Limousine Companies, Tobacco

Product Placement, Towing Companies, Unfair and Deceptive Trade Practices,

FoundCare's West Palm Beach Health Center is open Monday and Friday 8:00 AM to 5:00 PM; Tuesday, Wednesday and Thursday 8:00 AM to 8:00 PM; and Saturday 8:00 AM to 1:00 PM. FoundCare's North Palm Beach Health Center is open Monday through Friday 8:30 AM to 5:00 PM.

Comptroller, Florida Office of

800-342-2762

www.myfloridacfo.com

200 East Gaines St., Tallahassee 32399

State of Florida Department of Financial Services.

Condominium & Mobile Homes Bylaws 954-202-3234 or 800-226-9101

(State of Florida) www.myfloridalicense.com

State of Florida Department of Business and Professional Regulation. See Condominium Ombudsman. (Florida Department of Business and Professional Regulation) 8 a.m. - 6 p.m.

Condominium Ombudsman

954-202-3234 or 800-226-9101

www.myfloridalicense.com

1400 W. Commercial Blvd., #185-P, Ft. Lauderdale 33309

2601 Blairstone Rd., Tallahassee 32399

State of Florida Department of Business and Professional Regulation. See Condominium Ombudsman. (Florida Department of Business and Professional Regulation)

Constitutional Officers

See back of book. Constitutional officers and the Judiciary (judges) are established by the Florida Constitution. Although these officers work in cooperation with county commissioners, they are elected by the voters and are not under the jurisdiction of the Board of County Commissioners. Constitutional officers and the Judiciary are also listed in this guide under the officer's title.

Construction Board of Adjustments

& Appeals

Planning, Zoning & Building. Building Division. To apply for a building code variance or to appeal condemnations.

Construction and Plans Review

233-5101

233-5101

Planning, Zoning & Building, Building Division.

Consumer Health Information Services 233-2736

www.pbclibrary.org/research-and-homework/consumer-health

Boca, Delray, Glades 888-780-4962

PBC Library System. The Consumer Health Information Service (CHIS) provides free health and medical information about a specific illness, prescription drugs, doctor's credentials, local hospitals, and much more. A specially credentialed health librarian can be contacted by phone, email through the CHIS website, or in person at the Main Library.

Consumer Product Safety, U.S. 800-638-2772

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death from thousands of types of consumer products under the agency's jurisdiction.

Consumer Services, State

800-435-7352

800-352-9832 Spanish

www.800helpfla.com

State of Florida Consumer Services/Consumer Assistance Center.

Contract Development and Control 355-4150

GC-RM 701.5

discover.pbcgov.org/ofmb/Pages/contracts.aspx

Financial Management & Budget. Contract clearinghouse and review for all contract related items going to the BCC for approval.

Contractor Certification

233-5525

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. For information regarding certification as a contractor, contact the Contractor Certification Division.

Convention Center, Palm Beach County 366-3000

https://www.facebook.com/PBConventionCenter

https://www.twittercom/PBConventionCtr

https://instagram.com/pbconventionctr/

650 Okeechobee Blvd., West Palm Beach 33401

The Palm Beach County Convention Center presents a spectacular setting for conventions, trade shows, meetings and social events. The PBCCC features a new connected convention center hotel, making the center one of only two in South Florida with a weather protected connection. The 350,000-square-foot architectural

masterpiece with state-of-the-art amenities, features a 100,000-square-foot exhibit hall, a 22,000-square-foot ballroom, 21,000 square feet of flexible breakout space divisible into 19 rooms, expert service teams and an award-winning culinary department. The PBCCC resides in the heart of Downtown West Palm Beach within proximity to nearby attractions including CityPlace, a \$600-million shopping, dining and entertainment complex; the nationally acclaimed Raymond F. Kravis Center for the Performing Arts; Palm Beach's famous Worth Avenue; and the beautiful beaches of Palm Beach County.

Cooperative Extension Service

233-1700

531-559 N. Military Trail, West Palm Beach 33415 pbcgov.com/coextension

4-H Youth Education Program	233-1731
Agriculture - Belle Glade	996-1655
Commercial Agriculture/Horticulture	233-1725
Economic Development (Agriculture)	233-1792
Family and Consumer Sciences	233-1742
Food Safety and Nutrition Program	233-1742
Mounts Botanical Garden	233-1757
Pesticide Safety/Training (English)	996-1655
Pesticide Safety/Training (Spanish)	233-1727
Hispanic Farm Worker Training	233-1727

Provides educational programs and information for all types of agricultural crops, family and consumer issues, youth development, environmental horticulture, agriculture worker safety, farm safety training, pesticide training certification, pesticide exams, irrigation conservation, protection of native tree canopies and Florida Friendly Landscaping Principles. Production processing and marketing information are provided, and consultation is available.

County Attorney/BCC

355-2225

GC-RM 601

The County Attorney's Office provides legal counsel on matters related to county government for the Board of County Commissioners, county administration and county staff.

County Commission Meetings

(Listen on the Telephone)

355-3324

GC-Chambers 6th Floor

Citizens may dial this number to listen to county commission meetings live, when in session.

County Commission Meeting Agendas

County Administration. See Board of County Commissioners Meeting Agendas.

County Engineer/BCC

355-2006

GC-RM 1105

Boca, Delray, Glades

888-808-3121

Engineering & Public Works. The county engineer advises the county commission and county departments on all engineering matters. See Engineering.

County Governmental Center

355-2040

Robert Weisman Palm Beach County Governmental Center

301 North Olive Avenue, West Palm Beach 33401

Dedicated in March 1984, and renamed in 2015 to the Robert Weisman the Palm Beach County Governmental Center houses most county administrative offices including the Board of County Commissioners offices, County Administration and the Jane M. Thompson Memorial Chambers where BCC meetings are held.

County Home & General Care Facility

842-6111

www.hcdpbc.org

5101 W. Blue Heron Blvd., Riviera Beach 33418

See Edward J. Healey Rehabilitation & Nursing Center.

355-2996 Court

www.mypalmbeachclerk.com

Main Courthouse

205 North Dixie Hwy., West Palm Beach 33401 355-2996

South County Courthouse

200 W. Atlantic Ave., Delray Beach 33444

Civil 274-1588 Criminal 274-1530

North County Courthouse

3188 PGA Blvd., Palm Beach Gardens 33401

Civil 624-6650 Criminal 624-6608

West County Courthouse

2950 State Rd. 15, Rm. S-100, Belle Glade 33430 996-4843

Clerk & Comptroller. Civil suits involving an amount of \$15,000 or more are filed in the Circuit Court.

Circuit Civil Division Office 355-2986

CH-RM 3.23

Civil suits of less than \$15,000 are filed in the County Court.

County Civil Division Office	355-2500
CH-RM 2.22	888-760-9208
Small Claims/Evictions	355-2500
15th Judicial Circuit, Court Administration	355-2431
Circuit Criminal (Felony)	355-2994
CH-RM 3.24	888-760-9167
County Criminal/Misdemeanors	355-2994
CH-RM 2.23	888-760-9167

Clerk & Comptroller. The County Court operates from the satellite courthouses as well as the main courthouse.

Court Administration Volunteer Program 355-6856 Daniel T.K. Hurley Courthouse

205 North Dixie Highway, 5th Floor, Room 5.2500

West Palm Beach 33401

https://15thcircuit.com/program-page/volunteer

Court Administration. The Administrative Office of the Court is seeking volunteers to assist in the following areas of the judicial system: court administration, traffic hearings, Americans with Disablilities Act (ADA) cases, information desk (Daniel T.K. Hurley and South County courthouses), and the foreclosure program. Volunteers must be at least 18 years of age and must pass a criminal background check. In some cases, volunteer work may qualify for school credit. If you are interested in becoming a volunteer and would like to utilize your talents for any of the following programs, call 561-355-6856.

Court Immobilization

355-1952

Daniel T.K. Hurley Courthouse

205 North Dixie Highway, 5th Fl., Room 5.2500, WPB 33401 https://15thcircuit.com/program-page/vehicle-immobilization

Court Administration. The Vehicle Immobilization/Impoundment Program is administered by the Administrative Office of the court. Court Administration maintains a list of names and telephone numbers of all immobilization agencies operating in Palm Beach County that meet the requirements of Florida Statute 316.193 and that provide the essential services associated with the immobilization and impoundment of vehicles in accordance with directives of the court. These vehicle immobilization agencies are approved and established by the Chief Judge on an annual basis.

Court Interpreter Program

355-2434

Daniel T.K. Hurley Courthouse

205 North Dixie Highway, 5th Fl., Room 5.1710, WPB 33401 15thcircuit.com/web/guest/court-interpreters

Court Administration. The Circuit employees certified Court Interpreters to assist non-English speakers in the criminal, juvenile, and mental health divisions. Court interpreters provide a verbatim interpretation from a foreign language into English and vice versa at first appearances, arraignments, preliminary hearings, pretrial motions, trials and other court proceedings.

Court Psychology

355-2108

discover.pbcgov.org/publicsafety/justiceservices/Pages/Forensic-Psychology.aspx

Main Courthouse

205 North Dixie Highway, West Palm Beach 33401

Public Safety. The Forensic Psychology Services Office provides psychological assessments/evaluations as ordered by the courts of the 15th Judicial Circuit.

Court Records, Criminal (Circuit/Felony) 355-2996

www.mypalmbeachclerk.com

888-760-9167

Main Courthouse

205 N. Dixie Highway, 3rd Fl., Room 3.24, West Palm Beach 33401

Clerk & Comptroller. Records of felony (major) crimes are maintained in the Clerk & Comptroller, Criminal Division, in the main courthouse in West Palm Beach.

Court Reporting Program

355-6526

Main Courthouse

205 N. Dixie Highway, 5th Fl., Room 5.14, West Palm Beach 33401

https://15thcircuit.com/services/court-reporting

Court Administration. The Office of Court Reporting Services uses both stenography and electronic recording technology to record proceedings. Electronic recordings and/or transcripts of proceeding are available for purchase if you are a party within the case, or an attorney of record.

Courthouse Tours, Guided

355-3574

Daniel T.K. Hurley Courthouse

5th Floor, Room 5.2500

205 North Dixie Highway, West Palm Beach 33401

Court Administration. Guided tours of the Daniel T.K. Hurley Courthouse in West Palm Beach are offered to students and adult civic groups. Tours must be scheduled at least a month in advance.

Credit Union, Guardians

686-4006

www.guardianscu.coop

3469 Summit Blvd., West Palm Beach

 North County
 624-6296

 Royal Palm Beach
 790-7924

 South County
 732-5527

County employees' credit union.

Cremations 355-4766

810 Datura Street, West Palm Beach 33401

Community Services, Human Services Division. For individuals who meet the indigent criteria.

Criminal Department

355-6396

Daniel T.K. Hurley Courthouse

5th Floor, Room 5.2207

205 North Dixie Highway, West Palm Beach 33401

https://15thcircuit.com/services/criminal

Court Administration. The Criminal Department of the Administrative Office of the Court provides an array of services to the Circuit and County Criminal divisions; such as acting as a liaison between court-related partners and participating on various committees, developing uniform procedures and forms, facilitating the timely, fair and effective resolution of criminal cases while ensuring the efficient use of court resources.

It is the goal of the Criminal Department to implement a comprehensive case management model thereby providing management of cases according to the nature and complexity to ensure early disposition of appropriate cases and adequate time for more complex cases; to establish a uniform continuance policy which would be adhered to by each court annex; to establish a "master calendar" for all criminal events; and to evaluate prisoner movement (transportation).

Criminal Justice Commission

355-4943

Robert Weisman Palm Beach County Governmental Center

301 N. Olive Ave., #1001, West Palm Beach 33401

The Criminal Justice Commission (CJC) is the advisory board to the BCC on all criminal justice programs, policies and funding. It was created by County Ordinance 88-16. The CJC coordinates law enforcement planning, oversees the jail population projections, alternative sanctions, grant and trust fund allocations and strives to reduce crime and improve the criminal justice system. This work is done through many committees made up of technical experts throughout the county.

Criminal Justice Complex

688-4630

3228 Gun Club Road, West Palm Beach 33406

1 Circuit Judge, 1 County Court Judge

Crisis Hotline

211

383-1111 or 866-882-2991

www.211palmbeach.org/

211 Helpline is free, confidential, 24/7. 211 provides crisis intervention information, assessment, and referral to community services. Programs and services are available for all ages. Se Habla Español and Nou Pale Kreyòle.

Cultural Council of Palm Beach County 471-2901

www.palmbeachculture.com www.instagram.com.palmbeachculture www.twitter.com/Palmbchculture

601 Lake Avenue, Lake Worth 33460

Tourist Development Council. The Cultural Council of Palm Beach County is the official service agency for arts and culture in The Palm Beaches. The Council administers, on behalf of the Board of County Commissioners, marketing grants to cultural organizations and professional artists, advocates for arts and cultural funding, enhances local arts education, offers support services to foster growth of the cultural sector and promotes cultural tourism. The Council also serves as a venue for exhibitions and artists who live or work in Palm Beach County, hosts a VISIT FLORIDA-designated Tourism Information Center and gift store with hand-crafted items by local artists, and offers additional programming at its historic headquarters in downtown Lake Worth.

Day Care Licensing

837-5900

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

A license for child care in your home must be obtained from Florida Health - Palm Beach County.

Death & Birth Certificates

837-5847

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County, Office of Vital Statistics.

Debt Management/BCC

355-2733

GC-RM 702.211

Financial Management & Budget. This section makes recommendations to the BCC with respect to long-term bond issues, coordinates the issuance of all county bonds and manages the annual debt services budgets.

Declaration of Domicile

355-6214

www.mypalmbeachclerk.com

888-760-9209

Main Courthouse

205 N. Dixie Highway, 4th Fl., Room 4.25, West Palm Beach 33401

Clerk & Comptroller. Persons wishing to be registered in county records as a permanent Florida resident should file a Declaration of Domicile in the Recording Department. This affidavit will verify that the signer is a resident of Florida.

Deeds – Recording

355-2991

www.mypalmbeachclerk.com

 CH-RM 4.25
 888-760-9209

 Public Records Search
 355-2932

 Tax Deeds
 355-2962

Clerk & Comptroller. Property deeds are filed in the Recording Department. Property deeds are maintained in the Indexing Department.

Delray Beach Health Center

274-3100

225 S. Congress Ave., Delray Beach 33445

Florida Health - Palm Beach County.

Delinquency Drug Court Program

355-6586

205 North Dixie Highway - Juvenile Wing

Daniel T.K. Hurley Courthouse

West Palm Beach 33401

https://15thcircuit.com/program-page/delinquency-drug-court

Court Administration. The 15th Judicial Circuit's Delinquency Drug Court (DDC) targets youth who have committed drug-related offenses and/or have a history of substance abuse. The DDC is committed to the goal of reducing juvenile crime and drug use. Both the youth and the youth's family are active participants in the program. Delinquency Drug Court is a three-phase program lasting a minimum of eight months. Participants work with treatment providers to develop treatment plans and receive individual and group counseling. Other program components include: regular court appearances, frequent and random urinalysis, written assignments, and school attendance. Progress in the program is reviewed regularly by the Drug Court Team. Eligibility includes youth on probation with a pending violation or who qualify under Florida Statute 985.345.

Dental Administration, Public Health

837-5560

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County.

Department of Labor-U.S. Wage & Hour/

Minimum Wage

866-487-9243

www.dol.gov

1818 S. Australian Ave., Suite 251, WPB 33409

640-0474

Department of Revenue - State of Florida 640-2800

www.floridarevenue.com

2468 Metrocentre Blvd., West Palm Beach 33407

West Palm Beach Service Center. Sales Tax Division.

Department of Transportation, Florida (FDOT), State

OOT), State 432-4966

www.fdot.gov

Palm Beach Operations Center

7900 Forest Hill Blvd., West Palm Beach 33413

Operations Center. 850-414-4100 Tallahassee

Detention Center, Juvenile

881-5020 ext 103

www.djj.state.fl.us

1100 45th St., West Palm Beach 33407

Tallahassee

State of Florida.

Digging in Easement

800-432-4770

850-488-1850

www.sunshine811.com

Florida law requires a call to Sunshine State One to locate underground utilities 48 hours before you dig in an easement or right of way.

Disability, Recreation Programs

966-7088

966-7015

355-2264

www.pbcparks.com

Parks & Recreation. See Therapeutic Recreation.

Disabled Person Parking Permits

All Constitutional Tax Collector service centers and by mail.

Constitutional Tax Collector. Disabled person parking permits are issued in two categories:

Permanent – Persons with long-term mobility impairments, or who are certified as legally blind, qualify for a permanent disabled person parking permit or license plate. Permanent permits and license plates are valid for four years and must be renewed by the permit holder's birthdate.

Temporary – Persons with short-term mobility impairments may receive a temporary disabled parking permit for up to six months as specified by a certifying medical authority.

Any person applying for a new permit or renewing or replacing their disabled person parking permit must provide form HSMV 83039, Application For Disabled Person Parking Permit, completed and signed by a certifying medical authority.

Discover The Palm Beaches

233-3000

800-554-PALM

www.thepalmbeaches.com

https://www.facebook.com/PalmBeachesFL https://www.instagram.com/palmbeachesfl/

https://www.twitter.com/PalmBeachesFL

2195 Southern Blvd, Suite 400, WPB 33406

Tourist Development Council. Discover The Palm Beaches is the official destination marketing organization that promotes the collection of 39 cities and towns in Palm Beach County. DTPB supports leisure travel marketing for the county's second largest economic driver-the tourism industry. The organization produces domestic and international integrated marketing campaigns; actively engages with audiences across all social media channels; contracts business conventions, conferences, meetings and events on behalf of hotels and the Palm Beach County Convention Center; publishes a variety of communication pieces, maps and printed guides; and supports the development of new tourism assets in the county. The Palm Beaches are home to nearly 18,000 hotel rooms, ranging from historic resorts to boutique inns, The destination features more than 100 family-friendly attractions, 160 golf courses, award-winning restaurants and thriving entertainmen districts along with more than 200 arts and cultural institutons/organizations.

Division of Environmental Public Health 837-5900 Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County. The Division of Environmental Public Health is responsible for air-pollution control, drinking water quality inspection (mobile and stationary), waste-water control, solid waste and hazardous waste control, swimming pool and septic tank inspections and permitting, and child care center permitting.

Division of Human and Veterans Services 355-4761

810 Datura Street, WPB 33401

OUTPOST LOCATIONS

274-3118

Hagen Ranch Road Branch Library

14350 Hagen Ranch Road, Delray Beach 33446

Fridays: 9 am -1 pm (walk-ins only)

South County Administrative Building

345 S. Congress Ave., Suite 104., Delray Beach, 33444 Mon, Tues, Wed & Fri.: 8 am-5 pm (appointments only)

Community Services, Human Services. This office assists veterans, widows and children of veterans with applications, eligibility determinations and certification for various services.

Division of Senior Services

355-4746

Administration

810 Datura Street, #300, West Palm Beach 33401

Community Services. The Division of Senior Services (DOSS) provides seniors every stage of assistance needed for continuum of care through their senior years. Provided are comprehensive in-home and community-based programs that relieve emotional, physical and financial hardships for seniors and caregivers. From DOSS's active senior centers to the more structured adult day care and in-home services and nutrition, DOSS provides accessible, high-quality services to help seniors.

Division of Senior Services

355-4746 **Case Management**

810 Datura Street, #300, West Palm Beach 33401

5217 Northlake Blvd., PBG 33418 694-5435

3680 Lake Worth Road, Lake Worth 33461 357-7100

2916 State Road #15, Belle Glade 33430 996-4808

Community Services. The Division of Senior Services (DOSS) conducts professional home visits to review existing services and arrange additional in-home assistance, if needed. Case managers establish client's plan of care and assure full coordination and linkage of in-home services, including home delivered meals.

Divorce 355-6511

888-760-9208 www.mypalmbeachclerk.com

Main Courthouse

205 N.Highway, 3rd Fl., Room 3.22, WPB 33401

Clerk & Comptroller. Unified Family Court.

Divorce Assistance 355-7048

www.mypalmbeachclerk.com

CH-RM 2.2209

Clerk & Comptroller. See Self Service Center.

Divorce Records 355-2932

www.mypalmbeachclerk.com

CH-RM 4.25 888-760-9209

Clerk & Comptroller. Divorce records are maintained in the Records Service Center.

Do Not Call Registry 888-382-1222

Federal Trade Commission.

Document Search 355-2932

www.mypalmbeachclerk.com

CH-RM 4.25 888-760-9209

Clerk & Comptroller, Public Records Search.

Dog Parks 966-6600

Canine Cove at

Burt Aaronson South County Regional Park

12551 Glades Road, Boca Raton 33498

Closed for maintenance Wed., noon-3 pm.

Dog Park at Lake Ida

1455 Lake Ida Road, Delray Beach 33444

Closed for maintenance Thurs., noon-3 pm.

Lake Woof at John Prince Park

2520 Lake Worth Road, Lake Worth 33461

Closed for maintenance Thurs., noon-3 pm.

Pooch Pines at Okeeheelee Park

7715 Forest Hill Blvd., West Palm Beach 33413

Closed for maintenance Wed., noon-3 pm.

Parks & Recreation. All county-operated dog parks are unsupervised. Each is open sunrise-sunset and includes double-gated entry, two large dog sections and one small dog section, pet washing station, benches, drinking fountains, dog bag dispensers, and restrooms.

Doing Business As (DBA)

www.sunbiz.org

See Fictitious Name, 850-245-6058 or 850-245-6000.

Domestic Violence

355-6511

www.mypalmbeachclerk.com

Main Courthouse

205 North Dixie Highway, 3rd Floor, Room 3.22, WPB 33401

South County, Delray Beach 274-1588 West County, Belle Glade 996-4843 North County , Palm Beach Gardens 624-6650

Clerk & Comptroller, Unified Family Court.

Domestic Violence Unit 688-3525

Sheriff. See Domestic Violence

DOVE, State Attorney 355-7433

www.sa15.org

See State Attorney.

Downtown Development Authority WPB 833-8873

www.downtownwpb.com

301 Clematis Street, #200, West Palm Beach 33401

Downtown Development Authority, West Palm Beach.

Drainage Problems

233-3950

Boca, Delray, Glades

888-808-3120

Engineering & Public Works. Road & Bridge Division handles roads & canals, as do municipalities and special taxing districts.

Dredge Section

233-3994

Engineering & Public Works, Road & Bridge Division.

Driver License

355-2264

Office Locations:

Belle Glade

PBC Glades Office Building

2976 State Road 15. Belle Glade 33430

South County

South County Administrative Office Complex 501 S. Congress Avenue, Delray Beach 33445

Central Palm Beach

4215 S. Military Trail, Greenacres 33463

North County

Northeast County Courthouse 3188 PGA Blvd., Palm Beach Gardens 33410

Royal Palm Beach

Midwestern Communities Service Center 200 Civic Center Way, Royal Palm Beach 33411

Downtown West Palm Beach

Robert Weisman Palm Beach County Governmental Center 301 N. Olive Ave.. West Palm Beach 33401

*Road tests are not available at this location

Constitutional Tax Collector. As an agent for the Department of Highway Safety and Motor Vehicles (DHSMV), Florida driver licenses and state identification cards are issued Monday through Friday, 8:15 a.m. to 4:30 p.m. Palm Beach County residents or anyone establishing residency in Palm Beach County must make an appointment for in-person service online at www.pbctax.com

Starting Oct. 1, 2021, U.S. residents must present a REAL ID driver license or state ID card to board a domestic flight or enter a federal building. Palm Beach County residents must come in to a service center to obtain a REAL ID driver license or state ID card. For a checklist of required documents, please visit www.pbctax.com.

Road tests are available 8:15 a.m. to 3:30 p.m. Road tests and VIN checks are suspended during severe weather.

Drowning Prevention

616-7068

Drowning Prevention Coalition. The DPC reduces drownings in PBC through education, training and swim lessons.

Drug Abuse Foundation of Palm Beach County

278-0000

www.dafpbci.org

400 S. Swinton Ave., Delray Beach 33444

Encourages and supports the process of recovery and promotes drug-free living and mental well-being.

Drug Addiction (CARP)

844-6400

www.carpinc.org

CARP's mission is to serve the underserved alcoholic and drug addicted, and is currently building two gender-specific 12-step homes. CARP residences will employ a peer-driven recovery model proven to be effective against addition.

Drug Court Program

688-4530

Gun Club Annex

3228 Gun Club Rd., West Palm Beach 33406

15thcircuit.com/web/programs/drugcourts

Public Safety. Qualified citizen-defendants with pending felony (or misdemeanor) drug charges may voluntarily enter into Palm Beach County's Drug Court program. Citizen-defendants who do so will take part in a minimum year-long period of intensive addiction rehabilitation closely supervised the entire time by the Drug Court Judge and Drug Court Staff. The program may last longer

than a year if a participant encounters problems in complying along the way.

This program is open to all people who have pending felony (or misdemeanor) drug charges other than trafficking or sales, so long as they have no crimes of violence on their prior criminal record (including no convictions for misdemeanor domestic battery), and no prior convictions for trafficking in illegal drugs of any nature. Unlike many Drug Courts, Palm Beach County's is open not just to first offenders but also to people with multiple prior convictions so long as none of those prior convictions were for one of the disqualifying types of offenses listed above.

Dumping, Illegal

688-3400

Sheriff

Early Learning Coalition

514-3300

www.elcpalmbeach.org

Admin offices:

2300 High Ridge Rd. #115, Boynton Beach 33426

1630 S. Congress Ave. #300, Palm Springs 33426

Parents Resource Locations:

401 S.E. 2nd St., Belle Glade 33430

2051 MLK Jr. Blvd., #300, Riviera Beach 33404

Early Learning Coalition is a nonprofit organization that provides family support services, child care financial assistance to low-income families, child care resource and referral, and registration for VPK services.

Economic Council of PBC

684-1551

www.economiccouncilpbc.org

4440 PGA Blvd., #600, Palm Beach Gardens, 33410

The Economic Council of Palm Beach County, Inc. was formed in 1975 as a notfor-profit, non-governmental, non-partisan organization. Its mission is to create an environment to help business prosper.

Economic Development, Agriculture

233-179

Cooperative Extension Service. The Agricultural Economic Development Program provides guidance to producers and potential producers of value-added agricultural endeavors.

Education and Training Center

233-4460

233-4475 fax

www.pbcgov.com/youthservices/EducationCenter

100 Australian Ave. #210, West Palm Beach 33406

Youth Services. The Education and Training Center is a community resource for primary prevention through education, training, and professional development. It serves as a field placement, practicum location, internship and postdoctoral site for graduate students from across mental health disciplines. Continuing education is offered for mental health professionals and community groups in Palm Beach County. The Education and Training Center provides free family therapy and parent group services.

Edward J. Healey Rehabilitation & Nursing Center

842-6111

www.hcdpbc.org

5101 W. Blue Heron Boulevard, Riviera Beach 33418

The Edward J. Healey Rehabilitation & Nursing Center operates under the Health Care District and provides skilled nursing and medical care for indigent residents of Palm Beach County.

Elder Abuse

800-962-2873 or 888-831-0404

http://ombudsman.myflorida.com/

Health Care Administration. Adult protection services.

Elder Services

211

383-1111 or 866-882-2991

211 Helpline for Elders is free, confidential, 24/7. 211 provides senior programs such as our Elder Crisis Outreach and Sunshine daily wellness check phone calls, as well as crisis intervention, information, assessment and referral to community services. Se Habla Español and Nou Pale Kreyòle.

Elderly/Aging & Adult Care (CARES)

elderaffairs.state.fl.us

Florida Department of Elder Affairs.

Elections 656-6200

240 S. Military Tr., West Palm Beach 33415 P.O. Box 22309, West Palm Beach 33416

www.pbcelections.org

See Supervisor of Elections.

Elevation Certificates

233-5374

840-3150

Planning, Zoning & Building, Building Division.

Emergency Disaster Shelter

712-6400

712-6400

www.readypbc.com

Public Safety, Division of Emergency Management. Disaster information.

Emergency Management Division

20 S. Military Tr., West Palm Beach 33415

www.pbcgov.com/dem
Twitter: @PBCDEM

Facebook: PBCDEM

Public Safety. The county's Division of Emergency Management is responsible for maintaining and developing contingency plans for major disasters. Provides community education, planning and response coordination of information and resources which minimize the impact of emergencies and disasters.

Emergency Medical Services

712-6400

20 S. Military Tr., West Palm Beach 33415

Public Safety. The emergency medical services office of the Division of Emergency Management enforces county emergency medical services ordinances. This office authorizes, regulates and inspects ambulance services, paramedic services and fire-rescue emergency medical services in the county. It also investigates complaints regarding these services.

Emergency Repair Traffic Signals, Signs 683-6885

Engineering & Public Works. After normal business hours and weekends.

Employment and Training Opportunities 340-1060

3400 Belvedere Rd., West Palm Beach 33406

Career Source of Palm Beach County.

Employment, BCC 24-Hour Job Hot Line 616-6900

TDD (for hearing impaired)

616-6895

PBC Board of County Commissioners

Human Resources Department

100 Australian Ave., #300, West Palm Beach 33406

Human Resources. Receives and processes applications for positions under the BCC. Job vacancies are advertised online at www.pbcgov.jobs and are posted in the Human Resources office and on the county government cable Channel 20. The 24-hour Job Hot Line lists current openings each week.

Employment, Seniors

471-9828

355-4883

355-2006

233-3950

www.aarp.org

AARP Foundation, 3951 Haverhill Rd. N., #219, WPB 33417

Senior work search program.

Employment/Housing/Public

Accommodation Discrimination

www.pbcgov.com/equalopportunity

301 N. Olive Ave. 10th Floor, West Palm Beach 33401

Office of Equal Opportunity.

Drainage Problems

Engineering/Public Works Dept. 684-4000

www.pbcgov.com/engineering

Boca, Delray, Glades 888-808-3121 2300 N. Jog Rd., West Palm Beach 33411

County Engineer/BCC

Dredge Section 233-3994 Emergencies, nights & weekends 712-6428

Right of Way Acquisition 684-4150
Road & Bridge Division 233-3950

Survey Section/BCC 684-4070
Traffic Division 684-4030

Engineering & Public Works. Operations include county roads & bridges, street improvement, project design and construction, right of way acquisition, vehicular and pedestrian traffic control, construction coordination, land development, roadway production and right of way beautification.

Environmental Programs

Parks Natural Areas Program 963-6736

John Prince Park

2700 6th Avenue South, Lake Worth 33461

Daggerwing Nature Center 629-8760

Burt Aaronson South County Regional Park 11435 Park Access Road, Boca Raton 33498

www.pbcnature.com

https://www.Facebook.com/Daggerwing/

Green Cay Nature Center and Wetlands 966-7000 12800 Hagen Ranch Road, Boynton Beach 33437

Loggerhead Marinelife Center

627-8280

Loggerhead Park

14200 U.S. Hwy. 1, Juno Beach 33408

Okeeheelee Nature Center 233-1400 Okeeheelee Park, 7715 Forest Hill Blvd., WPB 33413

Loxahatchee River Environmental Center 743-7123

Burt Reynolds Park

805 N. U.S. Hwy. 1, Jupiter 33477

Riverbend Park 741-1359

9060 Indiantown Road, Jupiter 33478

Parks & Recreation. Loggerhead Marinelife Center is not operated by Palm Beach County. Nonprofit organization dedicated to ocean conservation. Visit www.marinelife.org.

Loxahatchee River Environmental Center is not operated by Palm Beach County. Visit www.loxahatcheeriver.org

Environmental Protection EPA

(U.S. Region 4)

800-241-1754

561-681-6600

233-2400

www.epa.gov

Florida Department of Environmental Protection 800-774-5866 S.E. District Office 681-6600

3301 Gun Club Rd., West Palm Beach 33406

Environmental Resources Management Department (ERM)

http://pbcerm.com

Facebook: www.facebook.com/PBCERM

2300 N. Jog Rd., 4th Floor, West Palm Beach 33411-2347

The mission of the Department of Environmental Resources Management is to establish, maintain, and implement programs for the protection, preservation, and enhancement of the land and water resources of Palm Beach County. These programs include environmentally sensitive lands acquisition and management, habitat restoration and enhancement, shoreline protection, sea turtle monitoring and protection, artificial reef construction, surface water and wellfield protection, groundwater cleanup and other regulatory programs, and mosquito control. The department provides informational materials related to its programs and projects, hands-on educational opportunities to volunteers working on restoration and enhancement sites, and provides guided hikes, paddles, and other activitities in the Adventure Awaits Series of events every three months.

Epidemiology & Disease Control

671-4184

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Palm Beach County. Disease control and surveillance.

Equal Business Opportunity

616-6840

50 S. Military Trail, #202, West Palm Beach 33415 Facebook: https://www.facebook.com/PBCEBO/

LinkedIn: https://www.linkedin.com/in/equal-business-a2a759188

Instagram: https://www.instagram.com/pbcequalbusiness/

County Administration. Created to provide small, minority and/or women business owners with assistance bidding on county contracts and identifying sources of financial and technical assistance. This office is also responsible for monitoring conditions that encourage the growth, development and opportunities for small, minority and/or women-owned businesses in Palm Beach County.

Equestrian Facilities and Trails

966-6600

www.pbcgov.com/equestrian

Jim Brandon Equestrian Center and Trails

966-7090

Okeeheelee Park South

7500 Forest Hill Blvd, West Palm Beach 33413

Jupiter Farms Park and Equestrian Center

Jupiter Farms Park

16655 Jupiter Farms Road, Jupiter 33478

Loxahatchee Groves Park

13901 Southern Blvd., Loxahatchee 33470

Riverbend Park 741-1359

9060 Indiantown Rd., Jupiter 33478

West Delray Regional Park 963-6707

10875 Atlantic Ave., Delray Beach 33436

Parks & Recreation. For hours of operation and details visit the website. See

Rental Facilities.

Equestrian Permits

233-2400

https://discover.pbcgov.org/erm/Pages/Equestrian-Trails.aspx

Environmental Resources Management issues equestrian online permits to ride in select natural areas. Multi-use destination trails offer longer rides from one park, preserve, and/or natural area to another within the Jaega Wildways.

Ethics, PBC Commission on

(Local)

355-1915 or 877-766-5920

www.palmbeachcountyethics.com

The Historic Courthouse

300 North Dixie Highway, Suite 450, West Palm Beach 33401

The mission of the Palm Beach County Commission on Ethics is to foster integrity in public service, to promote the public's trust and confidence in that service, and to prevent conflicts between private interests and public duties. We strive to accomplish this mission by conducting ongoing educational programs, community outreach, providing clear and timely advice, and fairly and impartially interpreting and enforcing the conflict of interest and financial disclosure laws. In doing so, the commission is guided by principles of fairness, clarity, and common sense. We encourage you to spend time on our website and to contact our office with any questions by phone or email at ethics@pbcgov.org or follow us on Facebook at www.facebook.com/PBCCOE or Twitter @PBCCOE.

Ethics Commission (State)

850-488-7864

www.ethics.state.fl.us

325 John Knox Rd., Tallahassee 32303

Everglades Youth Camp

624-6929

www.fycnn.com/eycc

12100 Seminole Pratt-Whitney Rd., West Palm Beach 33412

A conservation camp at the J.W. Corbett Wildlife Management Area for youth offered by FFWC.

Evictions

355-2500

www.mypalmbeachclerk.com

888-760-9208

Main Courthouse

205 North Dixie Highway, 2nd Floor, Room 2.22 West Palm Beach 33401

Clerk & Comptroller. To have a tenant legally removed from property, an eviction notice must be filed with the County Court Civil Division. A filing fee is required for this procedure. Florida Statute, Chapter 83, outlines the procedure and forms needed to file.

Evictions, Sales & Levies

355-2760

Sheriff, Court Services Bureau.

Excavation Approvals

233-2400

discover.pbcgov.org/erm/PermitsRegulation/Lake-Excavation.aspx

Environmental Resources Management regulates several types of excavations in unincorporated Palm Beach County that occur as a result of many commercial, governmental, and planned unit development projects.

Facilities Development and Operations

233-0200

2633 Vista Pkwy., West Palm Beach 33411

Facilities Development and Operations. Responsible for the development of county facilities including Property & Real Estate Management and Capital Improvements and operations including Facilities Management, and Electronic Services and Security

Fair Housing

355-4883 or 355-4884

www.pbcgov.com/equalopportunity

215 N. Olive Ave. #130, West Palm Beach 33401

Office of Equal Opportunity.

Fair Housing/Discrimination

800-669-9777

Fair Housing Center of

the Greater Palm Beaches

533-8717

www.fairhousingflorida.com

1300 W. Lantana Rd., #200, Lantana 33462

Boca, Delray, Glades

877-910-FAIR

Works in partnership with government agencies to stop housing discrimination. The mission is to ensure equal and affordable housing opportunities for all people.

Fairgrounds

793-0333 or 800-640-3247

www.southfloridafair.com

9067 Southern Blvd., West Palm Beach 33411

South Florida Fairgrounds. Americant Expo Center.

Family Drug Court

355-6319

Daniel T.K. Hurley Courthouse

5th Floor, Room 3.1112, 205 North Dixie Highway, WPB 33401

https://15thcircuit.com/program-page/family-drug-court

Court Administration. The Fifteenth Judicial Circuit's Family Drug Court Program is a voluntary court program designed to help substance abusing parents work towards a goal of reunification with their children. To reach that goal, the Family Drug Court Program helps parents recover from substance abuse by referring them to a substance abuse treatment program and monitoring their progress. The program also helps ensure that parents stay in contact with their children. Parents submit to frequent drug testing, appear at regularly-scheduled court status hearings, and comply with other court conditions geared to accountability, rehabilitation, long-term sobriety, and cessation of criminal activity.

Family Promise of North/Central Palm Beach County, Inc.

318-8864

www.familypromisencpbc.org www.facebook.com/familypromisencpbc

1003 Allendale Road, West Palm Beach 33405

Family Promise (a 501(c)(3) organization) is a program that partners with the interfaith community to help homeless families regain their self-sufficiency. We provide meals, shelter, transportation and intensive case management services to get families back to work and back on their feet within 30-90 days.

Family Violence Intervention Program 355-1664 355-2678 or 355-1662 or 355-4655

www.pbcgov.com/FVIP

205 N Dixie Hwy, Ste. 5.1130, West Palm Beach 33401

Youth Services. The Family Violence Intervention Program is a court diversion program for first time juvenile offenders who have been charged with a domestic violence offense. Cases are only accepted upon referral from the State Attorney's Office.

Farm Bureau

498-5200

866-275-7322 (claims only)

www.floridafarmbureau.com

13121 Military Tr., Delray Beach 33484

Fax 498-3078

The Farm Bureau Federation is the voice of Florida agriculture. A grassroots association of member families, it operates through local county offices. The Palm Beach County Farm Bureau and the Western Palm Beach County Farm Bureau both support agricultural producers and the improvement of rural life in the community.

Farmworker Career Development Program 992-7405

38754 State Road 80, Suite 216, Belle Glade 33430

Community Services. The Farmworker Career Development Program provides services to eligible migrant and seasonal farm workers and their dependents to achieve economic self-sufficiency through their participation in education, skills training and supportive services. The program provides the following assistance: career assessment, career counseling, referral to remedial education, ESOL program, high school or GED program, job skills training, tuition assistance, on-the-job training, work experience, basic allowance, and job search & placement assistance.

Faulk Center

483-5300

www.faulkcenterforcounseling.org 22455 Boca Rio Rd., Boca Raton 33433 Group counseling and low-cost individual and family therapy for children, adults and seniors.

Federal Elections Commission

800-424-9530

www.fec.gov

Information line open from 8:30 am - 5:30 pm. Regulates the campaign finances of federal elections.

Federal Information 800-688-9889 800-FED-INFO

www.usa.gov

FEMA (Federal Emergency Management Agency) 770-220-5200 Atlanta Regional Office

Apply for Disaster Assistance 800-462-9029
Follow-up on Disaster Applications 800-525-0321
www.fema.gov

Feedback, Comments or Complaints for Health Department

840-4500 opt .6

Florida Health - Palm Beach County. Handles numerous customer services.

Fictitious Name Registration

www.sunbiz.org

Fictitious names must be filed through the Secretary of State.

Film & Television Commission

233-3100 or 800-745-3456

www.pbfilm.com

https://www.facebook.com/Palm_Beach_County_Film_Television_ Commission

https://www.twitter.com/PBC_FilmandTV

https://www.youtube.com/PalmBeachCountyFilm

ThePalmBeaches.tv

2195 Southern Blvd., Suite 530, WPB 33406

Tourist Development Council. Responsible for the promoting the county to attract film, television, digital media and photography projects to the area. Implements One Stop Permitting with 34 Municipalities and taxing districts within Palm Beach County to secure locations for public property. Annually produces the Palm Beaches Student Showcase of Films, Florida's largest film competition and awards for Florida student filmmakers. The Commission produces the Palm Beaches Television Channel on behalf of the Tourist Development Council streaming family-friendly programming 24 hours per day in 4,000 hotel rooms.

Film Festival, Palm Beach International

www.pbifilmfest.org

PBIFF is a world renowned festival featuring eight days of independent and foreign films from around the globe. The Festival includes post-screening discussions with filmmakers and cast, special events, parties, networking opportunities, industry panels and filmmaking programs...all set against the background of our tropical Palm Beach County beaches and waterways.

Finance Department/BCC

355-2912

GC-RM 203

www.mypalmbeachclerk.com

Clerk & Comptroller. Performs the financial duties, acting as ex-officio auditor, treasurer, accountant and custodian of county funds. Receives all money paid to

the county, and is responsible for paying all county bills. The payroll section issues payroll checks biweekly to county employees.

Financial Disclosure

656-6200

240 S. Military Trail, West Palm Beach 33415 P.O. Box 22309, West Palm Beach 33416

www.pbcelections.org

The Commission on Ethics in Tallahassee is required by law to compile a list each year, by county, of all local government officials required to file a Financial Disclosure Statement. The list is provided to the Supervisor of Elections, who sends a financial disclosure form to each listed official. The list consists of all elected municipal officials, elected county officials, and members of various special districts and advisory boards that the Commission on Ethics has ruled must file. Contact the Supervisor of Elections for more information.

Financial Management & Budget

355-4626

GC-RM 702.26

Budget/BCC 355-2580
Debt Management/BCC 355-2733

discover.pbcgov.org/ofmb/Pages/Financial-Management.aspx

Director of the county Financial Management & Budget Department.

Fire Insurance

233-0063

Contact Palm Beach County Fire Rescue for information on fire protection coverage for insurance purposes.

Fire Prevention, Plan Review

233-0050

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. Inspects new buildings under construction for fire safety compliance.

Fire Rescue Accident/Fire Record Requests

616-7025

Fire Rescue. The Bureau of Safety Services/Investigations.

Fire Rescue Administration

616-7000

Emergency

911

405 Pike Road, West Palm Beach 33411

Fire Rescue. Responsible for the coordination of fire protection, hazardous materials mitigation and advanced life-support services for unincorporated areas of Palm Beach County.

Fire Rescue Public Information Officer

616-7077

Fire Rescue Administration.

Fire Safety Services Inspection (BOSS) 616-7

Fire Rescue. The Bureau of Safety Services is responsible for ensuring that buildings comply with appropriate fire codes (Inspections) and also investigates fires for cause and origin of fire.

Fishing & Hunting Licenses

355-2264

In-person by appointment, Palm Beach County residents only, and at www.pbctax.com

Constitutional Tax Collector. Hunting licenses, fresh and salt-water fishing licenses, waterfowl stamps and game management permits may be purchased at any service center or online at pbctax.com.

Fishing (freshwater and saltwater)

Okeeheelee Park 625-5122 (FWC)

7715 Forest Hill Blvd., West Palm Beach 33413

Caloosa Park 625-5122 (FWC)

1300 SW 35th Ave, Boynton Beach 33426

Juno Beach Park Fishing Pier 855-6185

14775 S.R. A1A, Juno Beach 33408

Oceanfront park locations

Parks & Recreation. The Florida Fish and Wildlife Conservation Commission manages the Okeeheelee Fish Management Area in Okeeheelee Park and the Caloosa Fish Management Area in Caloosa Park. Lakes in both parks contain an abundance of native sunfish (bream) and hatchery-raised channel catfish. Saltwater fishing is permitted in county beach parks outside designated lifeguarded swimming areas, and the Juno Beach Park Fishing Pier, not operated by Parks and Recreation. Call for fees and information.

Fitness Zones

John Prince Park

4759 South Congress Avenue, Lake Worth 33461

Westgate Park and Recreation Center

3691 Oswebo Ave., West Palm Beach 33409

Parks & Recreation. Outdoor fitness facility consisting of 17 pieces of resistance exercise equipment located near the start of the 1.1-mile exercise course in John Prince Park. Westgate Park and Recreation Center is 10 pieces of resistance exercise equipment. The Fitness Zones are accessible to people of all abilities and fitness levels. The equipment is intended for ages 14 and older. There is no cost to use the facility. Open daily, sunrise to sunset.

Fixed Assets Management

233-2031

2455 Vista Parkway, West Palm Beach 33411

Financial Management & Budget. This section maintains the physical inventory records for county-owned tangible assets.

Flood Information

712-6400

www.pbcgov.com/flood

Public Safety, Emergency Management Division Community Rating System Program National Flood Insurance Program.

Flood Zone Information

233-5374

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. For properties located in unincorporated Palm Beach County only, have address and property control number ready. Contact your insurance agent for flood insurance information.

Flooding, Roadways/ Drainage Ditches 233-3950

Engineering & Public Works. Road & Bridge Division.

Florida Birth Certificates

355-2264

All Constitutional Tax Collector service centers

Constitutional Tax Collector. Florida-born citizens can obtain a certified copy of their birth certificate at any tax collector service center. Clients must provide a valid photo ID (driver license, state ID card, passport, military ID). This is a CASH ONLY transaction.

Florida Fish and Wildlife Conservation Commission 625-5122 or 888-404-3922

www.myfwc.com

8535 Northlake Blvd., West Palm Beach 33412

State of Florida. Wildlife Alert Line for protected species only. Not for nuisance wildlife. Can be contacted for boating, wildlife, hunting and emergencies.

Florida Highway Patrol (FHP)

357-4040

www.flhsmv.gov/fhp

Mile Post 94

Lake Worth Service Plaza

Florida Turnpike

Lake Worth 33467

Troop L (I-95) Open 8:30 am - 4:30 pm Monday - Friday

Florida Highway Patrol Turnpike

357-4299

www.flhsmv.gov/fhp

FHP Building 9320

Lake Worth Service Plaza

Lake Worth 33467

Troop K. Open 8:00 am - 5:00 pm Monday - Friday. Crash records.

Florida Inland Navigation District (FIND) 627-3386

www.aicw.org

1314 Marcinski Rd., Jupiter 33477

Special taxing district for the 12 east coast counties to manage the Intracoastal Waterway.

Florida Kid Care

888-540-5437

Health insurance program for uninsured children under age 19.

Food Inspection

837-5900

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County. School cafeterias, adult care facilities and special events

Food Safety, Nutrition Education & Family/Consumer Issues

233-1742

Cooperative Extension Service. Provides programs on healthy nutrition, food safety, food management, food storage/preservation, resource/financial management, housing, (first-time home buyers, closing your seasonal home, hurricane preparedness), child, family and individual development (SMART Couples Relationship Workshops), and other consumer issues.

Food Selling (Prepackaged)

800-435-7352

www.800helpfla.com

A permit may be required. Florida Department of Agriculture and Consumer Services.

Food Stamps

866-762-2237

www.myflorida.com/accessflorida

2051 MLK Jr. Blvd., Riviera Beach 33404

Florida Department of Children & Families. Hours Monday - Friday 8am - 5pm.

Foreclosure Sales

355-2986

www.mypalmbeachclerk.com/foreclosures

Main Courthouse

205 N. Dixie Highway, 3rd Fl., Room 3.23, West Palm Beach 33401

Clerk & Comptroller. Foreclosure sales are conducted online every Monday - Friday at 10 a.m. Bidding begins at 9 a.m.

Forfeiture Unit

688-3887

688-3841 or 688-3842

Sheriff.

Foster Care

352-2500

www.childnet.us

ChildNet Palm Beach County

4100 Okeechobee Blvd., West Palm Beach 33409

General information on becoming a foster parent.

Future Leaders United for Change

242-5739

pbcgov.com/youthservices/Pages/Future-Leaders.aspx

50 South Military Trail, #203, West Palm Beach 33415

Instagram: futureleadersunited

Youth Services. Future Leaders United for Change is the voice for Palm Beach County Youth. Members play an active role in the community by providing input on the design, implementation and communication of an ongoing strategic plan for future community conversations, focus group discussions, interviews, surveys and youth summits.

Garbage, Yard Waste and

Recycling Collection

697-2700 or 866-792-4636

www.swa.org

email:contactCIS@swa.org

Solid Waste Authority. The unincorporated area of the county is divided into 6 service areas with commercial and residential service provided by various franchised garbage companies. Residential fees are assessed on an annual basis. Each municipality provides for its own residential and commercial garbage collection. Call the Solid Waste Authority Customer Information Services Department for more information regarding billing and service districts.

Gas (Natural) Florida Public Utilities

832-2461

www.fpuc.com

401 S. Dixie Hwy., West Palm Beach 33401

Customer service available Monday - Friday 7 am - 7 pm, 800-427-7712.

Genealogy Research

233-2600

www.pbclibrary.org/research-and-homework/genealogy

Boca, Delray, Glades 888-780-4962

Genealogical Society of PBC Library

616-3455

The PBC Library System provides research and information assistance with family history resources available through the Library System, local organizations and the Internet.

Going Out of Business Permit

355-2264

In-person by appointment, Palm Beach County residents only, and online at www.pbctax.com.

Constitutional Tax Collector. Florida Statutes mandate a Going Out of Business or Fire Sale may not be conducted without a permit. Permits are issued for 60 consecutive days, including weekends and holidays. Permits are not renewable, transferable or refundable.

Golf

966-6600 opt.5

www.pbcgolf.com

John Prince Golf Learning Center

966-6666

John Prince Park

4754 Congress Ave., Lake Worth 33461

pbcjohnprincegolf.com

Okeeheelee Public Golf Course

964-GOLF(4653)

Okeeheelee Park

7715 Forest Hill Blvd., West Palm Beach 33413

pbcokeeheeleegolf.com

Osprey Point Public Golf Course

482-2868

Burt Aaronson South County Regional Park

12551 Glades Rd., Boca Raton 33498

pbcospreypointgolf.com

Park Ridge Public Golf Course

966-7044

9191 Lantana Rd., Lake Worth 33467

pbcparkridgegolf.com

Southwinds Public Golf Course

483-1305

19557 Lyons Rd., Boca Raton 33434

pbcsouthwindsgolf.com

Parks & Recreation. *John Prince Golf Learning Center* is a state-of-the art, comprehensive golf learning and practice facility. It showcases 55 hitting stations with two covered hitting areas, a lighted driving range with multiple target greens, a practice greenside bunker, three regulation practice holes (a par four and two par threes) and offers 16,000 square feet of practice putting and chipping greens.

Okeeheelee Golf Course offers 27 holes of championship golf. Extensive practice facilities include a driving range, 30,000 square feet of putting green, chipping, pitching, and bunker practice areas.

Osprey Point Golf Course, the newest PBC golf course opened on November 6, 2010. The 27-hole golf course features "Environmental Turf Grass" (Seashore Paspalum) on greens, tees, and fairways, 2 practice putting greens, 2 practice chipping greens, and a full-length double-ended range.

Park Ridge Golf Course - By creating an 18-hole golf course on the closed Lantana Landfill, Palm Beach County and the Solid Waste Authority turned a useless piece of property into a popular community asset. The golf course, which was opened to the public in March of 2007, has received engineering and environmental awards,

and topping 85 feet at its highest point it just may be the highest golf experience in the county.

Southwinds Golf Course offers an 18-hole championship course, driving range and full practice facilities, including a bunker and putting green. A new clubhouse with restaurant & bar opened in 2010.

Palm Beach County Golf is proud to participate in the Audubon Cooperative Sanctuary Program for golf courses (ACSP), and is committed to environmental stewardship. All five golf facilities have been certified. In addition to being great courses to play, these courses, through careful management, protect our drinking water, improve the water quality of our lakes, and support a variety of plants and wildlife. Osprey Point Golf Course has been designated as a certified Audubon International Classic Sanctuary. This is the first designation of this kind in the state of Florida, the second in the United States and the fifth in the world.

For more details on our programs, events and hours of operation, visit www.pbcgolf.com

Grants 355-2912

www.mypalmbeachclerk.com

Finance 355-2912

Clerk & Comptroller.

Guardian ad Litem- 15th Judicial Court

www.galpbc.org

Hours: 8am-5pm Monday- Friday

Main Courthouse

205 North Dixie Hwy, Rm. 4.1100, WPB 33401 355-2773

Delray Courthouse

200 W. Atlantic Ave., #2c-213, DB 33444 330-1752

Belle Glade Courthouse

2976 FL-15. Belle Glade 33430 355-2773

Guardian Ad Litem is a state supported program consisting of trained volunteers (21 years of age and older) and professional staff. These volunteers are citizens from the community who now become part of the court process in order to represent and advocate for a child's best interest in dependency proceedings. These children, now under the court's supervision, are victims of alleged abuse, abandonment or neglect.

To be part of Guardian ad Litem, there are no special legal skills necessary. Someone interested in helping children may also volunteer for our Speak Up for Kids program. Speak Up for Kids is a 501(c3) non-profit whose sole purpose is to support the GAL program and its mission through fundraising, grants, community events/ awareness and presentations.

Guardianship 355-6511

www.mypalmbeachclerk.com 888-760-9208

Main Courthouse

205 North Dixie Hwy, 3rd fl. Rm. 3.22, WPB 33401

Clerk & Comptroller, Unified Family Court.

Gumbo Limbo Environmental Center 544-8605

Program sign ups 544-8615

www.gumbolimbo.org

1801 N. Ocean Blvd., Boca Raton 33432

Monday - Saturday 9 a.m. - 4 p.m. and Sunday 12 p.m. - 4 p.m.

Gun Permit (State)

www.freshfromflorida.com

400 N. Congress Ave, #140, WPB 33401

Applications only. Licensing for security officers, private investigators and repossessors and concealed weapons permit.

Gun Registration

850-410-8139

681-2530

www.fdle.state.fl.us

Florida Department of Law Enforcement. For licensed dealers only to resell guns. Provides background checks for licensed dealers.

Habitat for Humanity Palm Beach County 253-2080

www.habitatpbc.org

facebook @Habitatpbc

6758 N. Military Trail, #301, Riviera Beach 33407

HFHPBC is a 501c3, nonprofit organization whose mission is the elimination of sub-standard housing by providing decent, safe and affordable houses for low-income, hardworking families. A Habitat for Humanity International affiliate since 1986, HFHPBC built a total of 134 homes alongside partner families and community volunteers, and has done exterior renovations to another 66. Additionally, through the annual tithe to Habitat for Humanity International, HFHPBC served another 125 families worldwide. Altogether, the affiliate has served more than 300 families.

Habitat for Humanity ReStore

253-2290

palmbeach.habitatrestores.org/about/location

6831 N. Military Trail, Riviera Beach 33407

Home improvement resale store that sells new and gently used cabinets, appliances, furniture and surplus building materials to the public, at 50-80% off retail pricing. The proceeds from the store go toward the funding of Habitat for Humanity of Palm Beach County's home building efforts.

Habitat for Humanity Thrift Store

743-3660

1635 N. Old Dixie Hwy., Jupiter 33469

New and gently used clothing, furniture, books, and other household and personal items.

Handicapped Accessibility

355-4883

www.pbcgov.com/equalopportunity

301 N. Olive Ave. 10th Floor, West Palm Beach 33401

Office of Equal Opportunity.

Handicapped Parking

355-2264

In-person by appointment, Palm Beach County residents only, and by mail.

Constitutional Tax Collector. Disabled person parking permits are issued in two categories:

Permanent – Persons with long-term mobility impairments, or who are certified as legally blind, qualify for a permanent disabled person parking permit or license plate. Permanent permits and license plates are valid for four years and must be renewed by the permit holder's birthdate.

Temporary – Persons with short-term mobility impairments may receive a temporary disabled parking permit for up to six months as specified by a certifying medical authority.

Any person applying for a new permit or renewing or replacing their disabled person parking permit must provide form HSMV 83039, Application For Disabled Person Parking Permit, completed and signed by a certifying medical authority.

Handicapped Parking Enforcement

433-2003

The Sheriff's Office enforces the Palm Beach County handicapped parking ordinance.

Hazardous Waste Disposal

687-1100

www.swa.org

6161 N. Jog Rd., West Palm Beach 33412

Solid Waste Authority.

Head Lice

671-4164 or 855-438-2778

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Palm Beach County. School Health.

Health Care Administration Agency 888-419-3456

ahca.myflorida.com

State of Florida. Licenses hospitals, nursing homes, assisted living facilities, adult day care centers, home health agencies, homemakers, sitters, companions

Health Care District of Palm Beach County 659-1270

www.hcdpbc.org

1515 N. Flagler Drive, Suite 101, West Palm Beach, 33401 Customer Service 866-930-0035

The Health Care District ensures access to a comprehensive health care system and the delivery of quality services for the residents of Palm Beach County. To accomplish this mission, the district provides health coverage programs for uninsured residents, saves lives through an integrated trauma system, keeps children healthy by staffing registered nurses in nearly 170 public schools, operates a pharmacy program, offers long-term skilled nursing care at the Edward J. Healey Rehabilitation and Nursing Center and provides acute-care hospital services at Lakeside Medical Center in rural western Palm Beach County.

Health Department (Clinic Appt. Lines) 625-5180 Clinics:

C.L. Brumback Health Center (Belle Glade)

Delray Beach Health Center

Jupiter Health Clinic

Lantana/Lake Worth Health Center

Northeast Health Clinic

West Palm Beach Health Center

Administers a range of programs focusing on public health and preserving the quality of life for county residents and visitors, including immunizations, maternity.

Health Department (Permits)

837-5940

800 Clematis St., West Palm Beach 33402

Environmental Health.

Health Department Administration Florida Health - Palm Beach County

840-4500

800 Clematis Street, West Palm Beach, 33401 http://palmbeach.floridahealth.gov/

Healthy Mothers Healthy Babies Coalition of Palm Beach County

623-2800

www.hmhbpbc.org

901 Northpoint Parkway, #403, West Palm Beach 33407

Healthy Mothers, Healthy Babies supports pregnant women in Palm Beach County with access to care, education and support to ensure the delivery of a healthy baby. Through screening, assessment and linkage to appropriate services for pregnant women, our team guides clients through the often complicated process of obtaining a medical payment source, a medical provider and other needed social services. Educational programs for pregnant and new parents are also available.

High Occupancy Vehicles (HOV) Decal

In-person by appointment, Palm Beach County residents only.

Constitutional Tax Collector. Owners of Inherently Low Emission Vehicles (ILEV) or Hybrid Electric Vehicles (HEV) qualify for a HOV decal. This gives the vehicle's driver access to the HOV lane anytime, regardless of the number of passengers in the car. To purchase a HOV decal, clients must complete form HSMV 83027 and a copy of the vehicle's registration. The fees are \$5.00 for one year and \$10.00 for

Highridge Family Center

625-2540

840-4545 fax

www.highridgecenter.com

4200 N. Australian Ave., West Palm Beach 33407

Youth Services, Highridge Family Center. Provides short-term residential care and treatment at no cost, to Palm Beach County youth, ages 11-16, and their families experiencing family, school and peer problems. Treatment includes a combination of family therapy, group therapy, individual therapy, milieu therapy and parenting skills. An alternative school is located on site with School District of Palm Beach County teachers teaching core classes, and program behavioral staff teaching the youth how to be successful in a classroom setting. The program focuses on helping youth learn and use adaptive coping skills such as anger management, conflict resolution, effective communication, responsibilty, flexibilty, values clarification, etc. Youth return home on weekends and school holidays in order to practice their newly learned skills in "real life" and maintain connection with their family and community.

Hispanic Chamber of Commerce

832-1986

www.hispanicchamberpbc.com

1427 S. Congress Ave., Bldg. B, West Palm Beach 33406

The gateway to connecting and growing business to the Hispanic community.

Hispanic Farm Worker Pesticide Safety Training 233-1727

Cooperative Extension Service. Provides pesticide certification, agricultural worker safety, and Worker Protection Standard trainings in Spanish for farm supervisors and farm workers whose primary language is Spanish.

Historical Society and Museum,

395-6766

Boca Raton

www.bocahistory.org

71 N. Federal Hwy., Boca Raton 33432

The Historical Society offers a wide range of educational opportunities that provide the community with a tangible link between its past and present. Located in Boca Raton's original Town Hall, the society owns a vital repository of archival information about the formative years of Boca Raton, its families, and its economy. The building's research library houses a permanent exhibition of historic maps, photographs and documents, Mizner memorabilia, and other treasures. Hours Mon - Fri 10am to 4pm

Historical Society of Palm Beach County 832-4164

www.hspbc.org

facebook @HSPBC

twitter & instagram @HSPBC

300 N. Dixie Hwy., #471, West Palm Beach 33401

The Historical Society of Palm Beach County is a nonprofit organization whose mission is to collect, preserve and share the history of Palm Beach County. The society maintains a large library on the history of Palm Beach County, Florida and the Caribbean. Building hours Monday - Friday 9 a.m. - 5 p.m., Museum hours, Monday - Friday 10 a.m. - 5 p.m. and Saturday, 10 a.m. - 4 p.m.

History

DuBois Pioneer Home 966-6609

DuBois Park

19075 DuBois Road, Jupiter 33477

Morikami Museum & Japanese Gardens 495-0233

4000 Morikami Park Road, Delray Beach 33446

Riverbend Park 741-1359

9060 Indiantown Road, Jupiter 33478

Loxahatchee River Battlefield Park 741-1359

9060 Indiantown Road, Jupiter 33478

Parks & Recreation. DuBois Pioneer Home is not operated by Palm Beach County. Erected in 1898, this is the second oldest existing house in Palm Beach County. Call for hours of operation or visit www.jupiterlighthouse.org. Morikami Museum & Japanese Gardens features historical and cultural permanent and changing exhibits, 6 unique Japanese gardens, museum store, 225-seat theater and Asian Fusion cuisine at the Cornell Café. Wide array of programs and special events available. Visit www.morikami.org for hours. Riverbend Park is exceptionally scenic and historic. Provides canoe/kayak access to the Loxahatchee National Wild and Scenic River. Site of second Seminole War battlefields.

Home Caregiver ID Badges

712-6600

www.pbcgov.com/HHC

Boca, Delray, Glades 888-852-7362

50 S. Military Tr. #201, West Palm Beach 33415

Public Safety. Consumer Affairs issues ID Badges for Home Health Aides, Caregivers, and Companions working in Palm Beach County. Private and agency workers in this class are required to have the badge. Level 2 background checks are required and can be completed at the office. Those working for an agency can obtain a badge as long as the Agency for Health Care Administration determination is "eligible." Appointments are required and can be made online at www.pbcgov. com/consumer

HomeSafe 383-9800

www.helphomesafe.org
Facebook: HomeSafeFla

Twitter: @HomeSafeFla

2840 Sixth Avenue South, Lake Worth 33461

Founded in 1979, HomeSafe is a non-profit organization that helps society's most vulnerable residents -- victims of severe child abuse and domestic violence in Palm Beach County and South Florida. Through its Residential Group Care, SafetyNet, LifeSkills and Healthy Beginnings programs, HomeSafe provides comprehensive programs preventing new cases of family violence, protecting victims of child abuse and domestic violence and preparing children and families for safer, more productive lives.

Homeless Coalition

355-4663

www.homelesscoalitionpbc.org

810 Datura Street, West Palm Beach 33401

Since 1986, the Homeless Coalition of Palm Beach County, a 501(c)3 nonprofit, has been the voice for the homeless in our community. The mission of the coalition is to end homelessness, which we accomplish through advocacy, education, community outreach and raising funds and resources to sustain the Ten-Year Plan to End Homelessness. Make a difference, join us in our mission.

Homestead and Other Tax Exemptions 355-2866 Robert Weisman Palm Beach County Governmental Center

301 North Olive Avenue, 1st Floor

West Palm Beach 33401

www.pbcgov.com/papa

 West Palm Beach
 355-2866

 Delray Beach
 276-1250

 Palm Beach Gardens
 624-6521

 Royal Palm Beach
 784-1220

 Belle Glade
 996-4890

Property Appraiser. Every permanent resident in Florida who has legal title to their property as of January 1 of the qualifying year is eligible for the homestead exemption. Proof of legal residence is required. New applications can be filed online at www.pbcgov.com/papa or taken in person to any of the Property Appraiser's Office's five service centers. Other exemptions may be available, such as \$500 for individuals who are disabled, \$5,000 for disabled veterans or \$500 widow/widower. Also, certain low-income senior citizens may be eligible for an additional \$25,000 exemption on their property's assessed value. You can apply for the homestead exemption benefit at any time throughout the year but the deadline each year is March 1.

Horse Trails and Facilities

Parks & Recreation. See Equestrian Facilities and Trails.

Housing and Economic Sustainability, Department of

233-3600

www.pbcgov.com/hes

100 Australian Ave., #500, West Palm Beach 33406

To advance a high quality of life for Plam Beach County residents through Affordable and Workforce Housing, Public Service, Infrastructure Improvements, as well as Business and Economic Development. Financial assistance is provided to eligible individuals to purchase and/or rehabilitate single family homes. Additionally assistance is provided to businesses to expand or relocate to Palm Beach County.

Housing Authority, Palm Beach County

684-2160

www.pbchafl.org

3432 W. 45th St., West Palm Beach 33407

Monday - Friday 8:30 a.m. - 5 p.m.

Housing Discrimination

355-4883

www.pbcgov.com/equalopportunity

301 N. Olive Ave. 10th Floor, West Palm Beach 33401

Equal Opportunity

Housing Finance Authority of Palm Beach County 233-3656

www.pbchfa.org

100 Australian Avenue, #410, West Palm Beach 33406

Issues bonds and/or mortgage credit certificates to provide lower interest rate/cost mortgage loans to 1) assist persons and families of moderate, middle and lesser income to finance the purchase of a home 2) finance the acquisition, construction or rehabilitation of multifamily rental apartment developments throughout Palm Beach County and 3) make loans to developers of "qualifying housing developments" or "housing development" as defined under Ch. 159, Part IV, F.S. The Housing Finance Authority's various loan programs are originated through participating private lending institutions. Those interested are encouraged to view our website www.pbchfa.org for further information.

HUD-Approved Housing Counseling Agencies

800-569-4287

www.hud.gov

Housing and Urban Development.

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Human Services Division	355-4775
Administration	355-4775
810 Datura Street, WPB 33401	
Belle Glade	996-1630
38754 State Rd. 80, 33430	
Delray Beach	274-1130
225 S. Congress Ave., 33444	
Riviera Beach	694-7450
1440 MLK Blvd., 33404	

Community Services. Provides case management (intake, assessment, individual service plan) for eligible residents to gain or regain economic stability and self-sufficiency services such as payment of delinquent utilities, rent or mortgage assistance, food vouchers, homeless services for adults, bus passes, transitional housing, placement in assisted living facilities, indigent burial/cremation services and summer food programs and summer camp for children.

Hunting & Fishing Licenses

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com

Constitutional Tax Collector. Hunting licenses, fresh and salt-water fishing licenses, waterfowl stamps and game management permits may be purchased at any service center or online at pbctax.com.

Hurricanes 712-6400

Nat'l Hurricane Center website: www.nhc.noaa.gov

Public Safety, Division of Emergency Management.

Identity Theft

712-6600

Boca, Delray, Glades

888-852-7362

Consumer Affairs provides information on identity theft and how to protect yourself. Staff provides speeches and presentation on identity theft and scams.

Illegal Disposal

837-5900

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Palm Beach County. The Division of Environmental Public Health section investigates complaints relating to illegal disposal of solid waste. (Yard trash, RSM, equestrian waste, construction and demolition debris and waste tires.)

Illegal Dumping

697-2700

866-792-4636

www.swa.org

Solid Waste Authority. While the SWA does not collect illegal dumping it does assist with the initial reporting and investigation.

Immigration/Citizenship

800-375-5283

www.uscis.gov

See Citizenship Information/Immigration. Monday - Friday 8:00 a.m. - 9:00 p.m.

Immunizations

561-840-4568 or 561-625-5180 Appointment Line

Clinics:

C.L. Brumback Health Center (Belle Glade)

Delray Beach Health Center

Jupiter Health Clinic

Lantana/Lake Worth Health Center

Northeast Health Clinic

West Palm Beach Health Center

Florida Health - Palm Beach County. For answers to questions and technical assistance regarding immunization recommendations and requirements for children.

Impact Fees

233-5014

2300 N. Jog Rd., West Palm Beach 33411

Financial Management & Budget. The Office of the Impact Fee Coordinator administers the countywide impact fee system; approves all applications for impact fee credits, refunds and independent calculations; trains and advises county and municipal staff on impact fee matters; and has overall administrative and interpretive responsibility for the county impact fee ordinance.

Impound

688-3995

Sheriff.

Incorporation

850-245-6000

www.sunbiz.org

State of Florida.

Indexing, Public Records Search

355-2932

www.mypalmbeachclerk.com

CH-RM 4.25 888-760-9209 688-3035 **Internal Affairs** Clerk & Comptroller. Sheriff. Investigates allegations of employee misconduct. Information Systems Services/BCC 355-2823 Internal Auditor/BCC 681-4480 www.pbcgov.com/internalauditor Palm Beach County IT department 2300 N. Jog Rd., 4th Fl, West Palm Beach 33411 Information, State of Florida 866-693-6748 Responsible for performing operational audits of all departments and agencies under the control of the BCC to determine that county assets are properly safeguarded, Information on state offices. Visit myflorida.com and click on "411." that operations are being performed efficiently and effectively, and that activities are in compliance with applicable laws, policies and procedures. Inspection Results (Building) 233-5170 (automated) 355-2222 **Internal Revenue** 800-829-1040 888-236-3807 Boca, Delray, Glades Forms 800-829-3676 Local 616-2002 Planning, Zoning & Building. Results of inspections for unincorporated areas of www.irs.gov the county. 1700 Palm Beach Lakes Blvd., Suite 130, WPB 33406 Inspection Scheduling 233-5170 (automated) 355-2222 **Internet Address for Palm Beach County** 888-236-3807 Boca, Delray, Glades Palm Beach County www.pbcgov.com Planning, Zoning & Building. Automated scheduling of construction inspections for unincorporated areas of the county. Jail 688-4400 **Prisoner Information:** Inspector General, Office of 233-2350 West County Detention Center 992-1580 Hotline 877-283-7068 State Prison System 850-488-7480 www.pbcgov.com/OIG Video Visitation-West County 242-5850 P.O. Box 16568, West Palm Beach 33416 The Sheriff's Office has three detention facilities. Each facility issues status reports The Office of Inspector General (OIG) is authorized by county ordinance to promote on inmates and newly arrested persons. Information is also available regarding economy, efficiency and effectiveness in county and municipality programs and bonds, charges, court appearance dates, sentences and release dates. operations and other entities under its jurisdiction and to prevent and detect fraud, waste, and abuse. If you have reason to suspect fraud, waste, mismanagement, Jail - Visitation 242-5850 misconduct or other abuses, call the hotline at 877-283-7068. You may also report fraud, waste or abuse online at www.pbcgov.com/OIG/RWFA.htm or via email at videovisitation@pbso.org inspector@pbcgov.org. For more information, visit www.pbcgov.com/OIG/. Jeaga Wildways (formerly known as NENA) 233-2400 233-5050 Inspectors, Building http://jeagawildways.com 888-236-3809 Boca, Delray, Glades Environmental Resources Management. The Jeagas (pronounced HAY-ga) were a Planning, Zoning & Building. Inspectors can be reached between 8 and 8:30 a.m. Native American tribe that lived along the Wild & Scenic Loxahatchee River. Much of that land has been preserved, a staggering 165,000 acres Jeaga Wildways is a **Insurance Commissioner** 877-693-5236 system of four multi-use trails that connect these public lands, creating a recreation resource larger than 25 of the 59 National Parks. The Trails offer hikers, bicyclists, 850-413-3140 out of state and equestrians safe travels through some of the area's most scenic natural www.myfloridacfo.com treasures. The "hub" of Jeaga Wildways is Riverbend Park in Jupiter. 200 East Gaines St., Tallahassee 32399 Department of Financial Services, State of Florida. Job Hot Line/BCC Human Resources. For vacant positions under the Board of County Commissioners. **Insurance Fraud** 837-5601 www.myfloridacfo.com **Judgments** 355-2932 400 N. Congress Ave., #250, WPB 33401 www.mypalmbeachclerk.com 200 East Gaines St., Tallahassee 32399 850-413-3115 CH-RM 4.25 Clerk & Comptroller. **Intangible Tax** 640-2800 or 800-352-3671 www.floridarevenue.com Junk Mail 212-768-7277 ext. 1888

Write to: DMA Choice

www.dmachoice.org

2468 Metrocentre Blvd., West Palm Beach 33407

State of Florida Dept. of Revenue.

Consumer Preferences

P.O. Box Cos Cob, CT 06807.

To stop receiving junk mail, visit www.dmachoice.org or for more info go to consumer@the_dma.org.When done online, there is a one-time \$2 processing fee, good for 10 years. When done by mail, thre is a one-tie \$3 processing fee, good for ten years Only check or money order is accepted.

Jupiter Health Center

746-6751

6405 Indiantown Road, Jupiter 33458

Florida Health - Palm Beach County.

Jurv 355-2930

www.mypalmbeachclerk.com

Main Courthouse

205 North Dixie Highway, 1st Floor, Room 1.21

West Palm Beach 33401

Boca, Delray, Glades 888-780-5032 Jury-Federal Grand 803-3400 Jury-4th Dist. Appeals 242-2000 355-2930 Jury-Palm Beach County Jury-US District Court 800-865-1775 355-2930 Jury Management

Clerk & Comptroller. Summoning and organizing of jurors for circuit and county courts.

Juvenile Alternative Sanctions

355-6586

205 North Dixie Highway - Juvenile Wing

Daniel T.K. Hurley Courthouse

West Palm Beach 33401

15thcircuit.com/web/programs/jas

Court Administration. The program maintains and coordinates community-based alternative sanctions for juveniles, including but not limited to non-secure detention programs, community service projects and other sanctions as an alternative to secure detention.

Juvenile Court Division, State Attorney

www.sa15.org

See State Attorney.

Juvenile Detention Center

881-5020 ext 103

1100 45th St., Bldg. A, West Palm Beach 33407

State of Florida.

Juvenile Division, Public Defender

355-7780

421 3rd Street, West Palm Beach 33401

Public Defender. Provides legal representation for indigent juveniles.

Juvenile Work Permits

800-226-2536

www.myfloridalicense.com/dbpr/reg/childlabor

None needed. Must be age 14 (Child Labor Laws). Child labor program. Monday -Friday 8 a.m. - 5 p.m.

Keep Palm Beach County Beautiful, Inc. 686-6646

www.keeppbcbeautiful.org

1920 Palm Beach Lakes Blvd., #210, West Palm Beach 33409

The mission of Keep Palm Beach County Beautiful, Inc. is to enhance the quality of life in Palm Beach County through programs and partnerships that encourage public agencies, private entities, residents and visitors to reduce litter and waste, increase recycling, beautify and maintain public spaces, and inspire generations of environmental stewards.

Kid Care, Florida

888-540-5437

www.floridakidcare.org

Insurance for children between the ages of 1 to 18 years who do not qualify for medical or private.

Labor Department (U.S.)

866-487-9243

www.dol.gov/whd

Lake Worth Lagoon

http://pbclakeworthlagoon.com

www.LWLI.org

Environmental Resources Management. The county's largest estuary is home to restoration success stories such as Munyon Island, John's Island and the Snook Islands Natural Area that provide habitat for fish and other marine life and are waiting to be explored. The Lake Worth Lagoon Initiative is a collaborative multiagency and stakeholder effort to increase awareness of the lagoon and its valuable resources.

Landlord Disputes

712-6600

Boca, Delray, Glades

888-852-7362

Public Safety, Consumer Affairs. Public Safety, Consumer Affairs. Investigators provide general information and can provide mediation services unless the matter has gone to court.

Landlord/Tenant Problems

355-2500

www.mypalmbeachclerk.com

CH-RM 2.22

888-760-9208

Clerk & Comptroller, Civil Division.

Landscaping - Professional

233-1759

Cooperative Extension Service. Training and diagnostic services to help professional landscape and landscape maintenance operations, other Green Industry professionals, community associations, and municipalities manage horticultural aspects of their business according to best management practices.

Landscaping Regulations

233-5200 or 233-5037

Zoning Division, Landscape/Permit Review Section

Planning, Zoning & Building, Zoning Division. The Landscape/Permit Section reviews and administers landscape ordinance (Article 7) of the Unified Land Development Code.

Lantana/Lake Worth Health Center 547-6800

1250 Southwinds Dr., Lantana 33462

Florida Health - Palm Beach County.

Law Department (Legal Assistance)

355-7048

www.mypalmbeachclerk.com

Clerk & Comptroller. See Self Service Center.

Law Library

Main Courthouse 355-2928 South County 274-1440 North County 624-6553

Daniel T.K. Hurley Courthouse

1st Floor, Room 1.2200 205 North Dixie Highway, West Palm Beach 33401

North County Courthouse

Room 1426 3188 PGA Blvd., Palm Beach Gardens 33410

South County Courthouse

2nd Floor, Room 2E-205 200 West Atlantic Ave., Delray Beach 33444 https://15thcircuit.com/services/law-library

Court Administration. The Palm Beach County Law Library serves the legal and law related information needs of the county, including county residents, judges, attorneys, students, county officials and pro-se patrons. It provides legal reference and referral services within the guidelines of Florida Statute 454.23. The Law Library cooperates with the community to enhance knowledge of the law and to facilitate access to the justice system.

Law Revision And Information

850-488-2323

www.flsenate.gov www.myfloridahouse.gov www.leg.state.fl.us

This number is available to check the status of Florida legislative bills during session.

Lawyer Referral

Sponsored by Palm Beach County Bar Association

No Walk in's - telephone calls or online requests 687-3266

www.palmbeachbar.org

Click dropdown link (for the public)

Click link Lawyer Referral Service

We have no pro-bono or contingency attorneys

www.floridabar.org

Attorney complaints

1-866-352-0707

Florida Bar Association (For other counties contact)

850-561-5600

Palm Beach County Bar Association. Office hours are 9 a.m. - 5 p.m. - closed on legal holiday.

League of Cities

355-4484

www.palmbeachcountyleagueofcities.com

Facebook: Palm Beach County League of Cities Inc

Twitter: pbcloc

Robert Weisman Palm Beach County Governmental Center

301 North Olive Avenue, 10th Floor, Rm. 1002.17

West Palm Beach 33401

Represents the 39 municipalities of Palm Beach County and over 100 associate, government, nonprofit and business organizations; promotes and advances

collective interest of the municipalities; studies municipal issues and seeks desired results through cooperative effort while respecting the principles of home rule; advocates and educates intergovernmentally on behalf of all of our cities for the betterment of the collective community; and enhances the quality of life for the citizens of the county as a whole.

League of Women Voters of Palm Beach County

276-4898

www.lwvpbc.org

P.O. Box 6208, Delray Beach 33482-6208

The League of Women Voters of Palm Beach County is a nonpartisan organization of women and men 16 and older, of all backgrounds, encouraging informed and active participation in government. The league's goal is to encourage active and informed participation in government through education and advocacy.

Legal Aid Society

655-8944 or 800-403-9353

www.legalaidpbc.org

423 Fern Street, #200, West Palm Beach 33401

Provides free civil legal services to the disadvantaged, disabled, elderly or children. Office Hours 9 am - 5 pm.

Legislative Affairs Office

355-3452

Robert Weisman Palm Beach County Governmental Center 301 N. Olive Ave., 7th fl., Rm. 701.3, West Palm Beach 33401

www.pbcgov.com/legislativeaffairs/

https://twitter.com/PBC_Leg_Affairs

Legislative Affairs assures support of county objectives before the Florida Legislature and U.S. Congress and provides coordination and assistance to the 13-member Legislative Delegation, the League of Cities and other local agencies and associations

Legislative Delegation Office

355-2406

www.palmbeachdelegation.com

facebook: Palm Beach County Legislative Delegation

Robert Weisman Palm Beach County Governmental Center 301 N. Olive Ave., 7th Fl., Rm. 701.6, WPB 33401

The nonpartisan Legislative Delegation Office serves all 13 members of the Florida Senate and House of Representatives who represent Palm Beach County in Tallahassee. The office is responsible for scheduling and coordinating all delegation meetings in Palm Beach County and Tallahassee; developing the delegation's legislative program, which includes all local bills, community appropriation requests and county and municipal legislative priorities; providing legislative assistance and research to the delegation during the legislative session; and serving as a liaison between the delegation and local governments and community organizations.

Lemon Law

800-321-5366

http://myfloridalegal.com/lemonlaw

State of Florida. This website is not specific to Lemon Law. Hover over the dropdown menu that says "about the office" and click on Lemon Law.

Library System, County

233-2600

www.pbclibrary.org

Library Headquarters 3650 Summit Blvd., West Palm Beach 33406 Boca, Delray, Glades

888-780-4962

Library Annex Boca, Delray, Glades

649-5500 888-780-5151

www.pbcgov.com/consumer

888-852-7362

712-6600

Boca, Delray, Glades

Moving Companies

Non-Medical Transport Companies

Licenses, Consumer Affairs

Taxi/Limo Companies

Towing Companies

Vehicle-for-Hire Drivers

Public Safety, Consumer Affairs. Call for a list of all licensed moving companies, taxi, limousine, van, shuttle, towing companies, water taxi registration and non-emergency medical transport (paratransit) companies required to be licensed by Consumer Affairs. A list of all licensed vehicle-for-hire companies can be found on our website at www.pbcgov.com/consumer.

Library, Bookmobile

readers programs are also available.

649-5476

Boca, Delray, Glades

888-780-5151

PBC Library System. The PBC Library System's Bookmobile makes regularlyscheduled stops and provides library services within the county library district. For more information, call Monday through Friday between 9 a.m. and 5 p.m.

The PBC Library System operates 17 locations and a bookmobile, providing books,

newspapers, magazines, DVDs and music CDs. Electronic services include access

to the Internet and subscription online resources, downloadable books, music

and streaming video. Wi-fi is also available in library locations. A library card is

required to check out materials and to use some online products. Information and

research assistance is available to adults and children; areas of speciality include

business, health and genealogy. Story times, computer classes and other activities of interest are presented at most locations. Talking books for the blind and physically

handicapped, books-by-mail for the homebound and literacy tutoring for adult new

Liens, Building and Lot Clearing

233-5032

Payments, Special Assessments

355-3457

Planning, Zoning & Building. Handles liens for lot clearing, code enforcement, unsafe building demolition and contractor certification. See Assessments.

License Plates, Motor Vehicles

355-2264

In-person by appointment, Palm Beach County residents only, and online at www.pbctax.com.

Constitutional Tax Collector. Vehicle registration is proof of payment of registration tax and fees. It consists of a metal license plate, a decal and a registration certificate. You must apply for a registration and title in your name when you purchase a vehicle, move to the state or change the ownership status of the vehicle. Owners must register their car within 30 days of establishing residency in Florida. All vehicles are required to be titled, except mopeds, motorized bicycles and trailers weighing less than 2,000 pounds.

Liens, Payment of

355-3457

www.mypalmbeachclerk.com

Clerk & Comptroller. Special assessments and payment of liens.

355-2932

CH-RM 4.25

www.mypalmbeachclerk.com

888-760-9209

Clerk & Comptroller, Indexing.

License, Child Care

837-5900

Florida Health - Palm Beach County

800 Clematis Street. West Palm Beach 33401

Florida Health - Palm Beach County issues licenses for child care in your home (family day care) and child care centers.

Lighthouse for the Blind of the Palm Beaches

586-5600

www.lighthousepalmbeaches.org

1710 Tiffany Dr. East, West Palm Beach 33407

Liens. Records Service Center

Lighthouse for the Blind of the Palm Beaches provides services to enhance independence for persons of all ages who are blind or have impaired eyesight. Services include training in personal management, home management, communication, orientation and mobility, assistive technology, job readiness, and early intervention. Additional services include adjustments to blindness counseling, grant programs, low vision evaluations for speciality optical devices, social opportunities and information and referrals.

Dial this number to listen to Board of County Commissioners meetings live.

License, Contractor

233-5525

Planning, Zoning & Building, Contractor Certification.

License, Professional

myfloridalicense.com/dbpr

Physicians 888-419-3456

CPAs (Florida Department of Business

and Professional Regulation) 850-487-1395

Tax Collector. State Department, Health Administration, Bureau of Business and Professional Regulation handles complaints and Medicaid fraud.

Literacy Coalition

279-9103

www.literacypbc.org

3651 Quantum Blvd., Boynton Beach 33426

The mission of the Literacy Coalition of Palm Beach County is to improve the quality of life in our community by promoting and achieving literacy. Our goal is to ensure that every child and every adult in Palm Beach County becomes a reader.

License. Recreational

In-person by appointment, Palm Beach County residents only, and www.pbctax.com

Constitutional Tax Collector. Hunting licenses, fresh and salt-water fishing licenses, waterfowl stamps and game management permits may be purchased at any service center or online at pbctax.com.

Literacy, Adult

561-894-7510

literacy@pbclibrary.org

Glades 996-3453 Toll free 888-780-5151

PBC Library System. Literacy services are provided free of charge to Englishspeaking adults who read and write below an 8th-grade level. Conversational English programs are also offered at many library locations. Call Monday through Friday between 9 a.m. and 5 p.m. for more information.

Long-Term Care Ombudsman Program

837-5038 or 888-831-0404

ombudsman.myflorida.com

111 S. Sapodilla Ave., #125, West Palm Beach 33401

Department of Elder Affairs.

Lost Pets 233-1282

Public Safety, Animal Care & Control. See Animals: Lost Pets

Lot Clearing Complaints

233-5500 Planning, Zoning & Building, Code Enforcement.

Boca, Delray, Glades 233-5500 or 888-236-3809

Environmental Resources Management 233-2400

Vegetation removal permits. Also see Overgrown Lots.

Lung Association of Southeast Florida 659-7644

www.lungfla.org

2701 N. Australian Ave., #100 800-LUNGUSA (800-586-4872) West Palm Beach 33407

Dedicated to reducing and eliminating smoking, asthma, influenza, emphysema, lung cancer and other threats to lung health.

Major Crimes Division, Public Defender 355-7774

Division of the Public Defender's Office that handles first-degree murder cases.

Manatee Protection Plan 233-2400

discover.pbcgov.org/erm/Pages/Manatees.aspx

Environmental Resources Management. The objective of the Palm Beach County Manatee Protection Plan (MPP) is to improve overall protection for manatees in Palm Beach County and portions of Lake Okeechobee while ensuring adequate public access to county waterways. For more information about Florida manatees, contact the Florida Fish and Wildlife Conservation Commission.

Maps/ownership & aerial

684-4000

Engineering & Public Works Reprographics. Copies of ownership and aerial maps.

Marine Industries Association

863-0012

www.marinepbc.org

1208 U.S. Hwy. 1, Ste B, North Palm Beach 33408

The Marine Industries Association of Palm Beach County, Inc. (MIAPBC) is a notfor-profit organization created to promote and protect the sound growth of the marine industry in Palm Beach County for the benefit and education of its members, the community, and the environment.

Marriage Licenses

355-2986

www.mypalmbeachclerk.com/marriage

CH-RM 3.23

888-760-9208

Marriage licenses are issued by the Clerk & Comptroller. Records are kept by the Clerk's Public Records Search Department.

Marriage Records

355-2932

888-760-9209

www.mypalmbeachclerk.com

CH-RM 4.25

Clerk & Comptroller.

Master Gardeners

233-1750

Cooperative Extension Service. Volunteers for Cooperative Extension Service are trained in landscaping and other horticultural practices, and landscape and home pest management according to best management practices. Volunteers then train the public in these issues.

Maternity Clinic

625-5180

Clinics:

C.L. Brumback Health Center (Belle Glade)

Delray Beach Health Center

Lantana/Lake Worth Health Center

Northeast Health Clinic

West Palm Beach Health Center

Florida Health - Palm Beach County provides pre- and post-natal care services.

Meals on Wheels of the Palm Beaches, Inc.

802-6979

www.mowpb.org

P.O. Box 247, WPB 33402

Executive Director: Pamela Calzadilla

We provide a hot meal Monday - Friday to those who are homebound, living alone & no longer able to shop or cook nutritious meals for themselves due to age, illness, or disability. Cost is \$7 per meal with financial assistance for those who qualify.

Medicaid, State (Health Care Area 9) 800-953-0535

www.ahca.myflorida.com

The state Agency for Health Care Administration provides primary medical care to the economically disadvantaged. Services provided include physical examinations by physicians, referrals to specialists and pharmacy services.

Medical Examiner

688-4575

3126 Gun Club Road, West Palm Beach 33406

The Medical Examiner's Office performs statutory forensic investigative responsibilities through the combined efforts of forensic pathologists, medicolegal death investigators, forensic technicians and operational/support staff.

Medical Society, Palm Beach County

433-3940

www.pbcms.org

3540 Forest Hill Blvd., #101, WPB 33406

Complaints and referrals. Monday - Friday 9 a.m. - 5 p.m., lunch is 12 noon - 1 p.m.

Medicare

800-633-4227

www.medicare.com

Meeting and Convention Information

561-233-3000 or 877-722-2821

email: Sales @ThePalmBeaches.com

www.ThePalmBeaches.com/Meetings-conventions

www.facebook.com/PalmBeachesFL

www.twitter.com/MeetPalmBeaches

2195 Southern Blvd., Suite 400, WPB 33406

Tourist Development Council. Discover The Palm Beaches is the official sales agent for meetings and conventions in The Palm Beaches and assisting event organizers with a wide range of information while planning conferences, meetings or events at area Hotels, Resorts or the Palm Beach County Convention Center.

Mental Health Association

832-3755

www.mentalhealthpbc.org

909 Fern St., West Palm Beach 33401

Information and referral services, education, advocacy and peer support center. 561-801-4357 or 801-HELP (just for resources).

Mental Health Centers

Elizabeth H. Faulk Foundation, Inc.

483-5300

22455 Boca Rio Rd., Boca Raton, 3433

www.faulkcenterforcounseling.org

NAMI Palm Beach County

588-3477

5205 Greenwood Ave., Suite 110, WPB 33407

www.namipbc.org

South County Mental Health Center 737-8400 or 495-0522

16158 S. Military Trail, Delray Beach 33484

www.scmhcinc.org

Mental Health Division

355-1925

Court Administration staff assist the Judiciary with research, design, and implementation of best practices related to enhancing court processes and services for individuals within the court system with mental health and substance abuse issues. In addition to four case managers who support the Guardianship and Probate Judges, court administration has a mental health case manager who assists the Mental Health Specialty Division Judge with tracking felony and juvenile competency cases to ensure that expert reports meet statutory requirements and are timely filed. This ensures that experts who contract to work with the Fifteenth Judicial Circuit will complete evaluations as accurately and timely as possible so the Judge has all the information needed to make an informed judicial decision. The case manager also assists the Judge by monitoring cases to ensure they are moving through the criminal justice system as expeditiously as possible.

Minutes Department/BCC

355-2951

www.mypalmbeachclerk.com/minutes

Robert Weisman Palm Beach County Governmental Center

301 North Olive Avenue, 2nd Floor, Room 203, WPB 33401

Clerk & Comptroller. This department serves as the clerk to the Board of County Commissioners and is responsible for keeping all official documents and records of the commission. This department also serves as the clerk for the Value Adjustment Board. Minutes of all BCC meetings are recorded, indexed and preserved for reference.

Missing Persons

www.fdle.state.fl.us/MCICSearch/

Florida Department of Law Enforcement.

Morikami Museum and Japanese Gardens 495-0233

4000 Morikami Park Road, Delray Beach 33446

www.morikami.org

www.facebook.com/morikami

www.twitter.com/morikamimuseum

Parks & Recreation. Morikami Museum & Japanese Gardens features historical and cultural permanent and changing exhibits, 6 unique Japanese gardens, museum store, 225-seat theater and Asian Fusion cuisine at the Cornell Café. Wide array of programs and special events available. Visit www.morikami.org for hours. See Rental Facilities.

Mortgage Records

355-2932

888-356-4774

www.mypalmbeachclerk.com

CH-RM 4.25

Boca, Delray, Glades

888-760-9209

Clerk & Comptroller. Public Records Search.

Mortgages, Foreclosures

355-2986

www.mypalmbeachclerk.com/foreclosures

Main Courthouse

205 North Dixie Highway, 3rd Floor, Room 3.23

West Palm Beach 33401

888-760-9206

To file or obtain information on a mortgage foreclosure, contact the Clerk & Comptroller, Civil Division.

Mosquito Control

967-6480

discover.pbcgov.org/erm/Pages/Mosquito-Control.aspx

Environmental Resources Management. The goal of the Mosquito Control Division is to enhance the health and quality of life of county residents and visitors through the reduction of mosquito populations.

Motor Vehicle Services

355-2264

Belle Glade

PBC Glades Office Building

2976 State Rd. #15, Belle Glade 33430

South County

South County Administrative Office Complex

501 S. Congress Avenue, Delray Beach 33445

Central Palm Beach

4215 S. Military Trail, Greenacres 33463

North County

Northeast County Courthouse

3188 PGA Blvd., Palm Beach Gardens 33410

Royal Palm Beach

Midwestern Communities Service Center

200 Civic Center Way, Royal Palm Beach 33411

Downtown West Palm Beach

Robert Weisman Palm Beach County Governmental Center

301 N. Olive Ave., West Palm Beach 33401 *Road tests are not available at this location

Constitutional Tax Collector. As an agent for the Department of Highway Safety and Motor Vehicles (DHSMV), the Constitutional Tax Collector's Office processes motor vehicle transactions such as titles and registrations. Current proof of Florida insurance is required to register a vehicle. Registrations expired at midnight of the first owner's birthday. A driver license or registration violation must be cleared before registration can be renewed. Save time by renewing registrations online at www.pbctax.com. Additional motor vehicle services include expedited title service, electronic titles, HOV decals and disabled person parking permits.

Mounts Botanical Garden of Palm Beach County

233-1757

559 N. Military Trail, West Palm Beach 33415 www.mounts.org

Cooperative Extension Service. The County's oldest and largest botanical garden. Its 14 acres are comprised of various composition gardens, including a vegetable, herb, butterfly, and tropical wetland. More than 2,000 species of tropical and subtropical plants are cultivated to inspire the public and provide opportunities for people of all ages and backgrounds to learn the art, science, and joy of gardening. Mounts Botanical Garden is open seven days a week, except holidays. Hours are 10:00 am to 3:30 pm.

Moving Companies

712-6600

Boca, Delray, Glades

888-852-7362

Public Safety, Consumer Affairs. Moving Companies conducting in-county local moves. A list of licensed companies and moving tips are available on the website.

My Brother's Keeper

242-5713 242-5708 fax

Network of Palm Beach County 50 S. Military Trail, Suite 203, WPB 33415

www.pbcgov.com/youthservices/MBK

Facebook: mbkpalmbeach Twitter: MBKPalmBeach

Youth Services. The My Brother's Keeper Network of Palm Beach County is a coalition of public and private entities that work together to improve life outcomes for boys and young men of color through internal agency policy, education and employment opportunities, and mentoring.

Name Changes, Petitions

355-6511

www.mypalmbeachclerk.com

CH-RM 3.22 888-760-9208

A petition for a name change is filed with the Clerk & Comptroller's Unified Family Court Division.

National Center for Missing & Exploited Children 848-1900 or 800-THE-LOST

www.missingkids.org

9176 Alt. A1A, #200, Lake Park 33403

Formerly the Adam Walsh Children's Fund.

Native Vegetation Removal & Protection 233-2400

discover.pbcgov.org/erm/PermitsRegulation/Native-Vegetation-

Removal.aspx

Environmental Resources Management administers ordinances for the protection and preservation of native upland vegetation and removal of invasive nonnative plant species.

Natural Areas

233-2400

http://pbcnaturalareas.com

Environmental Resources Management. Currently, the county owns and/or manages over 31,000 acres of natural areas. Twenty-six natural areas with public use facilities are open seven days a week, from sunrise to sunset including holidays, for passive nature-based recreational activities such as hiking, bird watching, nature study, photography, environmental education and scientific research. See locations of natural areas in back of book...

Nature Centers

Daggerwing Nature Center

629-8760

Burt Aaronson South County Regional Park 11435 Park Access Rd., Boca Raton 33498

www.pbcnature.com

https://www.Facebook.com/Daggerwing/

Green Cay Nature Center & Wetlands 966-7000 12800 Hagen Ranch Rd., Boynton Beach 33437

Okeeheelee Nature Center 233-1400

Okeeheelee Park

7715 Forest Hill Blvd., West Palm Beach 33413

Parks & Recreation. For detailed information on amenities offered at each county park see the back of this book or visit www.pbcparks.com and click on "Find A Park", or call and ask for the "Park Guide." See Rental Facilities.

New Business Listing

355-2264

Subscription Service

Online only at www.pbctax.com

Constitutional Tax Collector. Complete an Application for New Business Listing subscription service at www.pbctax.com.

No Sales Solicitations

800-435-7352

www.800helpfla.com

A-Z Resource Guide

Florida Consumer Assistance Center. To get on a "No Sales Solicitations Calls" list, call between 8 a.m. and 5 p.m. weekdays.

North County Courthouse

624-6608

3188 PGA Blvd., Palm Beach Gardens 33410

Court Administration. 3 Circuit Judges, 1 County Court Judge

North Palm Beach County General Aviation Airport 626-9799

Signature Flight Support, Fixed-Base Operator

General Manager 626-9799

Noise Comment Line 626-7361

Palm Beach County Airport System's premier reliever airport provides general aviation with a PBI alternative. Built in 1994, one of the few airports nationally which holds the distinction of being "green."

Northeast Health Center

803-7300

851 Avenue "P", Riviera Beach 33404

Florida Health - Palm Beach County.

Notice of Commencement

355-2991

www.mypalmbeachclerk.com

CH-RM 4.25

888-760-9209

Clerk & Comptroller, Recording Division. Required to be recorded on all construction projects valued over \$2,500.

Nursery - Professional

233-1725

Cooperative Extension Service. Training and diagnostic services to help nursery operators better manage all aspects of their operations according to best management practices.

Nursing Home Pay Assistance

866-762-2237

www.myflorida.com/accessflorida

Florida Department of Children and Families, through Medicaid.

Nutrition, Seniors

355-4746

810 Datura Street, Suite 300, West Palm Beach 33401

Community Services. The Division of Senior Services provides diversified congregate meals that foster social interaction and access to nutrition education to seniors. Meals are served at various senior meal locations, including 2 located in adult day care centers, Monday through Friday. Home delivered meal program.

Ocean Inlet Marina

963-6707

Parks & Recreation. Quick access to ocean and Intracoastal Waterway. Call for slip rental availability. See Rental Facilities.

Office of Community Revitalization

233-5311

www.pbcgov.com/ocr

Vista Center

2300 N. Jog Rd., West Palm Beach 33411

County Administration. See Community Revitalization.

Office of Equal Business Opportunity 616-6840

50 S. Military Trail, #202, West Palm Beach 33415

Facebook: https://www.facebook.com/PBCEBO/

LinkedIn: https://www.linkedin.com/in/equal-business-a2a759188

Instagram: https://www.instagram.com/pbcequalbusiness/

See Equal Business Opportunity.

Ombudsman Council 837-5038 or 888-831-0404

111 S. Sapodilla Ave., #125, West Palm Beach 33401

www.ombudsman.my florida.com

Takes complaints for nursing, assisted living facilities and adult family care homes.

Ordinances/BCC

355-2958

www.mypalmbeachclerk.com

Clerk & Comptroller. The Minutes Department is the official record keeper of

the Board of County Commissioners' documents, which includes ordinances. The County Attorney's Office prepares the ordinances; the Minutes Department maintains the ordinances passed by the Board of County Commissioners.

Organized Group Fitness Permits

966-7033

Burt Aaronson South County Regional Park

12551 Glades Road., west of Boca Raton 33498

Caloosa Park

1300 S.W. 35th Ave., Boynton Beach 33426

Carlin Park

400 South S.R. A1A, Jupiter 33477

Glades Pioneer Park

866 S.R. 715, Belle Glade 33430

Haverhill Park

5470 Belvedere Rd., Haverhill 33415

John Prince Park

2700 6th Ave. South, Lake Worth 33461

Parks & Recreation. Parks and Recreation issues permits to pre-approved, issured Organized Group Fitness Instructors for permitted use of designated Fitness Zones within five designated county parks. Organized Group Fitness Permits are intended for outdoor fitness activities within posted park hours only. Contact Sports & Wellness Monday - Friday, 8 a.m. - 5 p.m. for availability and application details.

Organized Sports Provider Permits

966-7033

Parks & Recreation. Parks and Recreation issues permits to pre-approved, issured Organized Sports Providers for permitted use of designated athletic facilities within designated county parks. Organized Sports Providers Permits are intended to offer a variety of the highest quality sports programming for communities throughout the county. Contact Sports & Wellness Monday - Friday, 8 a.m. - 5 p.m. for availability, application details and/or program offerings.

Out of Business Sale Permit

355-2264

In-person by appointment, Palm Beach County residents only, and online at www.pbctax.com.

Constitutional Tax Collector. Florida Statutes mandate a Going Out of Business or Fire Sale may not be conducted without a permit. Permits are issued for 60 consecutive days, including weekends and holidays. Permits are not renewable, transferable or refundable.

Outreach & Community Programming

242-5708 fax

242-5713

50 S. Military Trail, Suite 203, West Palm Beach 33415

Youth Services. The Outreach and Community Programming Division coordinates internal and external youth programs and initiatives throughout Palm Beach County. The Division works in conjunction with community partners to assess, plan, implement and evaluate youth programs throughout the County. The Division focuses on youth, birth to 22, and allocates resources to support evidence-based initiatives that promote healthy children, safe schools, reduction of youth violence and educational success.

Overgrown Lots

233-5500

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. The Code Enforcement Division investigates complaints regarding overgrown lots in the unincorporated areas of the county. See Code Enforcement.

Overseas Immunizations

547-6800 or 625-5180

Florida Health - Palm Beach County 800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County. Comprehensive evaluation and administration of vaccines required and/or recommended for foreign travel. Adult immunizations Lantana Health Center only.

Ownership, Property

355-2866

Robert Weisman Palm Beach County Governmental Center

301 North Olive Avenue, 1st Floor, WPB 33401

www.pbcgov.com/papa

Property Appraiser. A legal description of a piece of property may be obtained from the Property Appraiser's Office, Exemptions Section. The name of the property owner or the 17-digit property control number found on the property owner's tax bill must be provided.

PBC TV

355-4573

pbctv.com

Twitter@pbcgov20

301 N. Olive Ave., 10th Floor, West Palm Beach 33401

Public Affairs. See Channel 20, PBC TV.

Palm Beach County Glades Airport (Pahokee Airport)

(Pahokee Airport) 924-5253
Signature Flight Support, Fixed-Base Operator

General Manager

General Manager

Palm Beach County Airport System provides a center for recreational and sport aviation activities.

Palm Beach County

Office of Equal Opportunity

355-4883

924-5253

www.pbcgov.com/equalopportunity

301 N. Olive Ave. 10th Floor, West Palm Beach 33401

OEO is responsible fo investigating and resolving complaints of discrimination in employment, housing and public accommodations. OEO also is responible for the County's Disability Accessibility program. Additionally, OEO provides human relations training and referral services. OEO is a federally recognized equivalent agency under the federal civil rights laws.

Palm Beach County Park Airport

(Lantana Airport)

656-9815

Stellar Aviation, Fixed-Base Operator

Jonathon Miller, President 656-9815 Noise Comment Line 683-0472

Palm Beach County Airport System reliever airport providing a center for general aviation's reciprocating and turbine driven aircraft.

Palm Beach International Airport

471-7420

www.pbia.org

www.facebook.com/flyPBI www.twitter.com/PBI_Airport www.instagram/flyPBI

www.linkedin.com/company/palmbeachinternationalairport

Parking Information471-7459Sheriff's Office561-471-7450Noise Comment Line683-7242Passenger Paging (no flight information)471-7420

Palm Beach International Airport (PBI) continues to secure its place as a 'Top 10 Airport in the U.S.' for convenience and ease. PBI was the first airport in Florida to achieve GBAC STAR™ facility accreditation, ensuring proper cleaning protocols, disinfection techniques, and work practices are in place to combat biohazards and infectious diseases. As South Florida's favorite airport, PBI is home to fourteen commercial service airlines and three general aviation operators. Generating over \$5.7 billion dollars to the South Florida economy, both directly and indirectly, the Palm Beach County Department of Airports manages the Palm Beach County Airport System comprised of four airports.

Palm Beach State College

967-7222 or 866-576-7222

www.palmbeachstate.edu

4200 Congress Ave., Lake Worth 33461

Palm Tran Administrative Offices

841-4200

www.palmtran.org

www.facebook.com/PalmTran www.twitter.com/palm tran

www.instagram.com/palm_tran

3201 Electronics Way

West Palm Beach 33407-4618

Info Lines:

West Palm Beach (Main) Facility841-4200Delray Beach Facility278-1052Palm Tran Connection649-9838

Palm Tran, Palm Beach County's Public Transportation System, provides fixed-route bus transportation to every major destination in Palm Beach County - from Jupiter to Boca Raton and from Palm Beach to the Glades. The fixed-route service has more than 150 buses providing daily service to more than 3,200 bus stops on 35 routes. Weekday peak service runs every 30 minutes. Off-peak service runs every 60 minutes. Weekend service runs hourly on most routes.

Connection, Palm Tran's paratransit division, provides a high quality door-to-door service for eligible seniors and persons with disabilities. Call Palm Tran Connection for eligibility requirements.

Palm Tran CONNECTION and Go Glades

649-9838

877-870-9849 toll-free

www.palmtran.org

Transportation Disadvantaged (TD) Helpline 1-800-983-2435 50 S. Military Trail, Suite 101, West Palm Beach 33415

Palm Tran's paratransit division provides a high quality door-to-door service for Palm Beach County's senior citizens, residents with disabilities and ADA eligible visitors. Connection continues to implement service enhancements in order to improve performance, increase customer advocacy and promote a positive attitude within the community. Call for eligibility requirements. Go Glades is a flexible route services for Belle Glade. Pahokee and South Bay.

Does your club or organization need a specialized speaker?

The Palm Beach County Public Affairs Department coordinates the Speakers Bureau.

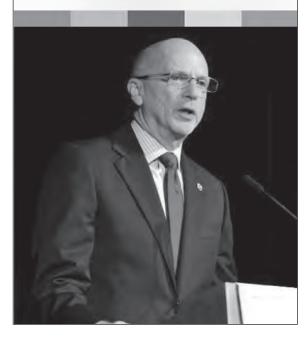
Topics range from agriculture to zoning issues, and some departments will tailor a speech topic to your specific interest.

Palm Beach County

SPEAKERS BUREAU



Whatever your interest, let's talk about it!



For a copy of this brochure, call Palm Beach County Public Affairs at **355-2754**.

Paragon Florida, Inc

www.paragonfl.org

400 Hibiscus St., #200, West Palm Beach 33401

Nonprofit community development lender.

Paralympic Sports Palm Beach County 966-7083

Club Managers Association of America Therapeutic Recreation Complex

2728 Lake Worth Road, Lake Worth, 33461

Parks & Recreation. Year-round adaptive sports training and athletic competition for youth and adults with physical disabilities.

Parking Facilities - Downtown WPB

355-3235

282-1888

215 N. Olive Ave., West Palm Beach 33401

Facilities Development & Operations. Operates the parking structures and lots associated with the Robert Weisman Palm Beach County Governmental Center and Judicial Center complexes to ensure access to the county and court programs.

Parking Permits, Disabled Person

355-226

All Constitutional Tax Collector service centers by appointment only and by mail

Constitutional Tax Collector. Disabled person parking permits are issued in two categories:

Permanent – Persons with long-term mobility impairments, or who are certified as legally blind, qualify for a permanent disabled person parking permit or license plate. Permanent permits and license plates are valid for four years and must be renewed by the permit holder's birthdate.

Temporary – Persons with short-term mobility impairments may receive a temporary disabled parking permit for up to six months as specified by a certifying medical authority.

Any person applying for a new permit or renewing or replacing their disabled person parking permit must provide form HSMV 83039, Application For Disabled Person Parking Permit, completed and signed by a certifying medical authority.

Parks & Recreation

966-6600

www.pbcparks.com

2700 6th Ave. S., Lake Worth 33461

Park Rangers	963-6787
Park Ranger Supervisor	252-1714
Park Maintenance	966-6655
Park Planning and Development	966-6651
Aquatics Division	966-6631
Recreation Services Division	966-6625
Special Facilities Division	963-6738
Financial & Support Services	963-6782
Business Development	966-6643

The Palm Beach County Parks & Recreation Department manages 85 developed park properties and provides recreational and educational programs and services for people of all ages and abilities throughout Palm Beach County. The Parks Division is responsible for the maintenance of all parks, as well as the coordination of a natural areas program which includes exotic vegetation removal and the subsequent enhancement of these areas. A wide variety of leisure programs, services and special events is available through the Recreation Services Division,

the Special Facilities Division, and the Aquatics Division. The Business Development Section offers an opportunity to pay a long-lasting tribute to a friend or loved one by purchasing a commemorative bench or tree. Please contact us to learn more about our Gifts to Parks Program, or other ways you can support our parks.

Passports

www.mypalmbeachclerk.com

North County Courthouse 624-6650 South County Courthouse 274-1588 West County Courthouse 996-4843 Nat'l Passport Information Center 1-877-487-2778

http://travel.state.gov

Department of State Passport Services

2100 Pennsylvania Ave. NW. Washington, D.C. 20037-3202

Clerk & Comptroller. U.S. passport applications are accepted at the Clerk and Comptroller's branch offices in Delray Beach, Palm Beach Gardens and Belle Glade. Passports applications cannot be accepted at the Main Courthouse in West Palm Beach.

Permit Center

233-5120

233-5200

233-5200

233-2400

233-1209 or 233-1227

Boca, Delray, Glades

888-236-3809

233-1209 or 233-1227 or 233-1243

The Planning, Zoning & Building Department's Permit Center provides a wide range of services for construction activities. See Building Permit, Land Development, Landscaping, Fire-Rescue, Health Department or Zoning Division.

Permits

Animals: Boarding, Grooming, and/or Selling

Ballfield 966-6611 Breeder Permit 233-1209 Building 233-5120 837-5960 opt. 3 Burning Equestrian 233-2400 On-site Well Permitting 837-5939 Pesticide Applicators 996-1655 or 996-1657 Pet Shops 233-1209 or 233-1227 Picnic 966-6611 Public Swimming Pool Permits 274-3187or 274-3188 Right of Way 684-4086 Roadside Vendor 684-4030 Septic Tank 837-5900 Special Event

Personnel

Stable

Wellfield

Special Event, Commercial

Vegetation Removal

BCC Human Resources

Pest Control Operator - Professional 233-1725

Cooperative Extension Service. Training and diagnostic services to help licensed pest control operators better manage all aspects of their operations according to best management practices.

Pesticide Applicator License,

Training and Testing 996-1655 2976 State Road 15, Belle Glade 33430

Cooperative Extension Service. Information on obtaining training, testing and a license for agricultural, horticultural and commercial pesticide applicators.

Pesticides, National Information Center

800-858-7378

npic.orst.edu

Twitter: NPICatOSU Facebook: NPICatOSU

Toxicity health effects and environmental information. Open Monday - Friday from

8:00 a.m. - 12:00 p.m. pacific time.

Petroleum Storage Tanks & Cleanup

discover.pbcgov.org/erm/PermitsRegulation/Contamination-Cleanup.aspx

discover.pbcgov.org/erm/PermitsRegulation/Petroleum-Storage-Tank-Compliance.aspx

Environmental Resources Management is responsible for ensuring compliance with above-ground and underground petroleum storage tank regulations in Palm Beach, Martin and St. Lucie counties and for overseeing petroleum contamination cleanup activities in Palm Beach County.

Photocopy Department

355-2976

CH-RM 4.25

www.mypalmbeachclerk.com

The Clerk & Comptroller's Photocopy Department makes copies of official records.

Picnic Areas (First-come, first-served)

See Picnicking on website at www.pbcparks.com

Single-table picnic areas with grills, single-table picnic shelters, and family picnic shelters are available free of charge on a first-come, first-served basis.

Picnic Pavilions (Rentals)

NORTH COUNTY PARKS

- · Burt Reynolds Park, Jupiter
- · Carlin Park, Jupiter
- · County Pines Recreational Complex at Samuel Friedland Park, Loxahatchee
- · DuBois Park, Jupiter
- Dyer Park, West Palm Beach
- · Jupiter Beach Park, Jupiter
- · Jupiter Farms Park, Jupiter

Call (561) 510-0575 for reservations or email

JFRPavilion@gmail.com

- · Loggerhead Park, Juno Beach
- · Ocean Cay Park, Jupiter
- · Ocean Reef Park, Riviera Beach
- · Riverbend Park, Jupiter

CENTRAL COUNTY PARKS

- · Buttonwood Park, Lake Worth
- · Haverhill Park, Haverhill
- · John Prince Park, Lake Worth
- · Lake Lytal Park, West Palm Beach
- · Loxahatchee Groves Park, Loxahatchee
- · Okeeheelee Park, West Palm Beach
- · West Boynton Park & Recreation Center, Lake Worth Call 561-355-1125 for reservations
- · Westgate Park & Recreation Center, West Palm Beach Call 561-694-5455 for reservations

SOUTH COUNTY PARKS

- Burt Aaronson South County Regional Park, Boca Raton Call 561-966-6611 for reservations at Sunset
- · Caloosa Park, Boynton Beach
- Governor Lawton Chiles Memorial Park, Delray Beach Call 561-495-9813 for reservations
- Lake Ida Park (East), Delray Beach Lake Ida East
- · Lake Ida Park (West), Delray Beach
- Loggers' Run Park, Boca Raton
- Morikami Museum and Japanese Gardens, Delray Beach
- · South Inlet Park, Boca Raton

GLADES AREA

- Glades Pioneer Park, Belle Glade
 Call 561-992-9067 for reservations Glades Pioneer
- John Stretch Memorial Park, Lake Harbor Call 561-992-9067 for reservations
- Paul Rardin Park, Pahokee
 Call 561-992-9067 for reservations

Parks & Recreation. Reservations for rental pavilions are available on a first-come, first-served basis and may be made up to three months in advance. Volleyball nets, volleyballs, and tug-of-war ropes may be reserved in advance on a first-come, first-served basis. See Rental Facilities and the Entertainment and Leisure section at the back of this book for details. For general information about pavilion rentals, call (561) 966-6611 or follow this link: http://discover.pbcgov.org/parks/Pages/Picnic-Pavilion-Rental.aspx.

Pickleball 963-6707

Caloosa Park

1300 SW 35th Avenue, Boynton Beach 33426

Lake Lytal Park

3645 Gun Club Road, West Palm Beach, FL 33406

Okeeheelee Park

7715 Forest Hill Blvd., West Palm Beach, FL 334213

Parks & Recreation. Pickleball Courts are available at no charge on a first-come, first-serve basis during regular park hours. For more information, including USAPA Official rules, visit www.usapa.org.

Planned Parenthood

www.ppsoflo.org

2300 N. Florida Mango Rd., West Palm Beach 33409

Planning Commission

233-5326

848-6402

Planning, Zoning & Building, Planning Division. The Planning Commission makes recommendations to the Board of County Commissioners regarding changes to the county's comprehensive plan.

Planning, Zoning & Building 233-5000

www.pbcgov.com/pzb

Central Office

2300 N. Jog Rd., West Palm Beach 33411

South County 276-1284

345 S. Congress Ave., Delray Beach 33444

Building residential drop-off. Mondays and Thursdays.

Building Division 233-5120

The Building Division issues building permits, performs building inspections and enforces the code and standards of permitted construction projects to ensure life and property safety in the built environment. The Division also abates unsafe

buildings and unsafe conditions as necessary to protect the public.

Planning Division	233-5300
Plan Review	233-5108
Permit Info	233-5120
Inspection Automated from Boca, Delray and Glades	888-236-3807
Inspection Automated	355-2222
Inspection Schedulers	233-5170
mapactora	200 0000

The Planning Division is responsible for providing and maintaining a long-range comprehensive planning program that is consistent with the county's future growth needs and land-use policies. Manages the Comprehensive Plan, Annexations, Populations and Demographics.

Zoning Division

Inspectors

233-5200

233-5050

The Zoning Division strives to ensure that proposed developments comply with zoning and land development regulations.

Code Enforcement233-5500Contractors Certification233-5525

Code Enforcement and Contractor Certification ensure that contractors operating in Palm Beach County are licensed and conduct business in accordance with county codes and regulations. The Code Enforcement Division also enforces county zoning and building codes, lot clearing and property maintenance

Plant Inspection Bureau

640-2837

1711 Worthington Rd., #104, West Palm Beach 33409

Florida Division of Plant Industry.

Playgrounds, Barrier-free Playgrounds 966-7015

John Prince Park

2728/2520 Lake Worth Road, Lake Worth 33461

Lake Ida West Park

1455 Lake Ida Road, Delray Beach 33444

Burt Aaronson South County Regional Park

12551 Glades Road, Boca Raton 33498

Parks & Recreation. Playgrounds are available in most county park locations. Visit www.pbcparks.com for a comprehensive list of age-specific playgrounds & locations.

Poison Control

800-222-1222

floridapoisoncontrol.org

Police Athletic League

242-5816

Sheriff.

Poll Worker Information

656-6200

www.pbcelections.org

240 S. Military Tr., West Palm Beach 33415 P.O. Box 22309, West Palm Beach 33416

Supervisor of Elections. For information or to apply to be a poll worker, call or visit the website at www.pbcelections.org.

Polling Locations

656-6200

www.pbcelections.org

Supervisor of Elections. Polling locations are open throughout the county for voter's to cast their ballots. For a list of polling locations, please visit www.pbcelections.org. See Voter Information.

 Pools/County
 966-6631

 Aqua Crest Pool
 278-7104

2503 Seacrest Blvd., Delray Beach 33444

Gleneagles Country Club Aquatic Center*

(CMAA Therapeutic Recreation Complex John Prince Park)

966-7080 or 966-7088

2728 Lake Worth Rd., Lake Worth 33461

Lake Lytal Family Aquatic Center 233-1426

3645 Gun Club Rd., West Palm Beach 33406

North County Aquatic Complex 745-0241

861 Toney Penna Dr., Jupiter 33458

Pioneer Park Aquatic Center 993-3892 or 966-6631

866 State Road 715, Belle Glade 33430

Santaluces Aquatic Complex 641-9301 or 966-6631

6750 Lawrence Rd., Lantana 33462

Parks & Recreation operates six swimming pools and offers a variety of aquatic programs. *The adapted Gleneagles Country Club Aquatic Center, operated seasonally, offers aquatic programs designed for persons with disabilities. Visit www.pbcsplash.com for more information. Pioneer Park Aquatic Center and Santaluces Aquatic Complex are operated seasonally Memorial Day weekend through Labor Day. Visit www.pbcsplash.com for more information. See Rental Facilities and Splashparks.

Population Statistics233-5329PBC Planning Division233-5329Business Development Board835-1008Transportation Planning Agency684-4170

Port of Palm Beach 842-4201 or 383-4100

www.portofpalmbeach.com

Facebook: Port of Palm Beach District

1 East 11th St., Suite 600, Riviera Beach 33404

Post Office, U. S. (main facility) 800-275-8777

www.usps.com

3200 Summit Blvd., West Palm Beach 33406

Potholes (Repair) 233-3950

Engineering & Public Works, Road and Bridge Division.

Prescribed Burns 233-2400

pbcnaturalareas.com/prescribed-fire

Environmental Resources Management plans and implements prescribed burns on county natural areas. Prescribed burns are required to sustain fire-adapted native vegetation and reduce on-site fuel loads to prevent catastrophic wildfires.

Price Gouging 712-6600

Boca, Delray, Glades 888-852-7362

Public Safety, Consumer Affairs. Price gouging of retail items and services during a declared state of emergency is prohibited. Consumer Affairs works with State enforcement partners to investigate allegations of price gouging.

PRIDE

615-0767

www.aboutpride.org

1897 Palm Beach Lakes, Suite 121, West Palm Beach 33409

4723 W. Atlantic Ave., # A-21, Delray Beach 33484 278-4201

Hours of operation Monday-Friday 8:30 am - 5 pm. Not for profit licensed DUI school and criminal justice education.

Prisoner Information & Records 688-4340

Sheriff.

Prisons, State 850-488-3130

Dept. of Corrections

Office of Communications 850-488-0420

Corrections Personnel Dept., Human Resources, Tallahassee. Also see Sheriff for county detention facilities.

Probate 355-2986

www.mypalmbeachclerk.com

CH-RM 3.2300

888-760-9208

This office of the Clerk & Comptroller is responsible for the processing and filing of legal documents as they pertain to wills and guardianship of minor children and individuals declared mentally incompetent. The Mental Health Division files petitions pertaining to the Baker and Marchman acts.

Probation & Parole 837-5175

dc.state.fl.us

423 Fern St. #100, West Palm Beach 33401

Probation and Parole in Belle Glade 561-992-2002

Florida Department of Corrections, Human Resources.

Property & Evidence Clerk 688-4210

Sheriff.

Property & Real Estate Management 233-0217

2633 Vista Pkwy., West Palm Beach 33411

Facilities Development & Operations. The Property & Real Estate Management Division is responsible for acquisition and disposition of county lands, leasing of facilities and management of vacant county properties.

Property Appraiser 355-3230

GC-5th Floor

www.pbcgov.com/papa

Facebook: PBCPAO Twitter: @PBCPAO

 $\underline{www.linkedin.com/company/palm-beach-county-property-appraiser}$

www.youtube.com/channel/UCd_fALK3f_ADAS7qf4KPJfA

www.instagram.com/pbcpa_dorothyjacks/

Service Centers:

 West Palm Beach
 355-2866

 Delray Beach
 276-1250

 Palm Beach Gardens
 624-6521

 Royal Palm Beach
 784-1220

 Belle Glade
 996-4890

Other services:	
GC-5th Floor	
Agriculture Appraisals	355-2781
Commercial Appraisals	355-3988
Condominium Appraisals	355-2690
Personal Property Appraisals	355-2896
Public Information Officer/Media	355-3512
Residential Appraisals	355-2883
GC-1st Floor	
Exemption Services	355-2866
Public Records/Mapping	355-2881
Legal Property Description	355-2866

The Property Appraiser's Office assesses the market value of real estate and certain personal property for the annual tax roll. The county, municipalities and other taxing authorities use the tax roll to determine their annual tax rates. The Property Appraiser's Office also administers the homestead and other exemptions.

Property Records

355-2991

www.mypalmbeachclerk.com

CH-RM 4.25

Clerk & Comptroller.

Property Tax

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. The Constitutional Tax Collector collects ad valorem taxes (real estate and tangible personal property) and non-ad valorem assessments (such as solid waste and drainage). Property taxes are collected Nov. 1 - Mar. 31. Save money by taking advantage of early payment discounts. Save time by paying online at www.pbctax.com.

Public Affairs/BCC

355-2754

www.pbcgov.com Facebook: pbcgov Twitter: @pbcgov

Robert Weisman Palm Beach County Governmental Center

301 North Olive Ave., Rm. 1102, West Palm Beach 33401

Boca, Delray, Glades 888-808-3127

Public Affairs is responsible for planning and managing the department's programs including Digital Marketing and Communications, Media and Public Information, Graphics, PBC TV Channel 20 and Public Records. The department also administers and maintains Palm Beach County government's award-winning Web presence at www.pbcgov.com.

Public Defender

355-7500

Main Office

421 3rd St., West Palm Beach 33401

www.pd15.org

Public Defender Division Offices:

Gun Club Road (Intake Division) 688-4610 3228 Gun Club Road, West Palm Beach 33406 Belle Glade 996-4880 2950 State Road 15, Rm. N-400, Belle Glade 33430

North County 624-6560 3188 PGA Blvd., Palm Beach Gardens 33410

South County 274-1522

200 W. Atlantic Avenue, Delray Beach 33444

The Public Defender, elected to a four-year term, is a constitutional officer for the 15th Judicial Circuit. The office provides legal representation to indigent persons in criminal matters, when appointed by the courts.

Public Health, Nutrition

671-4071

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County.

Public Housing Resource Center

800-955-2232

www.hud.gov

Public Records Requests (BCC departments)

355-6680

recordsrequest@pbcgov.org

301 North Olive Avenue, 10th Floor, West Palm Beach 33401

Public Affairs. A central point of contact for requesting public records of county departments and divisions, and the Board of County Commissioners.

Public Safety Department

712-6400

20 S. Military Tr., West Palm Beach 33415

The Public Safety Department is responsible for planning and managing the operations of public safety programs and services designed to meet the needs of Palm Beach County citizens. The department coordinates the activities of 911 Program Services, Animal Care & Control, Consumer Affairs, Victim Services, Emergency Management, and Justice Services.

Public Schools

434-8000 or 866-930-8402

www.palmbeachschools.org

Twitter: @PBCSD Facebook: PBCSD

3300 Forest Hill Blvd.. West Palm Beach 33406-5816

School Board (Board of Education). Office Hours Mon. - Fri. 7:30 am - 4:30 pm.

Public Service Commission

800-342-3552

State of Florida Division of Consumer Affairs. Regulates investor-owned telephone, water, gas and electric companies.

Public Transportation Administrative Offices

841-4200

Palm Tran

3201 Electronics Way, West Palm Beach 33407-4618

www.palmtran.org

www.facebook.com/PalmTran

www.twitter.com/palm_tran

www.instagram.com/palm_tran

Info Lines:

West Palm Beach (Main) Facility 841-4200 Delray Beach Facility 278-1052

Palm Tran Connection 649-9838 or 877-870-9849 toll-free Tri-Rail 800-TRI-RAII

See Palm Tran, Palm Tran CONNECTION or Tri-Rail.

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Purchasing Department Coconut Cove Recreation 274-1140 616-6800 Burt Aaronson South County Regional Park www.pbcgov.com/purchasing 11200 Park Access Road, Boca Raton 33498 The county purchases non-construction goods and services through a competitive **South County Civic Center** 495-9813 solicitation process. Vendors may view Palm Beach County business opportunities 16700 Jog Rd., Delray Beach, 33446 by downloading Requests for Quotations/Submittals, Invitations for Bids, and Requests for Proposals through the Purchasing Department's online Vendor Self **West Boynton Recreation** 355-1125 Service System at: https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService 6000 Northtree Blvd., Lake Worth 33463 or by visiting PBC TV Channel 20. Directions for vendor registration are included on **West Jupiter Recreation** 694-5430 the Vendor Self Service System information. 6401 Indiantown Rd., Jupiter 33458 **Westgate Recreation** 694-5455 **Quit Claim Deeds** 355-2932 3691 Oswego Ave., West Palm Beach 33409 www.mypalmbeachclerk.com Record Search CH-RM 4.25 888-760-9209 Parks & Recreation. Five recreation centers are operated by the Palm Beach County Parks & Recreation Department. Each center offers a wide variety of recreational Clerk & Comptroller. programs and educational activities. Rental facilities are also available. See Rental Facilities and Therapeutic Recreation.

Radio Control Boats 966-6632

West Delray Regional Park 10875 Atlantic Ave., Delray Beach 33436

Parks & Recreation. Contact Palm Beach RC Power Boaters, Inc. at 954-536-9556 for information. Visit www.pbcparks.com

Radio Control Cars 966-6632

West Delray Regional Park

10875 Atlantic Ave., Delray Beach 33436

Parks & Recreation. Track is free to the public 6 days a week. Saturday is reserved for organized oval racing. For more information go to www.sfdorc.com.

Radio Control Planes

West Delray Regional Park

10875 Atlantic Avenue, Delray Beach 33436

Dver Park

7301 Haverhill Road, West Palm Beach 33412

Parks & Recreation. Airfield facility is permitted to and supervised by The Palm Beach Radio Control Association. The site is available to non-club members who are current members of the AMA under the supervision of an authorized member of The Palm Beach Radio Control Association. For information, visit www.pbcparks. com, www.palmbeachrc.com or www.rcbushpilots.com.

837-5900 Radon Testing

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Health Department. Free radon testing of your home conducted by the Florida Department of Health – Palm Beach County.

Recording Department 355-2991

www.mypalmbeachclerk.com

CH-RM 4.25 888-760-9209

The Clerk & Comptroller's Recording Department receives and records all legal documents dealing with real estate.

Recreation Centers 966-6600 ext.6

Club Managers Association of America

Therapeutic Recreation Complex 966-7015 or 966-7088

John Prince Park

2728 Lake Worth Rd., Lake Worth 33461

Recreation Programs

Parks & Recreation. A wide variety of recreation programs and services are available through the Parks & Recreation Department. For information and calendar of events, visit www.pbcparks.com.

Recycling Bins

866-639-2467

email: recycle@swa.org www.swa.org

Solid Waste Authority.

966-6632

Red Cross 833-7711

www.redcross.org/southflorida

Greater Chapter of Palm Beach Red Cross.

Reentry Services 355-2370

Website: pbcgov.com/publicsafety/justiceservices

Email: Psd-reentry @pbcgov.org

301 North Olive Avenue, Suite 1001, West Palm Beach 33401

Public Safety. Reentry Services help adults and youth returning from incarceration into the community by creating opportunities for successful transition. Specially trained reentry case managers help individuals develop a personal plan for housing, employment, transportation, and more.

Refunds, Cash Bonds

355-2994

www.mypalmbeachclerk.com

CH-RM 3.2400

888-760-9167

Clerk & Comptroller. Proper identification, cash bond receipt and court disposition of the case are required.

Registration

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. Titling and registration of motor vehicles, off-highway vehicles, motorcycles, mopeds, trucks and mobile homes. Registration is valid until midnight of the first registered owner's birthday and can be renewed for one or two years.

Registration, Voter	656-6200	Gleneagles Country Club Aquatic Ctr.	966-7088 or 966-7080
Toll Free:	866-868-3321	CMAA Therapeutic Recreation Complex John Prince Park 2728 Lake Worth Road, Lake Worth, 33461	
Main Office:	656-6200	2.20 20.0 1.0.0 1.000, 20.0 1.0.0, 00.0	
240 S. Military Trail, West Palm Beach, 33415		South County Civic Center 16700 Jog Road	495-9813
North County Branch Office:	624-6555	Delray Beach, 33446	
3188 PGA Blvd, #2401, Palm Beach Gardens, 334 South County Branch Office: 345 South Congress Ave, #103, Delray Beach, 334	276-1226	Parks & Recreation. All facilities listed are also available for rental. Call each specific details. NOTE: Pools and waterparks are available for rental after hor only. Reservations for rental picnic pavilions are available on a first-come, fir served, basis and may be made three months in advance. Pavilions not design as rental are available free of charge on a first-come first-served basis.	
West County Burnels Office	000 4444	Decidential Treatment	
West County Branch Office: 2976 State Road 15, Belle Glade, 33430	992-1114	Residential Treatment	625-2540
		& Family Counseling	840-4545 fax
www.pbcelections.org	Azor N. Australian Ave., West Fall Beach 35407		33407
Supervisor of Elections. Voter registration applications are available in person at any of the four offices, at voter registration agencies, and online at		pbcgov.com/youthservices/counseling	
www.pbcelections.org. See Voter Information.	ies, and omine at	Youth Services. The Residential Treatment and Family Counseling Division offers specialized programs to families who need professional support in their efforts	
• • • • • • • • • • • • • • • • • • • •	• • • • • • • • •	to raise healthy functioning children. The Division :	
Rent/Utility Assistance		competent, caring and comprehensive services.	3
Administration		• • • • • • • • • • • • • • • • • • • •	
810 Datura St., #150, West Palm Beach 33401		Residency Requirements	355-6214
Belle Glade	996-1630	www.mypalmbeachclerk.com	
38754 State Rd. 80, 33430	074 4400	Clerk & Comptroller. See Declaration of Domicile.	
Delray Beach 225 S. Congress Ave., 33444	274-1130		
Riviera Beach	694-7450	Resource Depot	882-0090
1440 MLK Blvd., 33404	094-7430	www.resourcedepot.net Facebook: theresourcedepot	
Community Services. Also see Case Management Service	a Uuman Caniasa	Twitter: @resourcedepot	
Division. Community Action - Relocation Assistance, Eviction F		2510 Florida Ave., West Palm Beach 33401	
	• • • • • • • • •		cloan hyproducts avarruns
Rental Facilities Picnic Pavilions See Picnic Pavilion (Rentals) Aqua Crest Pool	278-7104	The educational clearinghouse accepts donations of clean byproducts, of and scrap materials for teachers to use in classroom projects. Office how 9 am - 4 pm, shopping hours and donation hours Tues. 11 am - 5 pm, Wed - 7 pm, Thurs. 11 am - 5 pm and Saturday 9 am - 2 pm. Closed Sun., Mon.	
2503 Seacrest Boulevard	210-1104	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • •
Delray Beach, FL 33444		Restaurant Cleanliness	850-487-1395
Canal Point Community Center	992-9067	www.myfloridalicense.com	
12860 U.S. Hwy. 441, Canal Point, 33438	002 000.	Florida Department of Business and Professional Regulation.	
Calypos Bay Waterpark Seminole Palms Park	790-6160	Restaurants, County Park	966-6600
151 Lamstein Lane, Royal Palm Beach, 33411		Cornell Café	233-1366
		at The Morikami Museum & Japanese Gard	ens
Coconut Cove Waterpark and Recreation Ctr. Burt Aaronson South County Regional Park	629-8840	Lazy Loggerhead Café	747-1134
20130 Regional Park Drive, Boca Raton, 33498		in Carlin Park Cornell Café - Morikami Museum guests can enjoy	the café for lunch Tuesday
Crossroads Center	992-9067	Cornell Café - Morikami Museum guests can enjoy the café for lunch Tuesda through Sunday from 11 am to 3 pm. The lakeside terrace café features Japanes home-style food with a variety of refreshing salads, hot and cold noodle dishes	
South Bay RV Park 50 Levee Road, South Bay, 33493		soup, sushi, green tea, soft drinks, and snacks.	and cold hoodic dioffed
20 20 1 todd, Godin Ddy, Gorgo			
Daggerwing Nature Center	629-8760	Lazy Loggerhead Café - Beachside café serves break	•
Burt Aaronson South County Regional Park, 11435 Park Access Road, Boca Raton, 33498		from 8 am - 2:30 pm. Closed on Thanksgiving, Chri Menu includes a wide variety of tasty options. A take-	•
www.pbcnature.com		serving a limited menu. Shirt and shoes required.	out window is open for fuller,
https://www.facebook.com/Daggerwing/		G	

Restraining Order

355-6511

www.mypalmbeachclerk.com

Clerk & Comptroller, Family Division. See Domestic Violence.

Right of Way Acquisition

684-4150

Boca, Delray, Glades

888-808-3121

Engineering & Public Works. Acquires rights of way and easements for the county thoroughfare system and county-maintained roads.

Road & Bridge Division

233-3950

Boca, Delray, Glades

888-808-3120

Emergencies, nights & weekends

712-6428

Engineering & Public Works. The Road & Bridge Division is responsible for constructing and maintaining bike paths, bridges, roads, sidewalks, tree removal and rights of way. It also responds to flooding problems and drainage complaints. Closed Monday.

Road Improvements

684-4150

Engineering & Public Works, Roadway Production Division. Administers, coordinates, schedules and monitors the design, right-of-way acquisition, preparation of documents, bidding and construction of the County's Five Year Road Program. Manages the Municipal Service Taxing Unit (MSTU) Program, which provides paving and drainage improvements throughout Palm Beach County. Oversees the Consultant Competitive Negotiations ACT (CCNA) Program. esponsible for bidding, awarding and administering various raodway related Annual Contracts.

Roadside Vendor Permits

684-4030

Boca, Delray, Glades

888-808-3121

Engineering & Public Works. People wishing to sell products along the sides of roads in the unincorporated sections of the county must obtain a roadside vendor permit. County law permits vendors to sell only flowers, produce and prepared foods.

Ryan White Program

355-4730

Community Services, Ryan White Program. The Ryan White Program provides 16 categories of core medical and essential support services for low-income persons living with HIV in Palm Beach County through a coordinated service network of community-based and governmental entities. Core medical and essential support services include outpatient/ambulatory health services, health insurance premium assistance, pharmaceutical assistance, case management, oral health care, housing, mental health, medical nutrition therapy, home health care, food bank/home delivered meals, medical transportation, emergency financial assistance, legal services, and early intervention services.

S.O.R. (Supervised Own Recognizance) 355-6308

 SOCO
 274-1412

 NOCO
 only open on Wednesdays 624-6582

 WECO
 992-1120

Gun Club 688-4620

Public Safety. Justice Services Division.

Safe Kids Coalition

841-3500 ext 4011

https://www.safekids.org/coalition/safe-kids-palm-beach-county

Facebook: SafeKidsPalmBeachCounty

2001 W. Blue Heron Blvd., Riviera Beach 33404

Organization that helps citizens learn about accidental injuries to children to keep them safe

Safety Council

845-8233

www.safetycouncilpbc.org

4152 W. Blue Heron Blvd., #110, Riviera Beach 33404

Satisfaction of Mortgage

355-2932

www.mypalmbeachclerk.com

CH-RM 4.25

888-760-9209

Clerk & Comptroller.

School Board

434-8000

www.palmbeachschools.org

Twitter: @PBCSD

TWINGT: @F BOOD

Facebook: Palm-Beach-County-School-District 3300 Forest Hill Blvd., West Palm Beach 33406-5816

Roca Delray Glades

Boca, Delray, Glades

866-930-8402

The School Board is an elected board that determines policies necessary for the effective operation and general improvement of the school district. The School Board operates separately from the Board of County Commissioners.

School Health

671-4161

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County. The Division is responsible for medical oversight, consultation, and serves as a resource to schools throughout Palm Beach county

SCORE (Service Corps of Retired Executives) 981-5180

http://www.scoresouthflorida.net/

Chapter 412

981-5180

833-1672

Chapter 224

7999 N. Federal Hwy., #201, Boca Raton 33407

500 S. Australian Ave., #115, West Palm Beach 33401

website: palmbeach.score.org

Hours Monday - Thursday 9:00 a.m. - 1:00 p.m.

Sea Turtle Protection

233-2400

discover.pbcgov.org/erm/Pages/Sea-Turtle.aspx

Environmental Resources Management administers ordinances to protect sea turtles, coordinates with state and federal government regarding permitting and management issues, facilitates information to sea turtle conservationists and provide educational outreach information to residents and visitors.

Section 8 Housing

684-0278

www.pbchafl.org

Palm Beach County Housing Authority.

Self Service Center (Court)

355-7048

www.mypalmbeachclerk.com

CH-RM 1.25

Clerk & Comptroller. The Self Service Center is located in the main courthouse and at all branch locations. The center provides assistance to individuals who wish to represent themselves in court. Forms are available for a nominal fee for family, small claims and eviction actions. Consultation with an attorney is available for a fee. Referrals are also available to lawyers, mediators and social service agencies. The center also provides photocopy, notary and fax services.

Senior Citizens Centers 355-4746 **Mid-County Senior Center** 357-7100 3680 Lake Worth Rd., Lake Worth 33461 694-5435

North County Senior Center

5217 Northlake Blvd., Palm Beach Gardens 33418

West County Senior Center 996-4808

2916 State Road #15, Belle Glade 33430

Community Services, Senior Services Division. Senior centers sponsor a wide range of classes, programs and activities to promote healthy and independent living. Centers are a community focal point to come together for services to support seniors' independence and encourage involvement.

Senior Community Service 471-9828 **Employment Program**

1601 Belvedere Rd., #110E, West Palm Beach 33406

Work search development for low income individuals 55 and older.

Seniors Information 211

Information and referral service for persons age 60 or over. Also see Elderly listings.

Seniors, Crimes Against

Crimes Against the Elderly, State Attorney 355-7394 or 355-7278 401 N. Dixie Hwy., West Palm Beach 33401

Elder Law Project, Legal Aid Society 655-8944

423 Fern Street, Suite 200, West Palm Beach 33401

Senior Advocacy Program, Area Agency on Aging 684-5885 4400 N. Congress Ave., West Palm Beach 33407

Sewage Onsite Treatment

837-5900

& Disposal Systems (septic tanks)

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Issues permits for construction, repair, modification and abandonment of septic systems.

Sewage Spills

837-5947

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Palm Beach County investigates sewage spills.

Sexually Transmitted Disease Clinic

803-7340

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Clinics:

C.L. Brumback Health Center (Belle Glade)

Delray Beach Health Center

Lantana/Lake Worth Health Center

West Palm Beach Health Center

Florida Health - Palm Beach County Clinic provides screening and counseling for most sexually transmitted diseases.

Sheriff's Office 688-3000

Twitter: @PBCountySheriff

Facebook: nalmheachcountysheriff

Facebook: palmbeachcountysherifi	F
3228 Gun Club Rd., West Palm Be	each 33406
South County	995-2800
Alarm Unit	688-3695
Auto Theft	688-4090
Court Services	355-6633
Court Services (subpoenas)	355-2760
Crime Stoppers TIPS Line	800-458-TIPS
Detective Bureau	688-4000
Detention Center, West County	992-1436
Economic Fraud Line	688-4321
Marine Enforcement Unit	688-4830
Media Relations	688-3080
Mounted Unit	688-3775
Narcotics Bureau	681-4400
Non-Emergency	688-3400
Non-Emergency, South County	995-2800
Non-Emergency, West County	996-1678, after hours 996-1670
Prisoner Information	688-4340
Property & Evidence Clerk	688-4210
Report Accident Information	688-3140
Telecommunication Devices for the	e Deaf 688-3462
Tactical/Intelligence Unit	688-3730
Victim Witness Services	688-3974
Volunteers	433-2003
Warrants Bureau	688-3930

Chief law enforcement officer in the county. The sheriff is a constitutional officer elected to a four-year term. The Sheriff's Office is responsible for the operation of county correction and detention facilities and all law enforcement services in the unincorporated areas of the county, as well as some municipalities.

Sheriff Community Services Division 688-3800 Child Safety Education Programs 688-3970 800-458-TIPS Crime Stoppers Explorer Unit 688-3829 JAM (Juvenile Arrest/Monitoring Unit) 688-4090 Juvenile First Offender 688-5423 Police Athletic League 687-6771 Reserve Unit 688-3796 Victim/Witness Unit 688-3974 or 688-3978 Volunteers 433-2003 ext.7 or 688-3980

Sheriff. The community involvement team provides proactive education, intervention, enforcement and prevention activities and programs to the public. Citizens can call Crime Stoppers to provide information on serious crimes. Callers remain anonymous and may be eligible for a reward. Students can call the number to give information about any criminal activity at school, on school grounds or in the community. Students also remain anonymous and may be eligible for a reward. given a code number and instructions. Monday - Friday, 8 a.m. - 8 p.m Sheriff Substations Skate Park **District 1-West Palm Beach** 688-3600 3228 Gun Club Road, West Palm Beach 33406-3001 West Boynton Park **District 2-Town of Mangonia Park** 848-2513 1755 East Tiffany Drive, Mangonia Park 33407 **District 3-North County** 688-4900 8130 North Jog Road, West Palm Beach 33412-2435 Loggers' Run Park **District 4-Delray Beach** 561-274-1075 14925 Cumberland Drive, Delray Beach 33446 www.dropincomplex.org **District 5-West County** 996-1670 or 996-1678 38840 State Road 80, Belle Glade 33430-5617 District 6-West Boynton Beach/Lake Worth 688-4860 7894 South Jog Road, Lake Worth 33467 **District 7-Boca Raton** 687-6510 17901 U.S. Highway 441, Boca Raton 33498 **District 8-Village of Wellington** 688-5447 14000 Greenbriar Blvd, Wellington 33414 District 9-Village of Royal Palm Beach 904-8284 or 904-8219 www.floridasbdc.org 11498 Okeechobee Blvd, Royal Palm Beach 33411 **District 10-Town of Lake Park** 881-3326 700 6th Street, Lake Park 33403 **District 11-South Bay** 996-6511 or 996-6512 335 SW 2nd Avenue, South Bay 33493 **District 12-City of Pahokee** 992-1261 38840 SR 80. Belle Glade 33430 Small Claims District 13-City of Belle Glade 996-1265 38840 SR 80, Belle Glade 33430 CH-RM 2.22 District 14-City of Lake Worth 586-1611 120 North G Street, Lake Worth 33460 687-6800 or 784-1307 District 15-Loxahatchee/Acreage 200 Civic Center Way, Suite 300, Royal Palm Beach 33411 **District 16-Greenacres** 688-5210 2995 S. Jog Road, Greenacres 33467 www.ssa.gov Sheriff Shuttle, Downtown WPB Trolly 833-8873 Facebook: @downtownWPB Twitter: @downtownWPB

Students should say they are student callers. Do not give your name. You will be

www.downtownwpb.com

300 Clematis St., #200, West Palm Beach 33401

Engineering and Public Works, Traffic Division.

Downtown Development Authority, questions about shuttle service or events

held downtown.

Signals, Traffic 684-4030 Traffic Signal Request 684-4030 Maintenance/Repair 233-3900 712-6428, 683-6885 Nights/Weekends Boca, Delray, Glades 888-808-3121

Single Family FHA Resource Center 800-225-5342

355-1125

West Boynton Recreation Center

6000 Northtree Blvd., Lake Worth 33463

Drop In Action Sports Complex

11185 Palmetto Park Road, Boca Raton 33428

Parks & Recreation. 15,000 square feet of modular street and plaza-style skating elements, spectator seating and lighting. Free admission. Hours of operation for skateboards and inline skates: Monday-Friday/sunrise-9 pm; Saturday, Sunday & holidays/sunrise-sunset. Helmets highly recommended for minors. See Recreation Centers. Drop In Action Sports Complex, Inc. www.dropincomplex.org

Small Business Development Center - State

866-737-7232

220 West Garden St.,. #301, Pensacola, FL 32502

Monday - Friday 8:00 a.m. - 4:30 p.m.

Small Business Development Center at FAU

954-762-5129

355-2500

www.mypalmbeachclerk.com

888-760-9208

Clerk & Comptroller. Also see County Court or Civil Lawsuits.

Social Security Administration

800-772-1213 or 866-783-7339

925 S.E. 1st St., Belle Glade 33430 855-257-0983 621 N.W. 53rd St., #400, Boca Raton 33487 877-467-1703 801 Clematis Street, #2, West Palm Beach 33401

Social Services, Public Defender 355-7554

Provides social services to Public Defender clients.

Soil & Water Conservation District 792-2727

Twitter: @usda

420 South State Road 7, #162, Royal Palm Beach 33411

Provides conservation programs dealing with the soil, water and related natural resources for the urban and agricultural communities and units of government. The conservation program is designed by local people to meet local needs.

Soil/Water Analysis 233-1750 or 233-1759

Cooperative Extension Service. Soil and water analysis through the University of Florida/IFAS Extension Soil Testing Lab is available for horticultural and best management practices diagnostic purposes. Provide soil-test interpretations and recommended science-based fertilizer application rates.

Solid Waste Authority

www.swa.org

www.facebook.com/SolidWasteAuthority

7501 N. Jog Rd., West Palm Beach 33412

Tall for a

Toll-free 866-792-4636

Customer Service, Public Information, Garbage, Yard Waste and Recycling Collection Services, and Volunteer Program, 697-2700; Tours, School Programs, and Speakers Bureau, 866-639-2467. The Solid Waste Authority (SWA) is the public agency providing the county with a comprehensive and cost-effective system for solid waste disposal. This system currently includes a waste-to-energy plant, a series of transfer stations, landfill operations, hazardous waste collection programs and a recovered materials processing facility (RMPF). SWA also contracts for garbage and recycling collection for the unincorporated areas of the county.

Solid Waste Control

837-5974

640-4000

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County. The Division of Environmental Public Health takes complaints concerning odors from landfills or sludge/septage disposal systems and illegal disposal of solid waste; issues permits for sanitary landfills, disposal of tires, paints, used oil, etc.

South County Civic Center

495-9813

16700 Jog Rd., Delray Beach 33446

Parks & Recreation. Multipurpose community facility. Fees may vary. The South County Civic Center is ideal for conferences, trade shows, birthday parties, weddings, family reunions, banquets, anniversary parties, meetings and more. The civic center may be rented by individuals, non-profit community organizations and commercial businesses. The assembly room can accommodate functions up to 500 theater-style or 250 banquet-style settings and can be divided into three smaller meeting rooms. Call for additional information and to check availability. Also available for rent is our Governor Lawton Chiles Pavilion, maximum capacity 200 people, in the adjacent park tp South County Civic Center. Call 561-495-9813 to reserve. See Rental Facilities.

South County Courthouse

274-1400

2nd Floor, Room 2E-205

200 West Atlantic Ave., Delray Beach 33444

4 Circuit Judges, 3 County Court Judges

South Florida Fair and Expo Center

793-0333

800-640-3247

www.southfloridafair.com

Twitter: @soflafair

Facebook: South Florida Fair

9067 Southern Blvd., West Palm Beach 33411

South Florida Water Management District 686-8800

www.sfwmd.gov

3301 Gun Club Rd., West Palm Beach 33406

Spay Neuter Program 233-SPAY(7729) or 233-1261

Public Safety, Animal Care & Control. Public Safety, Animal Care & Control. See

Animals: Spay & Neuter.

Speak Up For Kids of Palm Beach County, Inc

408-7779

speakupforkidspbc.org

West Palm Beach Courthouse - 205 North Dixie Hwy., Suite 2.100 Hours: 9am-5pm Monday- Friday

Speak Up for Kids' mission is to ensure that every abused, abandoned and neglected child in Palm Beach County is provided with a court appointed advocate, to prevent the child from getting lost in our overburdened legal and social service system. We accomplish that mission by collaborating with the 15th Judicial Circuit Guardian ad Litem Program to assemble a team that includes an attorney, a case coordinator, and a volunteer child advocate. This team works side by side throughout the dependency proceedings, following the child during his/her stay in the foster care system. Someone interested in helping children may also volunteer for Guardian ad Litem Program. To be part of Guardian ad Litem, there are no special legal skills necessary. Speak Up for Kids is a 501(c3) non-profit whose sole purpose is to support the GAL program and its mission through fundraising, grants, community events/ awareness and presentations. To obtain more information regarding Guardian ad Litem, visit Galpbc.org or call 561-355-6224. To obtain more information regarding Speak Up For Kids, visit speakupforkidspbc.org or call 561-408-7779.

Speakers Bureau

355-2754

GC-RM 1102

Boca, Delray, Glades

888-808-3127

Public Affairs. Presentations by county staff on more than 100 topics pertaining to county government services are available free of charge through the Board of County Commissioners Speakers Bureau. Presentations on current county government issues are also available. Call the Public Affairs Department for a brochure listing the topics available or to schedule a presentation. Speakers should be booked 30 days in advance.

Special Assessments

355-3457

www.mypalmbeachclerk.com

GC-RM 203

The Clerk & Comptroller's Finance Department is responsible for assessment liens placed on residential property, road pavement, water mains, sound barrier walls and street lighting, in addition to billing information requests and payments for all county demolition, land clearing and street paying assessments.

Special Assessments

493-6072

Water Utilities handles a program for extension of water mains and sanitary sewer lines. Also see Assessments.

Special Events

966-7043

2700 6th Ave. South, Lake Worth 33461

Parks & Recreation. Many park locations are available for special event use including walks/5ks/10ks, corporate picnics, festivals, cultural events, and much more. If an activity includes fundraising, is open to the public, has admission fees or donations, involves selling food, beverages or merchandise or exceeds facility capacity it is classified as a special event, and experienced Parks and Recreation staff are available to help facilitate. A minimum lead time of three months is required. For more information on hosting an event or for a listing of upcoming events in PBC Parks visit PBCPARKS.COM or call 561-966-7043.

Special Needs Helpline

211 or 561-383-1112

www.211palmbeach.org/special-needs

211's Special Needs Helpline is designed to provide emotional support while helping parents and caregivers of children and young adults with special needs (0-22 years) effectively navigate the maze of available resources and services.

Special Olympics

966-7019

Club Managers Association of America Therapeutic Recreation Complex John Prince Park

2728 Lake Worth Road, Lake Worth 33461

www.specialolympicsflorida.org/Palm.Beach

Parks & Recreation. Year-round sports training and athletic competition for people ages 8 and older with intellectual disabilities throughout Palm Beach County. Young Athletes Program available for ages 2-7 years.

Special Victims Unit, State Attorney

355-7186

www.sa15.org

See State Attorney.

Splashparks 966-6600

John Prince Park 966-6631

2728/2520 Lake Worth Rd. Lake Worth 33461

*Glades Pioneer Park 993-3892

866 S.R. 715, Belle Glade 33430

*Westgate Park and Recreation Center 694-5455

3691 Oswego Avenue, West Palm Beach 33409

Parks & Recreation. Admission is free. Each splashpark includes shade sails for sun protection and a chlorinated, re-circulating water filtration system. Features include rotating spray cannons, ground geysers, and dumping water buckets. *Glades Pioneer Park and Westgate Park and Recreation Center splashparks are operated seasonally from the first Saturday of spring break (PBC public schools) through November. Visit www.pbcsplash.com for more information and details. Westgate - fee for groups in summer.

Sports and Wellness

966-7033

Organized Ballfield Permits

Parks & Recreation. Current listing of organizations offering youth & adult sports programs in county parks and current league schedules and standings for adult softball leagues available at www.pbcparks.com. For complete listing of sports facilities available in county-operated parks, please see the Entertainment and Leisure section at the back of this book for details.

Sports Commission

233-3180

www.palmbeachsports.com

www.facebook.com/PalmBeachSports

www.twitter.com/pbcsc

www.youtube.com/palmbeachsports

www.instagram.com/pbcsportscommission

www.linkedin.com/palm-beach-sports-commission

2195 Southern Blvd., Suite 550, West Palm Beach 33406

Tourist Development Council. The Palm Beach County Sports Commission is contracted by Palm Beach County to promote and market the county as a sports tourism destination. The Sports Commission provides or manages grants to bring

sporting events and activities to the county, growing sports tourism economic impact and maximizes utilization of county owned tourism asset facilities along with private sports venues.

State Attorney

355-7100

www.sa15.org

Main Office

401 N. Dixie Hwy., West Palm Beach 33401

The State Attorney is a constitutional officer elected to a four-year term. The office has the responsibility of prosecuting all arrests that occur in Palm Beach County. The mission is to promote the fair, impartial and expeditious pursuit of justice, community safety, ethics and integrity, and to safeguard the rights of crime victims and their families.

Bad Checks 855-208-1309

Assists victims of bad checks

Domestic Violence Unit 355-7433

Prosecutes all cases of domestic violence and assists victims

Juvenile Court Division 355-7200

Prosecutes criminal acts committed by minors

Public Corruption Unit 355-7140

Investigates and prosecutes criminal acts by public officials

Public Records Unit 355-7244

Assists citizens who wish to order public records related to this office PublicRecords@sa15.org

Special Victims Unit 355-7186

Investigates and prosecutes child abuse and sexual assault cases

Victim Witness Support 355-7100

Assists our victims and witnesses through the court process

Volunteer Program 355-7249

Coordinates citizen volunteers to assist with prosecution functions Volunteer@sa15.org

White Collar and Elder Fraud Unit 355-7394

Investigates and prosecutes white collar crimes and fraud against the elderly

State Attorney Satellite Offices

www.sa15.org

North County Branch Office

3188 PGA Blvd., #2201, PBG 33418

624-6630

Prosecutes Misdemeanor and Traffic crimes that are committed in this area of the county except jury trials are transferred downtown.

South County Courthouse

200 W. Atlantic Ave., #100, Delray Beach 33444

274-1490

Prosecutes Misdemeanor, Traffic and Juvenile crimes that are committed in this area of the county except jury trials are transferred downtown.

West County Branch Office

2950 State Road 15, Belle Glade 33430

996-4820

Prosecutes Misdemeanor, Traffic and Juvenile crimes that are committed in this area of the county except jury trials are transferred downtown.

Gun Club Annex Office

3228 Gun Club Road, West Palm Beach, 33406

688-4640

Handles all jail first appearances and arraignments and Drug Court.

State of Florida Information

866-693-6748

Telephone information for state offices.

Strategic Planning & Performance Management 355-4075

GC Room 702.23

discover.pbcgov.org/ofmb/Pages/Performance-Management.aspx

Financial Management & Budget. The Performance Management Division supervises all activities related to the long-term strategic plan and assists the Board of County Commissioners (BCC), Executive Team, Department Directors, and staff with the development of long-term goals, objectives, strategies, and actions.

Street Atlas, Palm Beach County

684-4196

Engineering & Public Works.

Street Flooding

233-3950

Boca, Delray, Glades

888-808-3121

Engineering & Public Works, Road & Bridge Division.

Street Lights

684-4030

Boca, Delray, Glades

888-808-3121

Installation Request/Policy Info

684-4030

Repair/Maintenance

697-8000

Engineering & Public Works, Traffic Division

Street Improvement Program

684-4150

Engineering & Public Works Roadway Production Division. Cost sharing street improvement program to provide road paving and drainage through petition process of the property owners on the street. 51% of those responding must agree to the proposed improvements.

Street Signs

233-3900

Engineering & Public Works, Traffic Division.

Streetscape

684-4100

Engineering & Public Works. Beautification of medians.

Subpoenas

355-2760

Sheriff, Court Services Bureau.

Substance Abuse/Mental Health

211

383-1111 or 866-882-2991

www.211PalmBeach.org

211 Helpline is free, confidential, 24/7. 211 provides crisis intervention information, assessment and referral to community services. Programs and services are available for all ages. Se Habla Español and Nou Pale Kreyòle.

Suicide Hotline

1-800-273-TALK (8255) or 1-800-SUICIDE or dial 2-1-1 for crisis line or text TXT211

www.suicidepreventionlifeline.org

National Suicide Prevention Lifeline, Hope Line Network, and 211 HelpLine & Crisis

Line available 24/7 - online crisis chat is also available at www.211palmbeach.org (Note: 211 is the regional responder for the NSPL 1-800-273-8255)

Summer Camp

966-7054

Parks & Recreation. A variety of youth and teen summer camp programs are offered at various locations. Most camps run June-August. See Recreation Centers.

Summer Camp Scholarship Program

242-5738 242-5708 fax

50 S. Military Trail, Suite 203, WPB 33415

pbcgov.com/youthservices/Pages/Summer_Camp.aspx

Youth Services. The Summer Camp Scholarship Program provides full-tuition and fees for summer camp for children residing in families with incomes at or below 150% of Federal Poverty Guidelines. It allows parents to work with the knowledge that their children are safe. It gives children educational and recreational opportunities for growth. Parents may choose from participating camps in Palm Beach County.

Summer Food Service Program

242-5752

242-5708 fax

50 S. Military Trail, Suite 203, WPB 33415

pbcgov.com/youthservices/Pages/Summer_Food.aspx

Youth Services. Provides meals and snacks to low-income school-age children during the summer months (June-August). Youth Services administers and monitors this program, funded by USDA and the Department of Education. Sites are located throughout Palm Beach County in low-income neighborhoods. Meals are served to all eligible children.

SunFest

659-5980

www.sunfest.com

525 Clematis St., West Palm Beach 33401

SunPass

In-person by appointment, Palm Beach County residents only, and online at www.pbctax.com.

Constitutional Tax Collector. SunPass transponders are sold at all Constitutional Tax Collector service centers.

Sunshine State One

800-432-4770

Florida law requires a call to Sunshine State One to locate underground utilities 72 hours before you dig in an easement or right of way.

Supervised O.R. (Own Recognizance)

355-6308

205 North Dixie Highway, Room 2.2400 West Palm Beach 33401

Public Safety, Justice Services Division. Monitors and carries out the pretrial conditions set by the court for defendants released on their own recognizance with supervision ordered as a condition of that release.

Supervisor of Elections

656-6200

www.pbcelections.org

240 S. Military Trail, West Palm Beach 33415 P.O. Box 22309, West Palm Beach 33416

North County Branch Office

624-6555

South County Branch Office

276-1226

West County Branch Office

992-1114

The Supervisor of Elections is a constitutional officer elected to serve a fouryear term, who administers federal, state and county elections within the county, and is also responsible for voter registration and maintaining the registration rolls. Applications for voter registration may be obtained by calling any of the four offices or by downloading the application from the website at www.pbcelections.org.

Support, Child

355-6511

www.mypalmbeachclerk.com

 CH-RM 3.22
 888-760-9201

 Dept. of Revenue
 800-622-5437

 State Disbursement Unit
 877-769-0251

Clerk & Comptroller, Unified Family Court Division. Also see Child Support.

Surface Water Quality

233-2400

discover.pbcgov.org/erm/PermitsRegulation/Surface-Water-Protection.aspx

Environmental Resources Management oversees the County's National Pollutant Discharge Elimination System permit that seeks to reduce pollutant runoff. The department monitors water quality within the Lake Worth Lagoon and the freshwater canals throughtout the County.

Survey Section/BCC

684-4150

Boca, Delray, Glades

888-808-3121

Engineering & Public Works. Provides survey work for all county agencies, reviews and writes legal descriptions and provides boundary, topography, construction and right of way surveys and plat reviews.

Swim Lessons

966-6600

www.pbcsplash.com

Aqua Crest Pool

278-7104

2503 Seacrest Boulevard, Delray Beach 33444

Gleneagles Country Club Aquatic Center*

966-7080

CMAA Therapeutic Recreation Complex John Prince Park 2728 Lake Worth Road. Lake Worth 33461

Lake Lytal Family Aquatic Center

233-1426

3645 Gun Club Road, West Palm Beach 33406

North County Aquatic Complex

745-0241

861 Toney Penna Drive, Jupiter 33458

Pioneer Park Aquatic Center

993-3892 or 966-6631

Glades Pioneer Park

866 State Road 715, Belle Glade 33430

Santaluces Aquatic Complex

641-9301 or 966-6631

6750 Lawrence Road, Lantana 33462

Calypso Bay Waterpark

790-6160

Seminole Palms Park

151 Lamstein Lane, Royal Palm Beach 33411

Coconut Cove Waterpark

629-8840

Burt Aaronson South County Regional Park 20130 Regional Park Drive Boca Raton 334

20130 Regional Park Drive, Boca Raton 33498

Parks & Recreation. Palm Beach County offers the American Red Cross Learn-to-Swim program, the most comprehensive and effective program available. Progressive skill levels are designed to help swimmers of all ages and abilities develop and refine their skills. Each group lesson has a minimum and maximum enrollment and is filled on a first-come, first-served basis. Children are grouped into five skill levels. All classes are taught by American Red Cross-certified Water Safety Instructors. Contact the pool or waterpark directly for details or visit www.pbcsplash.com. See Pools and Waterparks. *The Gleneagles Country Club Aquatic Center located at the CMAA Therapeutic Recreation Complex offers swim lessons specifically designed for persons with disabilities.

Swimming Pool Inspections

450-1287

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach 33401

Florida Health - Palm Beach County inspects public swimming pools for proper maintenance.

TB Clinic Belle Glade

983-9220

Florida Health - Palm Beach County Brumback Health Center 38754 State Road 80, Belle Glade 33430

Florida Health - Palm Beach County. Clinical Care for Tuberculosis.

TB Clinic Delray Beach

274-3100

Florida Health - Palm Beach County 225 S. Congress Ave., Delray Beach 33445

Florida Health - Palm Beach County. Clinical Care for Tuberculosis.

T.V. Channel 20, PBC TV

355-4573

www.pbcgov.com/ch20

301 North Olive Avenue, 10th Fl., West Palm Beach 33401

Public Affairs. Palm Beach County's Education & Government television station is a division of the Public Affairs Department.

Tags (License Plates)

355-2264

In-person by appointment, Palm Beach County residents only, and online at www.pbctax.com.

Constitutional Tax Collector. Vehicle registration is proof of payment of registration tax and fees. It consists of a metal license plate, a decal and a registration certificate. You must apply for a registration and title in your name when you purchase a vehicle, move to the state or change the ownership status of the vehicle. Owners must register their car within 30 days of establishing residency in Florida. All vehicles are required to be titled, except mopeds, motorized bicycles and trailers weighing less than 2.000 pounds.

Talking Books

649-5486

Boca, Delray, Glades

888-780-5151

www.pbclibrary.org/services/talking-books

PBC Library System. Talking Books is a free service for qualified applicants that provides braille and recorded materials to Palm Beach County residents who are certified legally blind, visually impaired or physically handicapped and cannot hold a book. Talking books are on digital cartridges. Catalogs are in large print. Mailing of materials and equipment is free. Special activities and events are held throughout the year for Talking Books members. To register, members must have an application certified by a doctor. For more information, call weekdays 9 a.m. - 5 p.m.

Tangible Personal Property Assessment

www.pbcgov.com/papa

GC-5th Floor

The Property Appraiser determines the value of business and rental furniture, fixtures, equipment, appliances, leasehold improvements, supplies and mobile home attachments. Tangible personal property tax returns are filed with the Property Appraiser.

Tangible Personal Property Tax

355-2264

355-2896

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. Tangible personal property tax is applied to business furniture, fixtures, equipment, immovable furnishings and attachments to mobile homes. Taxes are collected Nov 1. - Mar. 31. Save money by taking advantage of early payment discounts. Save time by paying online at www.pbctax.com.

Tax Certificate Sale

355-2264

Information at www.pbctax.com.

Constitutional Tax Collector. The Tax Certificate Sale is administered by a thirdparty. To remove a lien, payment is made to the Tax Collector for delinquent tax and penalities. Please visit www.pbctax.com for more information.

Tax Collector

355-2264

Administrative Office

Palm Beach County Governmental Center 301 North Olive Avenue, 3rd Floor West Palm Beach, FL 33401

Email: ClientAdvocate @pbctax.com Phone: (561) 355-2264

Fax: (561) 355-4123

Online:

Web: www.pbctax.com

Social Media: Twitter, Instagram, LinkedIn (@TAXPBC)

Mailing Address:

Tax Collector, Palm Beach County

P.O. Box 3715

West Palm Beach, FL 33402-3715

Service Center Locations:

Belle Glade

PBC Glades Office Building

2976 State Road 15, Belle Glade, FL 33430

South County

South County Administrative Office Complex 501 S. Congress Avenue, Delray Beach, FL 33445

Central Palm Beach

4215 S. Military Trail, Greenacres, FL 33463

North County

North County Courthouse 3188 PGA Blvd., Palm Beach Gardens, FL 33410

Royal Palm Beach

Midwestern Communities Service Center 200 Civic Center Way, Royal Palm Beach, FL 33411

Downtown West Palm Beach*

Robert Weisman Palm Beach County Governmental Center 301 N. Olive Avenue, West Palm Beach, FL, 33401 *Road tests are not available at this location

Constitutional Tax Collector. The Constitutional Tax Collector, serving Palm Beach County is an independent agency funded by commissions and fees on the services provided. These services include motor vehicles, driver licenses, property taxes, Tourist Development Taxes and Local Business Tax Receipts. Additional services include Florida birth certificates, hunting and fishing licenses, SunPass transponders and TSA PreCheck application processing.

The Constitutional Tax Collector is elected every four years. Anne M. Gannon is the first woman elected to serve in this role.

For more information about the Constitutional Tax Collector, Serving Palm Beach County, please visit www.pbctax.com.

Tax Deeds, Sale of

355-2962

www.mypalmbeachclerk.com CH-RM 3.2300

Clerk & Comptroller.

Tax Exemptions

355-2866

www.pbcgov.com/papa

GC-1st Floor

Property Appraiser. See Homestead.

Tax, Local Business

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. Any person selling merchandise or offering services in Palm Beach County must have a valid Local Business Tax Receipt displayed in open view of customers. This requirement includes home-based businesses. Local Business Tax is collected annually Jul. 1 - Sep. 30.

Taxi Regulations

712-6600

http://discover.pbcgov.org/publicsafety/consumeraffairs

Boca, Delray, Glades

888-852-7362

Public Safety, Consumer Affairs. All taxi and vehicle-for-hire passenger transportation services are required to be licensed. Vehicle-for-hire decals and driver I.D. badges must be displayed.

Taxing Districts

There are numerous taxing districts in Palm Beach County. In addition to county and municipal governments, there are a number of special taxing districts as well as improvement drainage and navigation districts. A listing is included in the back

TB Clinic

803-7362

Florida Health - Palm Beach County

800 Clematis Street, West Palm Beach, 33401

Florida Health - Palm Beach County.

TDD Assistance (Telecommunications Device for the Deaf)

 Airports (via Florida Relay Service)
 800-955-8771

 TDD (voice)
 800-955-8770

 Human Resources
 616-6895

 Jury Office
 355-2930

 Palm Tran CONNECTION (direct)
 649-0683

Teen Hotline

211 or 561-383-1111 866-882-2991

www.211palmbeach.org/teens-matter

Need help or just want to talk? We're here to listen 24/7! Calls are free, confidential, & non-judgmental. You can also text to TXT211 (898211). Online Chat is also available at www.211palmbeach.org from 10 a.m. – 8.p.m.

Telephone Calls, Report Obscene or Harassing Calls

AT&T Annoyance Call Bureau.

Telephone Solicitation

800-435-7352

800-288-2020

To get on a "No Sales Solicitations" call list, call this number between 8 a.m. and 5 p.m. weekdays.

Tenant/Landlord Disputes

820-8902

800-284-4588

www.frls.org

2051 MLK Jr. Blvd., #101, Riviera Beach 33404

Legal issues with lease. Florida Rural Legal Services 8:30 a.m. to 5 p.m.

The Volen Center

395-8920 or 866-711-6872

www.volencenter.com

1515 W. Palmetto Park Rd., Boca Raton 33486

850 N. Congress Ave., Delray Beach 33455

265-3667

A private, nonprofit center providing services, support & information to seniors, young adults, children & everyone in between.

Therapeutic Recreation

966-7015 or 966-7088

Club Managers Association of America Therapeutic Recreation Complex 2728 Lake Worth Road, Lake Worth 33461

Parks & Recreation. The Therapeutic Recreation Section specializes in leisure and recreation services for persons with disabilities, including community recreation programs, adapted sports, Special Olympics, and Arts4All—Palm Beach County. The complex includes a full-court gymnasium with stage, aquatic center, art rooms, pottery studio, computer lab, and multipurpose rooms. The facility incorporates a state-of-the-art accessibility design with sophisticated adaptive equipment which removes barriers for people with disabilities to enhance their enjoyment of sports

Thrift Ctoro

233-2256

discover.pbcgov.org/ofmb/thriftstore/Pages/default.aspx

2455 Vista Parkway, West Palm Beach 33411

and leisure activities. See Rental Facilities.

Financial Management & Budget. The store is open one Saturday some months for the sale of surplus property to the public. Check the website for sale and auction dates

Title Transfer (Motor Vehicle)

355-2264

All Constitutional Tax Collector service centers by appointment only and by mail

Constitutional Tax Collector. Titling and registration of motor vehicles, expedited title service, speciality license plates, trailers, HOV decals, off-highway vehicles, motorcycles, mopeds, trucks and mobile homes. Registration is valid until midnight of the owner's birthday and may be renewed annually or bi-annually.

Tourist Development Council

233-3130

www.pbcgov.com/touristdevelopment ThePalmBeaches.tv

2195 Southern Blvd., Suite 500, WPB 33406

The Tourist Development Council (TDC) is an administrative and oversight organization providing support to the Tourist Development Council Board. The TDC oversees the marketing of Palm Beach County as a tourism destination and serves as an advisory group to the Board of County Commissioners in the area of tourism. The TDC works with four nonprofit agencies, Discover the Palm Beaches, the Cultural Council of Palm Beach County, the PBC Film and Television Commission, and the PBC Sports Commission, along with the PBC Environmental Resources Management's Beaches and Shores program and the Palm Beach County Convention Center. Each of the agencies markets PBC as a tourism destination in their area of speciality both to increase visitation to the area and to attract programs, conventions and meetings, and events which in turn attract more visitation. Annually the Palm Beaches welcomes 8 million visitors, employs 70,000 individuals in the tourism industry and provides a \$7 Billion dollar economic impact to the County.

Tourist Development Tax

355-3547

Online only at www.pbctax.com.

Constitutional Tax Collector. Tourist Development Tax (TDT) or "Bed Tax," is collected on accommodations for short term rentals (six months or less), which is 6% of the total taxable rental receipts. Anyone who offers accommodations for short term rentals must have a valid Local Business Tax Receipt for Short Term Rentals for each property. For more information about TDT requirements, file a return or pay online, visit www.pbctax.com.

Towing Regulations

712-6600

www.pbcgov.com/consumer

Boca, Delray, Glades

888-852-7362

Public Safety, Consumer Affairs. Companies performing towing services are required to be licensed. Companies must have minimum insurance, vehicles are required to be inspected, and must adhere to maximum rates when conducting non-consent or plice directed tows. All vehicles must display Palm Beach County decals. A list of licensed towing companies is available at the website. Tow truck drivers are required to be licensed and I.D. badges must be displayed.

Traffic Accident Statistics

684-4030

Boca, Delray, Glades

888-808-3121

Engineering & Public Works, Traffic Division.

Traffic Accident, To Make A Report
Sheriff.

688-3400

59

Traffic Court/Fines

355-2994

www.mypalmbeachclerk.com

CH-RM 2.23

The Clerk & Comptroller's County Criminal Division accepts payment of traffic fines.

Traffic Data Analysis

684-4030

Boca, Delray, Glades

888-808-3121

Engineering & Public Works performs traffic studies, engineering for roadway signs and investigation of right of way violations. The Traffic Division also administers the Pathway Program. The Metropolitan Planning Organization (684-4170) compiles and publishes traffic count information countywide from various agencies.

Traffic Division

355-2994

www.mypalmbeachclerk.com

CH-RM 2.23

Clerk & Comptroller

Traffic Division 684-4030

Boca, Delray, Glades 888-808-3121

Emergency Repairs (nights and weekends)

683-6885

Maintenance/Repair 233-3900 Nights/Weekends 712-6428

Requests for new street lights or bike paths 684-4030

This division of the Engineering & Public Works Department is responsible for traffic signals, signs, requests for new street lights, pavement markings, striping, traffic studies and data analysis, performance standards, impact fees, bike paths/ pedestrian pathways construction and roadside vendor permits.

Traffic Hearing Officers

236-3593

Daniel T.K. Hurley Courthouse

5th Floor

205 North Dixie Highway, West Palm Beach, FL 33401

https://15thcircuit.com/traffic-hearing-officers

Court Administration. Traffic Hearing Officers (CTHO) are attorneys who have been appointed to preside over civil traffic infractions in County Court.

Traffic Safety Council

845-8233

www.safetycouncilpbc.org

4152 W. Blue Heron Blvd., #110, Rivera Beach 33404

Boca, Delray, Glades 888-640-2415

Safety Council.

Transfer Stations

697-2700 or 866-792-4636

www.swa.org

Solid Waste Authority. To dispose of hazardous materials and verify waste acceptance.

Transportation Disadvantaged

649-9838

Palm Tran Connection 649-9838 or 877-870-9849 (toll free) Transportation Disadvantaged (TD) Helpline 1-800-983-2435

Palm Tran offers reduced fares on Palm Tran buses and provides a door-to-door van service (Palm Tran CONNECTION) to persons with disabilities. ADA photo ID

cards are issued at Palm Tran. All Palm Tran buses are equipped with special ramps for easy access by persons with disabilities. Wheelchair seating is also available.

Transportation Planning Agency (TPA) 684-4170

www.PalmBeachTPA.org

www.facebook.com/PalmBeachTPA

www.twitter.com/PalmBeachTPA

301 Datura Street, West Palm Beach 33401

The TPA mission is to collaboratively plan, prioritize and fund the transportation system with a vision of a safe, efficient and connected multimodal transportation system.

Trash Disposal

697-2700 or 866-792-4636

Also see Garbage Collection, Recycling, Solid Waste Authority.

Trash on Vacant Lots

233-5500

Planning, Zoning & Building. The Code Enforcement Division investigates complaints regarding debris on vacant lots. Removing debris from private property is the responsibility of the property owner.

Trauma Hawk

689-7140

www.hcdpbc.org

Tree Pruning

233-5283

866-540-2223

Planning, Zoning & Building

233-5283 Landscape Section

Tree Replacement 233-5038

Zoning Hotline Landscape Tree Code Violations

(Code Enforcement) 233-5500

Environmental Horticulture

(Agricultural Extension) 233-1725

Palm Beach County has several divisions that handle specific tree pruning issues. Contact the right division based on your issue.

Tree Removal (in County Right of Way)

Engineering & Public Works, Road & Bridge Division.

Tri-Rail 800-TRI-RAIL

www.tri-rail.com/destinations/palm-beach-county

Customer Service 800-874-7245

800 N.W. 33rd St., Pompano Beach 33064

TSA PreCheck®

355-2264

Application processing at South County Service Center only

South County Administrative Office Complex

501 South Congress Avenue

Delray Beach, FL 33445

Constitutional Tax Collector. TSA PreCheck® processing services are provided at our South County service center only. Apply online and schedule an appointment www.tsa.gov/precheck.

Tuberculosis 803-7309 Florida Health - Palm Beach County Northeast Health Center 851 Ave. "P", Riviera Beach 33404 Florida Health - Palm Beach County. Clinical care, testing, surveillance, communicable disease, family and tuberculosis. U.S. Coast Guard 844-4470 www.uscg.mil 3300 Lakeshore Dr., Riviera Beach 33404 848-8868 Search and Rescue. U.S. District Court, West Palm Beach (Federal) 803-3400 www.flsd.uscourts.gov 701 Clematis St., West Palm Beach 33401 U.S. Fish and Wildlife Service 800-344-WILD http://www.fws.gov/southeast/ Unclaimed Property (State) 888-258-2253 www.fltreasurehunt.org Department of Banking & Finance. Unemployment Compensation 800-204-2418 Florida Teleclaim System. Florida Department of Economic Opportuntity. Unemployment Tax 800-482-8293 dor.myflorida.com 5050 West Tennessee St., Tallahassee 32399-0100 State of Florida Dept. of Revenue. Unified Family Court Social Services **Daniel T.K. Hurley Courthouse** 5th Floor, Room 5.2206, 205 North Dixie Highway, WPB 33401 https://15thcircuit.com/services/ufc Court Administration. Unified Family Court is a fully integrated, comprehensive approach to handling all cases involving children and families, while at the same time resolving family disputes in a fair, timely, efficient, and cost-effective manner.

United Way of PBC 375-6600

www.unitedwaypbc.org

477 S. Rosemary Ave., #230, WPB 33401

United Way, Town of Palm Beach 655-1919 www.palmbeachunitedway.org

44 Cocoanut Row, #M201, Palm Beach 33480

Unlicensed Contractors Hotline 233-5530

Planning, Zoning & Building. Call this number to report construction activities by unlicensed contractors.

Does your club or organization need a specialized speaker?

The Palm Beach County Public Affairs Department coordinates the Speakers Bureau.

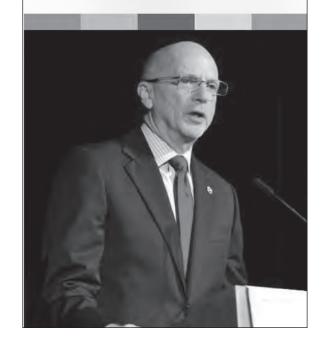
Topics range from agriculture to zoning issues, and some departments will tailor a speech topic to your specific interest.

Palm Beach County

SPEAKERS BUREAU



Whatever your interest, let's talk about it!



For a copy of this brochure, call Palm Beach County Public Affairs at **355-2754**.

Unsafe Buildings/Condemnations

233-5197

Boca, Delray, Glades

888-236-3809

Planning, Zoning & Building. A section of the Building Division ensures that all unsafe structures are made secure.

Urban League

833-1461

1700 N. Australian Ave., West Palm Beach 33407 www.ulpbc.org

To assist African American and other minorities in the achievement of social and economic equality.

Utilities, Rates/Taxing

800-342-3552

www.floridapsc.com

2540 Shumard Oak Blvd., Tallahassee 32399

Florida Public Service Commission, Division of Regulatory Compliance and Consumer Assistance. For questions related to rates, special taxes or fees on telephone, gas or electric bills.

Utility Bill Assistance

Seniors 55+ years old and older

Administration 355-4746

810 Datura Street, #300, 33401

Palm Beach Gardens 694-5435

5217 Northlake Blvd., FL 33418

Lake Worth 357-7100

3680 Lake Worth Road, FL 33461

Belle Glade 996-4808

2916 State Road #15, FL 33430

Community Services, Division of Senior Services. The Division of Senior Services provides EHEAP (Emergency Home Energy Assistance for the Elderly Program).

Value Adjustment Board

355-6289

www.mypalmbeachclerk.com/VAB

GC-1st floor

For property assessment disputes.

Variances 233-5578

2300 N. Jog Rd., West Palm Beach 33411

Planning, Zoning & Building. The Zoning Division reviews requests for variances from the Unified Land Development Code (ULDC).

Vehicle-for-Hire Regulations (Taxi, Water Taxi, Limousines, Sedan, Non-Medical) 712-6600

www.pbcgov.com/consumer

Boca, Delray, Glades 888-852-7362

Public Safety, Consumer Affairs. All taxis including water taxis, limousines, sedans, vans and non-medical transport units must be licensed. All drivers are required to have/display special county I.D. A list of licensed companies and approved drivers is available at the website.

Vehicle Registration

355-2264

All Constitutional Tax Collector service centers by appointment only and www.pbctax.com.

Constitutional Tax Collector. Vehicle registration is proof of payment of registration tax and fees. It consists of a metal license plate, a decal and a registration certificate. You must apply for a registration and title in your name when you purchase a vehicle, move to the state or change the ownership status of the vehicle. Owners must register their car within 30 days of establishing residency in Florida. All vehicles are required to be titled, except mopeds, motorized bicycles and trailers weighing less than 2,000 pounds.

Vendors, Roadside

684-4030

Boca, Delray, Glades

888-808-3121

Engineering & Public Works. Also see Roadside Vendor Permits.

Vessel Registration

355-2264

In-person by appointment, Palm Beach County residents only, and www.pbctax.com.

Constitutional Tax Collector. All vessels and vessel trailers must be registered. Vessel registration fees are determined by hull length. Sojourner registrations are issued to vessel owners who remain in Florida for more than 90 days, but intend to return to their home state and take their vessel with them. Registration is valid until midnight of the first registered owner's birthday and may be renewed for one or two years.

Veterans/Active Military & Families

211 or 561-383-1111

211 HelpLine provides crisis intervention, assessment, information and referrals to helpful services and community resources. Calls to 211 are free, confidential and available 24/7. Text messaging is also available: text to TXT211 (898211).

Veterans Hospital

422-8262

www.westpalmbeach.va.gov

West Palm Beach VA Medical Center

7305 N. Military Tr., WPB 33410-6400

800-972-8262

Victim Services and Rape Crisis Center

355-2418 opt. 3

www.pbcgov.com/publicsafety/victimservices www.facebook.com/PBCVictimServices

twitter.com/pbcdvs

 24-Hour HELPline
 833-7273

 Toll-free HELPline
 866-891-7273

 Main Courthouse
 355-2418 option 3

205 North Dixie Highway, 5th Floor, Room 5.1100

West Palm Beach 33401

TTY: 561-233-2595

South County Courthouse 274-1500

200 West Atlantic Ave., 1E301

Delray Beach 33444

TTY: 561-274-1015

West County Office

996-4871

2976 State Road #15, 2nd Floor, Belle Glade 33430

(west of courthouse, separate building, 2nd floor)

TTY: 561-922-1113

North County Courthouse

355-2418 option3

3188 PGA Blvd., #1436, Palm Beach Gardens 33410

TTY: 561-624-6643

SART CENTER 625-2568 option 1

4210 N. Australian Ave., West Palm Beach 33407

TTY: 561-624-6520

Public Safety. The Division of Victim Services assists victims of sexual assault, domestic violence, stalking, families of homicide, and other violent crime through crisis response & counseling, advocacy, accompaniment, group and individual therapy, forensic rape examinations, community awareness, and assistance with victim compensation claims.

Victim Witness Unit 688-3974

688-3978 or 688-3525

Sheriff.

Visitor's Information 800-554-PALM

800-554-7256 West County

2195 Southern Blvd., Suite 400, WPB, 33406

http://www.ThePalmBeaches.com/

ABernstein@ThePalmBeaches.com

Tourist Development Council. Discover the Palm Beaches has 12 endorsed visitors services centers throughout the Palm Beaches that provide collateral material and other information about Palm Beach County. Locations can be found on ThePalmBeaches.com.

Volen Center

395-8920 or 866-711-6872

www.volencenter.com

1515 W. Palmetto Park Rd., Boca Raton 33486

850 N. Congress Ave., Delray Beach 33455 265-3667

The Volen Center a private, nonprofit center providing services, support & information to seniors, young adults, children & everyone in between.

Volunteer Programs

Animal Care & Control	233-1281
Clerk & Comptroller	355-4172
Environmental Resources Management	233-2426
Library, County System	233-2600
Boca, Delray, Glades	888-780-4962
Literacy Tutoring	649-5500
Boca, Delray, Glades	888-780-5151
Parks & Recreation	966-7066
Public Defender	355-7604
Senior Services	355-4683
Sheriff's Office	433-2003
State Attorney	355-7100

Volunteer programs/services available through several agencies. Volunteers are needed to assist in numerous programs in service to the community.

Vote By Mail 656-6200

240 S. Military Tr., WPB 33415

P.O. Box 22309, WPB 33416

www.pbcelections.org

Supervisor of Elections Office. For information and to request a vote by mail ballot, call or visit the website at www.pbcelections.org. Ballots must be completed, signed and returned by 7 p.m. on Election Day to the Supervisor of Elections Office in West Palm Beach or 5 p.m. on Election Day to a branch office.

Voter Information and Registration 656-6200

www.pbcelections.org

Toll Free 866-868-3321

Main Office: 656-6200

240 S. Military Trail, West Palm Beach 33415

North County Branch Office: 624-6555

3188 PGA Blvd, #2401

Palm Beach Gardens 33410

South County Branch Office: 276-1226

345 South Congress Ave, #103

Delray Beach 33445

West County Branch Office: 992-1114

2976 State Road 15 Belle Glade 33430

Supervisor of Elections. State law requires voters to notify the Supervisor of Elections of any change in their residence address. A change of address can be submitted in person at any elections office or by completing a Florida voter registration application and mailing it to the elections office; by telephone; or by electronic means; the elector can notify the supervisor by providing a signed written notice, which must include the elector's date of birth. Mail it to: Supervisor of Elections, P.O. Box 22309, WPB, 33416. A card with a new precinct number and polling location will be returned by mail. Name changes or party changes can be made by completing a Florida voter registration form, or by written notification that contains the voter's signature, and date of birth or voter registration number. By law, a person must vote in the precinct where he/she lives on Election Day. Information on early voting is posted on the website one month prior to state and federal elections. Florida is a closed primary state. Only voters who are registered members of the political parties may vote for their respective party's candidates in a primary election. To register to vote, a person must be a U.S. citizen, 18 years old on or before Election Day, and a legal resident of Florida. A person may preregister on or after that person's 16th birthday. (Note: If applicant has been convicted of a felony, his/her civil rights must be restored. If declared mentally incompetent, competency must be restored). Proof of residency is not required to register to vote. The registration books close 29 days before each election. A Florida voter registration application is available by mail by calling the elections office. Voter registration applications are available at most city halls, public assistance agencies, county and municipal libraries, driver license offices and at all Supervisor of Elections offices.

Wage & Hour 866-487-2365

www.dol.gov

United States Department of Labor.

Wage Garnishment 355-2986

www.mypalmbeachclerk.com

CH-RM 3.23

Clerk & Comptroller.

WAGES Program	860	6-762-2237	West County Courthouse	996-4843
Work And Gain Economic Self-sufficiency. Depart			2950 State Rd 15, Belle Glade 33430	
Wakodahatchee Wetlands	• • • • • • • • •	493-6000	1 Circuit Judge, 1 County Court Judge	
		493-0000	West Palm Beach Health Center	514-5300
13026 Jog Rd., Delray Beach		/A '!	1150 45th St., West Palm Beach 33407	
Water Utilities. A 50-acre constructed wetla boardwalk. Popular birdwatching and nature ph	notography location	. Free to public.	Florida Health - Palm Beach County.	
Warrants Bureau Sheriff.	• • • • • • • • •	688-3930	Westgate/Belvedere Homes CRA 1280 N. Congress Ave.,#215, West Palm Beach www.westgatecra.org	
••••••			Community Development Agency	
	792-2727	, Option 3		
Soil & Water Conservation District. USDA Servi			White Collar Crime, State Attorney 355-739 www.sa15.org	
Water Control Districts			401 N. Dixie Hwy., West Palm Beach 33401	
See Special Taxing Districts in the back of this b	oooklet.		State Attorney. This section handles crimes against business	institutions, investmen
Water Utilities Department	• • • • • • • • •	493-6000	fraud, mortgage fraud, identity theft and forgery.	
Water Utilities Department www.pbcwater.com		493-0000	White House	202-456-1414
8100 Forest Hill Blvd., West Palm Bead	ch 33413		Comment Line	202-456-1111
Customer Service		740-4600	1600 Pennsylvania Ave. N.W., Washington, D.C.	
9045 Jog Rd., Boynton Beach 33437			WIC (Women, Infants & Children)	
Emergencies (24 hours)		0-4600, opt. 1	Florida Health - Palm Beach County	
Provides quality drinking water, wastewater approximately 600,000 residents in Palm Beach		ater services to	Clinics:	
• • • • • • • • • • • • • • • • • • • •	•	• • • • • • •	C.L. Brumback Health Center (Belle Glade) Delray Beach Health Center	
Waterparks		966-6600	Jupiter Health Clinic	
Calypso Bay Waterpark Seminole Palms Park		790-6160	Lantana/Lake Worth Health Center	
151 Lamstein Lane, Royal Palm Beach	33411		West Palm Beach Health Center	
Coconut Cove Waterpark and Recrea	ation Center	629-8840	Florida Health - Palm Beach County provides nutrition educ pregnant women, nursing mother, infants and children unde	•
Burt Aaronson South County Regional	Park		• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • •
20130 Regional Park Drive, Boca Rato			Wills, Copies of	355-2932
Parks & Recreation. Waterpark hours are seas current information. Palm Beach County waterpare		•	www.mypalmbeachclerk.com	000 700 000
of spring break (PBC public schools) through L	abor Day. They a	re available from	CH-RM 4.25	888-760-9209
March through October for private use in the I			The Clerk & Comptroller's Photocopy Department can issue been recorded in the Official Record.	a copy of a will that has
to the public or on days when not open to the river ride, water playground, or lap pool with div	•		• • • • • • • • • • • • • • • • • • • •	
available. Birthday party packages are also ava			Wills, Filing	355-2986
Well Program	• • • • • • • • •	837-5948	www.mypalmbeachclerk.com	
Florida Health - Palm Beach County		321 30.0	CH-RM 3.23	
800 Clematis Street, West Palm Beach	33401		Clerk & Comptroller.	
Florida Health - Palm Beach County issues perr private drinking water wells, irrigation & other w	ells.	•	Witness Management/Depositions Daniel T.K. Hurley Courthouse	355-6315
Wellfield Protection	• • • • • • • • •	233-2400	5th Floor, Room 5.1500	04

Wellfield Protection 233-2400

discover.pbcgov.org/erm/PermitsRegulation/Wellfield-Protection.aspx

Environmental Resources Management administers an ordinance for the protection of the drinking water supply.

Court Administration. Witness Management schedules, conducts, transcribes and maintains records of criminal discovery depositions taken by the Public

205 North Dixie Highway, West Palm Beach 33401

15thcircuit.com/web/witness-management/home

Defender, Office of Regional Criminal Conflict, and court-appointed attorneys (primarily for felony cases). Criminal discovery depositions offer defense and state attorneys the opportunity to question witnesses before trial in an attempt to uncover more facts about a specific case.

Work Permits, Juvenile

800-226-2536

None needed in Florida. Must be 14 years old to work. Offices hours 8 a.m. - 5 p.m.

Your Florida Yard/

Florida Yards & Neighborhoods

233-1759

Cooperative Extension Service. Training to help residents and visitors select plant materials, install and maintain their landscapes, conserve water, protect water bodies, and preserve native tree canopies according to landscape best management practices. See also Master Gardeners.

Youth and Family Counseling

242-5714

242-5708 fax

South County

345 S. Congress Ave., Delray Beach 33445 276-1340

fax 276-1208

West County

2976 State Rd. 15, Belle Glade 33430 992-1233

fax 996-4832

Central County

50 S. Military Trail, Suite 203, WPB 33415 242-5714

fax 242-5708

pbcgov.com/youthservices/Counseling

Youth Services. The Youth and Family Counseling Program is a three to four month community-based program providing free therapeutic services for families with children and youth up to age 22. In addition, individual counseling is available for youth 18-22. Therapists provide services at various sites located in the north, south, central and western communities. Treatment is multifaceted, including but not limited to family therapy, individual therapy, group therapy and parent education.

Youth Development

233-173

Cooperative Extension Service. Provides opportunity for youth and adults to become involved in 4-H. See 4-H, Cooperative Extension.

Youth Empowerment Centers

Lake Worth 557-1184

1701 Wingfield St., 33460

Riviera Beach 840-0135

1550 West 28th St., 33404

Belle Glade 561-993-2698

227 SW 6th St., 33430

www.pbcgov.com/YEC

Youth Services. The Youth Empowerment Centers (YECs) provide activities and services to youth, ages 11-19, including after-school educational and recreational programs/activities. The YECs focus on empowering youth, promoting education, health, leadership and community involvement.

Youth Intervention Program

688-4750

Intake Line 688-5423

Sheriff.

Youth Services Department

242-5700 242-5708 fax

50 South Military Trail, #203, West Palm Beach 33415 pbcgov.com/youthservices

Facebook: pbcyouthservices

Twitter: PBCYSD
Instagram: PBCYSD

Youth Services. Administers programs and initiatives of the Board of County Commissioners to ensure the healthy growth, development, education, and transition of children and youth to young adulthood and the workforce. The Youth Services Department's vision is to empower youth and families to realize their full potential and be the driving force of a thriving community.

Zoning Division

233-5200

2300 N. Jog Rd., West Palm Beach 33411

Planning, Zoning & Building. This division administers all requests for zoning changes.

Zoning Violations

233-5500

2300 N. Jog Rd., West Palm Beach 33411

Planning, Zoning & Building, Code Enforcement Division.

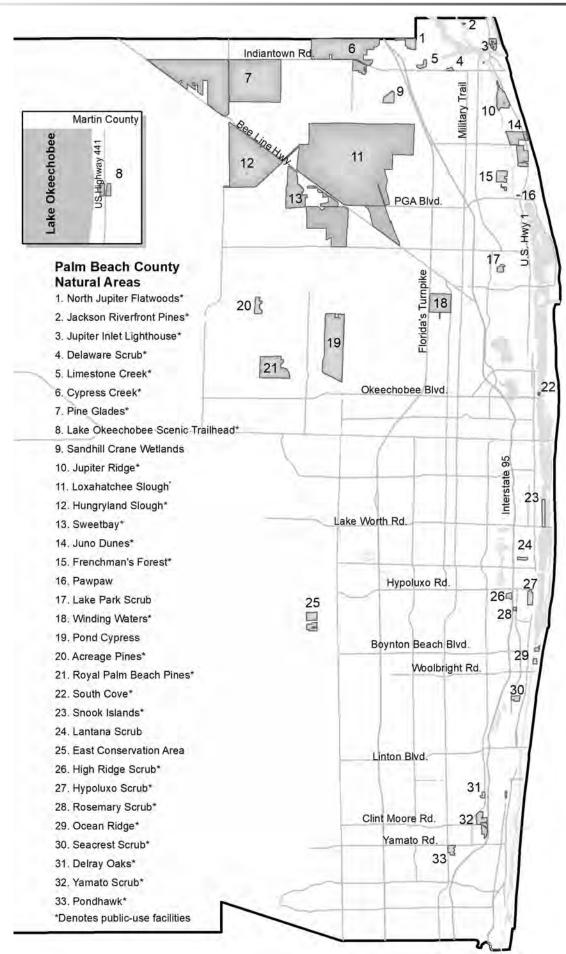


Cypress Creek Natural Area fox release





Pine Glades Natural Area



Go to pbcgov.com/erm for more information.

Library Locations

1. Main Library

3650 Summit Blvd. West Palm Beach 33406 Phone: 561-233-2600 Mon-Thu, 9:00 am - 9:00 pm Fri, 9:00 am - 6:00 pm Sat, 9:00 am - 5:00 pm Sun, Noon - 5:00 pm

2. Acreage Branch

15801 Orange Blvd. Loxahatchee 33470 Phone: 561-681-4100 Mon-Thu, 10:00 am - 9:00 pm Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm Sun, Noon - 5:00 pm

3. Belle Glade Branch

725 NW 4th Street Belle Glade 33430 Phone: 561-996-3453 Mon-Wed, 10:00 am - 8:00 pm Thu-Sat, 10:00 am - 5:00 pm

4. Clarence E. Anthony Branch

375 S.W. 2nd Avenue South Bay 33493 Phone: 561-992-8393 Mon & Wed, 11:00 am - 7:00 pm Tue, Thu-Sat, 9:00 am - 5:00 pm

5. Gardens Branch

11303 Campus Drive Palm Beach Gardens 33410 Phone: 561-626-6133 Mon-Thu, 10:00 am - 9:00 pm Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm Sun, Noon - 5:00 pm

6. Glades Road Branch

20701 95th Avenue South Boca Raton 33434 Phone: 561-482-4554 Mon-Wed, 10:00 am - 8:00 pm Thu-Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm

7. Greenacres Branch

3750 Jog Road Greenacres 33467 Phone: 561-641-9100 Mon-Tue, 10:00 am - 8:00 pm Wed-Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm

8. Hagen Ranch Road Branch

14350 Hagen Ranch Road Delray Beach 33446 Phone: 561-894-7500 Mon-Wed, 9:00 am - 8:00 pm Thu-Fri, 9:00 am - 6:00 pm Sat, 9:00 am - 5:00 pm Sun, Noon - 5:00 pm

Adult Literacy

Phone: 561-894-7510 By Appointment Only

9. Jupiter Branch

705 Military Trail Jupiter 33458 Phone: 561-744-2301 Mon-Thu, 9:00 am - 8:00 pm Fri, 9:00 am - 6:00 pm Sat, 9:00 am - 5:00 pm Sun, Noon - 5:00 pm

10. Lantana Road Branch

4020 Lantana Road Lake Worth 33462 Phone: 561-304-4500 Mon-Thu, 10:00 am - 9:00 pm Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm Sun, Noon - 5:00 pm

11. Loula V. York Branch

525 Bacom Point Road Pahokee 33476 Phone: 561-924-5928 Mon & Wed, 11:00 am - 7:00 pm Tue, Thu-Sat, 9:00 am - 5:00 pm

12. Okeechobee Boulevard Branch

5689 Okeechobee Blvd. West Palm Beach 33417 Phone: 561-233-1880 Mon-Wed, 10:00 am - 8:00 pm Thu-Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm

13. Royal Palm Beach Branch

500 Civic Center Way Royal Palm Beach 33411 Phone: 561-790-6030 Mon-Wed, 9:00 am - 8:00 pm Thu-Fri, 9:00 am - 6:00 pm Sat, 9:00 am - 5:00 pm

14. Tequesta Branch

461 Old Dixie Highway North Tequesta 33469 Phone: 561-746-5970 Mon-Wed, 10:00 am - 8:00 pm Thu-Sat, 10:00 am - 5:00 pm

15. Wellington Branch

1951 Royal Fern Drive Wellington 33414 Phone: 561-790-6070 Mon-Thu, 10:00 am - 9:00 pm Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm Sun, Noon - 5:00 pm

16. West Boca Branch

18685 State Road 7 Boca Raton 33498 Phone: 561-470-1600 Mon-Thu, 10:00 am - 9:00 pm Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm Sun, Noon-5:00 pm

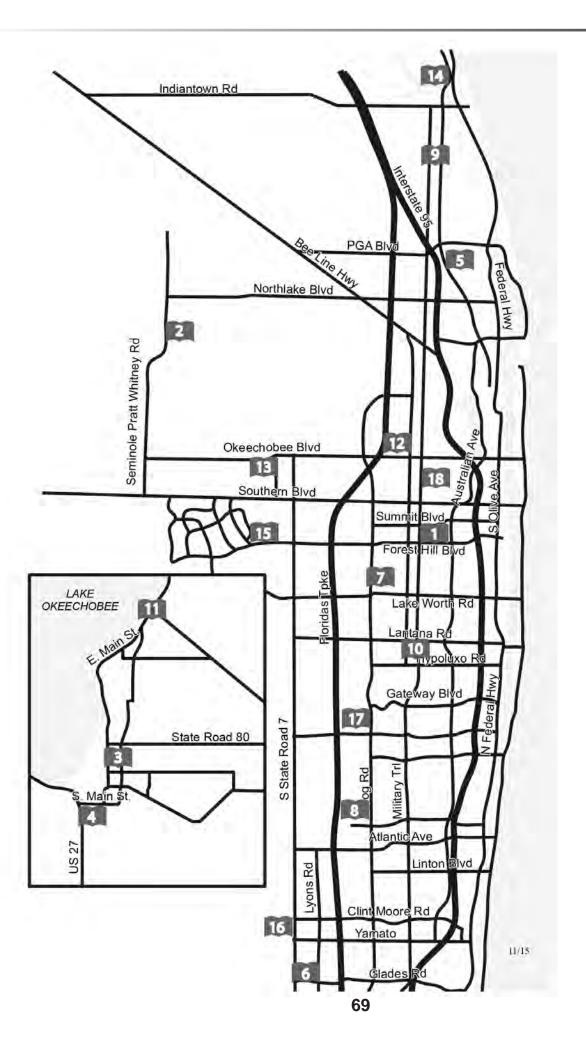
17. West Boynton Branch

9451 Jog Road Boynton Beach 33437 Phone: 561-734-5556 Mon-Thu, 10:00 am - 9:00 pm Fri, 10:00 am - 6:00 pm Sat, 10:00 am - 5:00 pm Sun, Noon - 5:00 pm

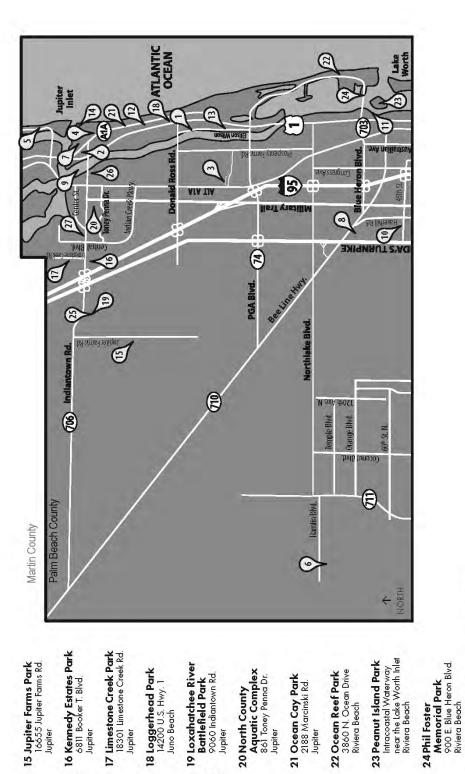
18. Outreach Services

Talking Books: 561-649-5486 By Appointment Only





North Palm Beach County PARK LOCATIONS



- Bert Winters Park 13425 Ellison Wilson Rd. Juno Beach
- Burt Reynolds Park 805 N. U.S. Hwy. 1, Jupiter
- Cabana Colony Park 3855 Holiday Rd. Palm Beach Gardens

Jupiter

- Carlin Park 400 S. S.R. A1A, Jupiter
- **Coral Cove Park** 1600 Beach Rd., Tequesta 5
- County Pines
 Recreational Complex
 of Sanvel Friedland Park
 18500 Hamlin Blvd.
 Loxahatchee 9

Jupiter

DuBois Park 19075 DuBois Rd.

Jupiter

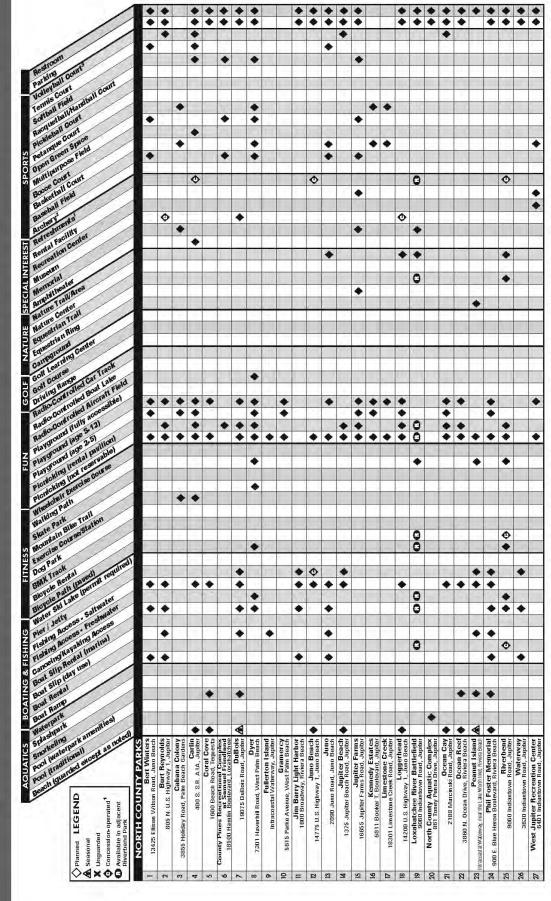
- **Dyer Park** 7301 Haverhill Rd. West Palm Beach Jupiter
- Fullerton Island Intracoastal Waterway
- 10 Gramercy Park 5615 Parke Avenue West Palm Beach
- 11 Jim Barry Light Harbor Park 1800 Broadway Riviera Beach
- 12 Juno Beach Park 14775 U.S. Highway 1 Juno Beach

25 Riverbend Park 9060 Indiantown Rd.

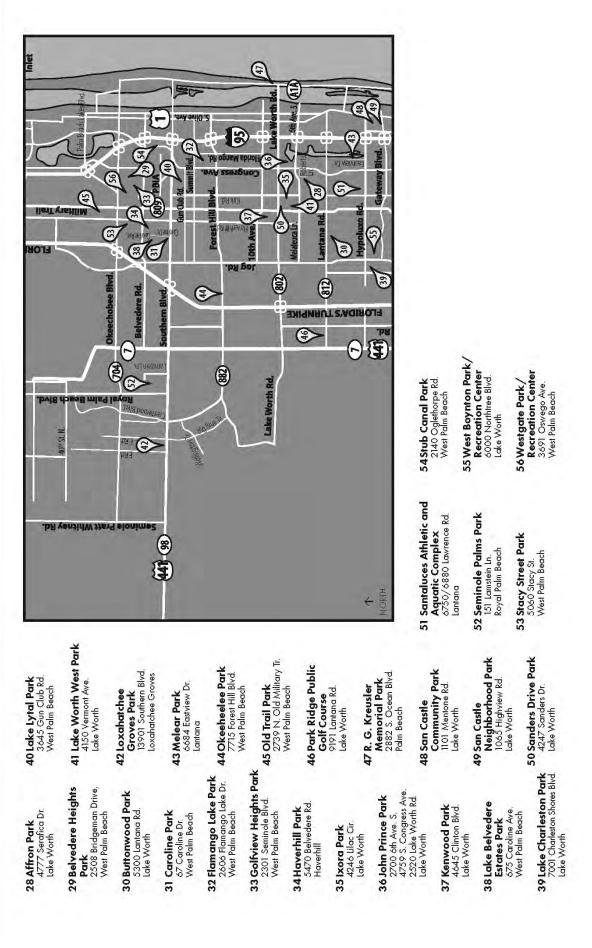
- 13 Juno Park
 2090 Juno Rd., Juno Beach 26 Waterway Park
 3630 Indiantown Rd.
 11 Jupiter
 - 14 Jupiter Beach Park 1375 Jupiter Beach Rd.

- 27 West Jupiter Recreation Center 6401 Indiantown Rd. Jupiter

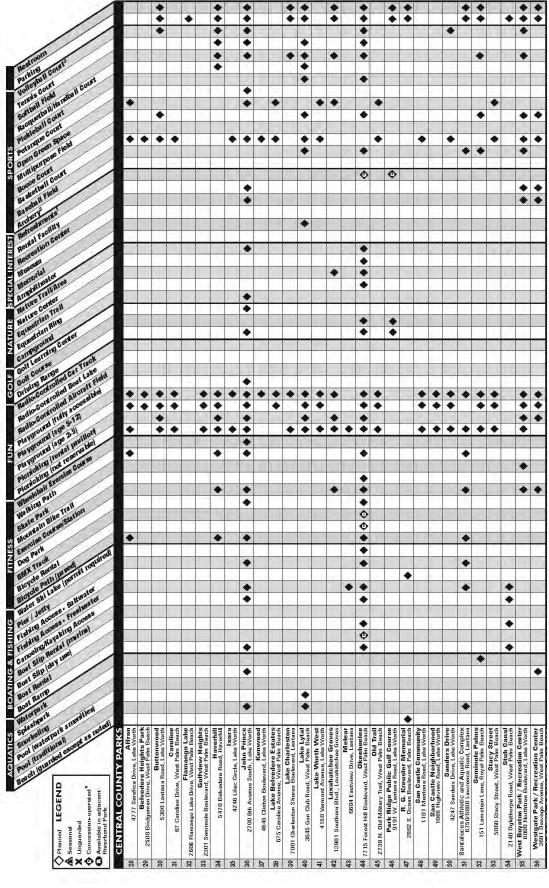
Park amenities & FEATURES North Palm Beach County



PARK LOCATIONS Central Palm Beach County



Park amenities & FEATURES Central Palm Beach County



Concession hours vary and may change seasonally; visit www.pbcparks.com for more information. The Gold Coast Archery Club has a permit and operates the range in West Delray Regional Park. Applications for membership are available in a mailbox at the entrance to the range. Wolleyball courts are available on a first-come, first-served basis. Bring your own net and ball. Park patrons renting a pavilion may check out a net and ball during the reservation process.

South Palm Beach County PARK LOCATIONS



58 Aqua Crest Pool 2503 Seacrest Blvd. Delray Beach

6900 N. Ocean Blvd. Ocean Ridge

59 Burt Agronson

70 Ocean Ridge Hammock Park 6620 North Ocean Blvd. Ocean Ridge

South County Regional Park 11200 Park Access Rd. 12551 Glades Rd. west of Boca Raton

60 Caloosa Park 1300 S.W. 35th Ave. Boynton Beach

71 Pinewoods Park 18069 U.S. Hwy. 441 Boca Raton

61 Canyon District Park 8802 Boynton Beach Blvd. Boynton Beach

72 Sandalfoot Cove Park 22334 Lyons Road Boca Raton

73 South County Civic

16700 Jog Rd. Delray Beach

62 Governor Lawton Chiles Memorial Park 6541 Morikami Park Rd. Delray Beach

63 Green Cay Nature Center and Wetlands 12800 Hagen Ranch Rd. Boynton Beach

75 Southwinds Public

Golf Course 19557 Lyons Rd. Boca Raton

74 South Inlet Park 1100 S. Ocean Blyd. Boca Raton

64Gulfstream Park 4489 N. Ocean Blvd.

Gulfstream

65 Lake Ida East Park 950 N.W. 9th St. Delray Beach

66 Lake Ida West Park 1455 Lake Ida Rd. Delray Beach

67 Loggers' Run Park 11185 Palmetto Park Rd. Boca Raton

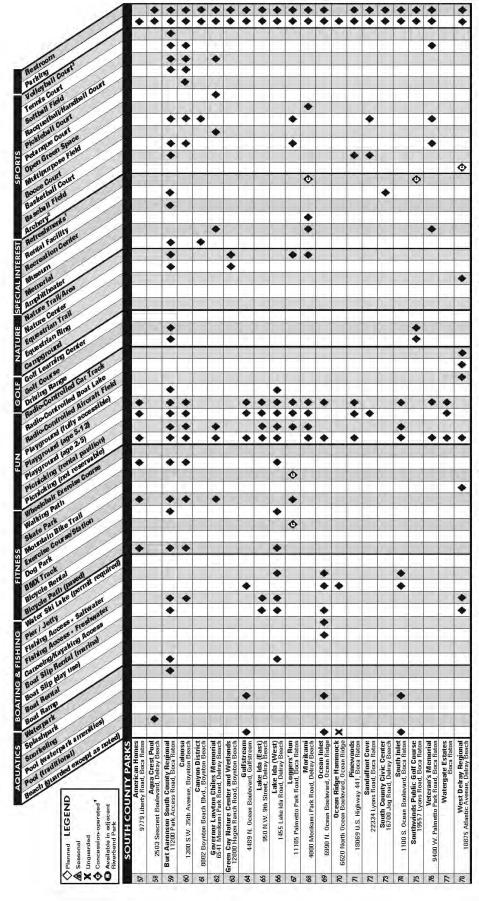


76 Veteran's Memorial Park9400 W. Palmetto Park Rd.
Boca Raton

77 Watergate Estates Boca Raton

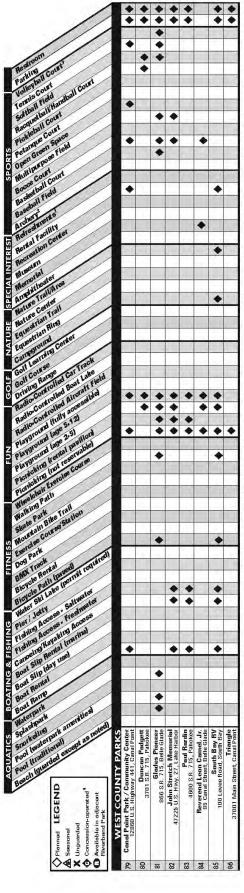
78 West Delray Regional Park 10875 Atlantic Ave. Delray Beach

Park amenities & Features South Palm Beach County



*Concession hours vary and may change seasonally; visit www.pbcparks.com for more information. The Gold Coast Archery Club has a permit and operates the range in West Delray Regional Park. Applications for membership are available in a mailbox at the entrance to the range. Wolleyball courts are available on a first-come, first-served basis. Bring your own net and ball. Park patrons renting a pavilion may check out a net and ball during the reservation process.

Western Palm Beach County PARK AMENITIES & FEATURES



PARK LOCATIONS

79 Canal Point Park and Community Center 12860 U.S. Hwy. 441 Canal Point

83 Paul Rardin Park 4600 S.R. 715, Pahokee

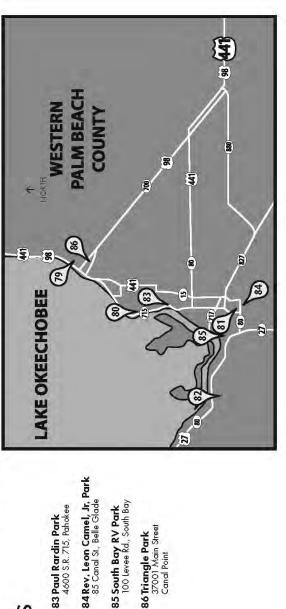
80 Duncan Padgett Park 3701 S.R. 715, Pahokee

85 South Bay RV Park 100 Levee Rd., South Bay

86 Triangle Park 37001 Main Street Canal Point

81 Glades Pioneer Park 866 S.R. 715, Belle Glade

82 John Stretch Memorial Park 47225 U.S. Hwy. 27 Lake Harbor



An Overview of County Government

Charter Government

The voter-approved Palm Beach County Home Rule Charter became effective in 1985. True home rule gives the Board of County Commissioners the ability to create, through a local public hearing ordinance procedure, local laws that are not in conflict with or specifically prohibited by state general law or the Florida Constitution. This process is done without having to go to the Florida Legislature to request special legislation to create these laws.

Legislative Branch

Palm Beach County is governed by the seven-member Board of County Commissioners (BCC). Board members are elected to staggered four-year terms by registered voters in the district in which the commissioners reside. Commissioners are sworn into office two weeks after being elected in the November general election and may not serve more than two consecutive four-year terms. The BCC elects a mayor to preside over commission meetings and serve as the ceremonial head of Palm Beach County government. A vice mayor is also selected to assume these duties in the absence of the mayor.

Your Commission

The Palm Beach County Charter and Chapter 125.01 of the Florida Statutes establish the specific duties and powers of the Board of County Commissioners. The BCC adopts ordinances (local laws) and resolutions to establish policies and programs aimed at protecting the health, safety and general welfare of Palm Beach County residents. The BCC works to resolve major problems facing local government and guides growth and development throughout the county to be consistent with the public interest. Following are some of the specific duties undertaken by the BCC:

- Provide law enforcement and fire-rescue protection and disaster relief services;
- Construct and maintain county-owned buildings, roads and bridges, and utility systems;
- Provide programs for housing, community redevelopment, land conservation, flood and beach erosion control, and air-pollution control;
- Adopt and enforce building and housing codes and regulations;
- Prepare, enforce and periodically review the Palm Beach County Comprehensive Plan for the development of unincorporated areas of the county;
- Construct and operate cultural, recreational and library facilities and programs.

In addition, the Board of County Commissioners may enter into agreements with other governmental agencies for joint performance of duties.

Commission Meetings

The BCC usually meets each month in the Jane M. Thompson Memorial Chambers located on the sixth floor of the Robert Weisman Palm Beach County Governmental Center, 301 North Olive Avenue, West Palm Beach. Workshops usually are held on the fourth Tuesday of each month. The BCC also sits as the Zoning Board, which usually meets on the fourth Thursday of the month. Additionally, the BCC serves as the Solid Waste Authority Governing Board, the Child Care Facilities Board, and the Environmental Control Hearing Board.

Public Comment

Citizens may offer comments on regular agenda items, items listed for public hearings and during Matters by the Public, which is usually held the first meeting of the month in the afternoon. During Matters by the Public, citizens are welcome to address any issues under the jurisdiction of the board.

Anyone wishing to speak is requested to complete a comment card (available in the chambers) and give it to the Public Affairs assistant at the staff table to ensure their turn at the appropriate time. There is generally a three-minute time limit, but the mayor may reduce the allotted time if there are many people wishing to speak.

BCC meetings are business meetings and as such the board retains the right to limit discussion on any issue. Citizens should verify meeting schedules in advance by contacting the agenda coordinator at 355-3229 or by going to pbcgov.com and clicking on Agenda.

Administrative Branch

The BCC appoints a county administrator who is assigned the executive responsibilities and powers to implement the board's policies. Under the county administrator's direction, more than 30 departments, provide residents with needed services and programs.

Advisory Boards, Committees and Councils

The BCC appoints residents to voluntarily serve on various advisory boards, commissions, committees and councils. Some of these advisory panels are required by state law; others are formed to address special needs and to help solve challenging issues. The Directory of Boards and Committees available at pbcgov.com provides details about each panel along with contact information.

Funding County Government

Palm Beach County's financial operations are budgeted on a fiscal year that begins October 1. The Board of County Commissioners approves the operating budget and sets the property tax (millage) rate. Prior to the beginning of each fiscal year, a proposed budget is submitted by the county administrator, and two public hearings are held to obtain comments and feedback on the planned spending package. Once this budget review process is completed, the board advertises its intent to adopt the final budget along with a resolution to provide county government with operating and capital funds. Throughout the year, the BCC may review and amend the budget using this review process.

Accountability and Transparency

The Office of Inspector General (OIG) provides independent oversight of county operations and is authorized to conduct audits and investigations of and receive full and unrestricted access to the records of all county offices. The OIG promotes accountability, integrity and efficiency in county government by detecting misconduct involving abuse, corruption, fraud, waste and mismanagement by elected and appointed county officials and employees, county agencies, vendors, contractors, and other parties doing business with Palm Beach County and/or receiving county funds. The inspector general shall be notified in writing prior to any meeting of a selection committee where any matter relating to the procurement of goods or services by the county is to be discussed.

Ethics

The independent five-member Commission on Ethics (COE) receives and investigates complaints and is charged with enforcement of the Palm Beach County Code of Ethics, lobbyist registration and postemployment ordinances. The panel, chosen by various civic, educational and professional organizations within Palm Beach County, issues advisory opinions to county officials, employees and others subject to its jurisdiction, including county vendors, lobbyists and their employers. The COE seeks to foster integrity in public services and prevent conflicts between private interests and public duties. This is accomplished through ongoing educational programs and community outreach, offering clear and timely advice, and by enforcing conflict of interest and financial disclosure laws in a fair and impartial manner. In doing so, the COE is guided by the principles of fairness, clarity, and common sense. In November 2010, a majority of voters in each of the county's 38 municipalities opted to have their locally elected municipal officials and employees fall under the jurisdiction of the Office of Inspector General and the Commission on Ethics.

Constitutional Officers/Judiciary

Constitutional officers and members of the Judiciary (judges) are the only Palm

Beach County government officials other than county commissioners who are elected by voters. There are seven constitutional officers: the Clerk & Comptroller, Property Appraiser, Public Defender, Sheriff, State Attorney, Supervisor of Elections and Tax Collector. Each is elected to serve four-year terms, but unlike county commissioners, constitutional officers are elected countywide (at large) and are not subject to term limits. Constitutional officers establish the budgets for their offices independent of the operating budget set by the Board of County Commissioners. Although they operate independently, constitutional officers work in cooperation with the BCC in order to serve the public efficiently and cost effectively.

Independent Taxing Districts

There are a number of independent entities and special taxing districts in Palm Beach County whose assessments may appear on your tax bill. The Board of County Commissioners has no jurisdiction over these entities or their budgets. Examples include the Palm Beach County School District, the South Florida Water Management District, the Children's Services Council, the Palm Beach County Health Care District, the Library District, the Port of Palm Beach District, and various improvement, water control, drainage and inlet districts. Local municipal governments also are empowered to impose their own ad valorem taxes over which the BCC has no jurisdiction.

Entertainment and Leisure

Palm Beach County offers a multitude of cultural attractions such as classical concerts, live theater, opera and ballet. Venues include the Delray Beach Playhouse, Watson B. Duncan III Theater, Dolly Hand Cultural Arts Center, Ballet Palm Beach, and the Palm Beach Opera. The Raymond F. Kravis Center for the Performing Arts in West Palm Beach provides some of the finest professional cultural productions anywhere in South Florida, while the iTHINK Financial Amphitheatre (formerly Coral Sky) draws big-name pop, rock and country performers.

Major League spring training and minor league baseball games are played at Roger Dean Stadium in Jupiter and the Ballpark of the Palm Beaches in West Palm Beach. Four Major League teams train in Palm Beach County: the Miami Marlins and St. Louis Cardinals in Jupiter and the Houston Astros and Washington Nationals in West Palm Beach.

History buffs will enjoy touring the many museums and gardens located throughout Palm Beach County, including the:

Bink Glisson Historical Museum

Boca Raton Museum of Art

Cornell Art Museum at Old School Square

Mizner Park Cultural Center

DuBois Pioneer Home

Henry Morrison Flagler Museum

Jupiter Inlet Lighthouse & Museum

Morikami Museum and Japanese Gardens

Mounts Botanical Garden

Norton Museum of Art

Richard and Pat Johnson Palm Beach County History Museum

(1916 County Court House)

Spady Cultural Heritage Museum

- The South Florida Fairgrounds is home to the South Florida Fair and Exposition, an annual 17-day event held in January.
- Lion Country Safari, located on State Road 80 near Wellington, is one of the oldest and most popular tourist attractions in the county, offering close-up views of wild animals from other continents.

Palm Beach County Advisory Boards & Committees

Advisory Commission on Women

Agricultural Enhancement Council

Animal Care & Control Special Masters

Aviation and Airports Advisory Board

Bioscience Land Protection Advisory Board

*Boca Raton Airport Authority

Building Code Advisory Board

Business Development Board of Palm Beach County

Child Care Advisory Council

Citizens Advisory Committee on Health & Human Services

Citizens Committee on Airport Noise

*Code Enforcement Special Masters

Commission on Affordable Housing

Commission on Ethics

Community Action Advisory Board

*Construction Board of Adjustments and Appeals

Construction Industry Licensing Board

Consumer Affairs Hearing Board

Criminal Justice Commission

Discover the Palm Beaches Board of Directors

Educational Facilities Authority

Emergency Medical Services Advisory Council

Environmental Appeals Board

*Environmental Control Hearing Board

Equal Business Opportunity Advisory Committee

Fair Housing/Equal Employment Board

Farmworker Program Advisory Board

Fire Code Board of Appeals and Adjustment

Fire Rescue Advisory Board

Florida Atlantic Research and Development Authority

*Groundwater and Natural Resources Protection Board

Health Care District of Palm Beach County

Health Council of Southeast Florida

Health Facilities Authority

Historic Resources Review Board

HIV CARE Council of Palm Beach County

Homeless Advisory Board

Housing Finance Authority

Impact Fee Review Committee

Infrastructure Surtax Independent Citizen Oversight Committee

Internal Audit Committee

Investment Policy Committee

Land Development Regulation Advisory Board

Library Advisory Board

Natural Areas Management Advisory Committee

Palm Beach Transportation Planning Agency

Palm Tran Service Board

Personnel Appeals Board

Planning Commission

Property Review Committee

Public Art Committee

Public Safety Coordinating Council

Regional Hazardous Materials Oversight Committee

South Florida Regional Transportation Authority

Sports Commission

Tourist Development Council

Treasure Coast Regional Planning Council

Value Adjustment Board

Water Resources Task Force

Water Utilities Advisory Board

*Westgate/Belvedere Homes CRA

*Zoning Commission

*Financial disclosure forms must be filed with the Supervisor of Elections.

County Commission Districts

Palm Beach County Board of County Commissioners

District 1 - Maria Marino

District 2 - Gregg K. Weiss

District 3 - Dave Kerner, Mayor

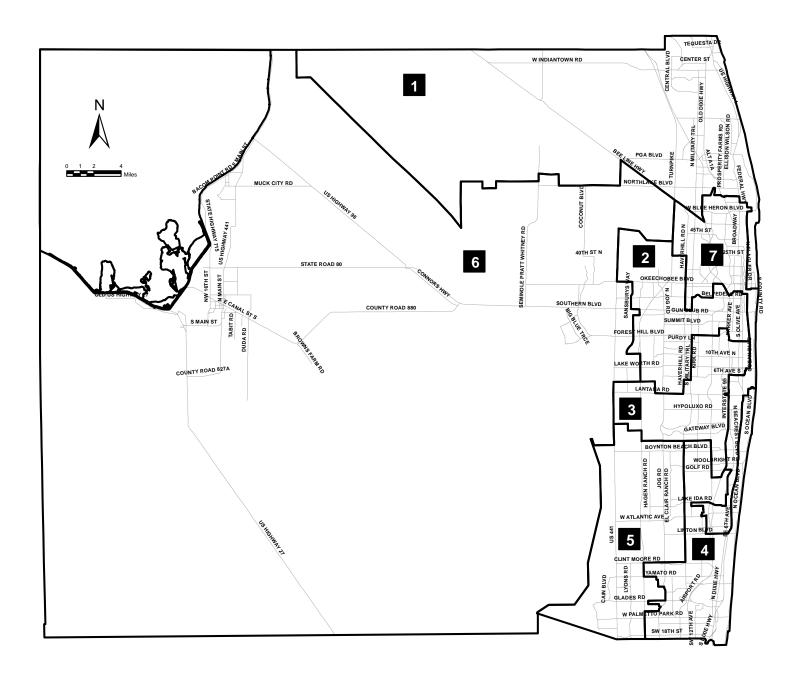
District 4 - Robert S. Weinroth, Vice Mayor

District 5 - Maria Sachs

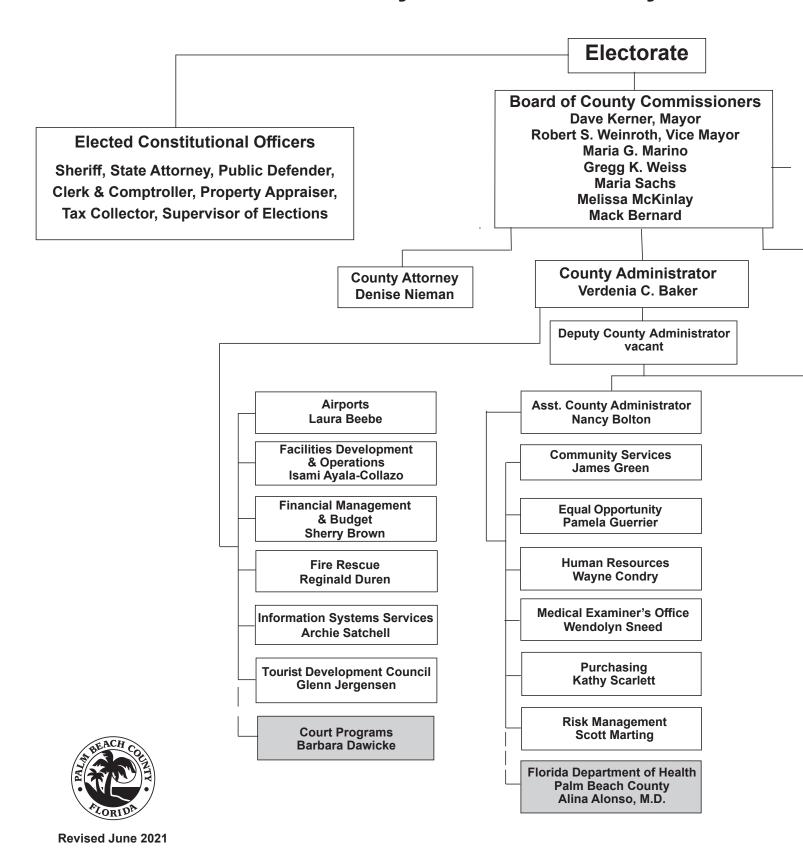
District 6 - Melissa McKinlay

District 7 - Mack Bernard

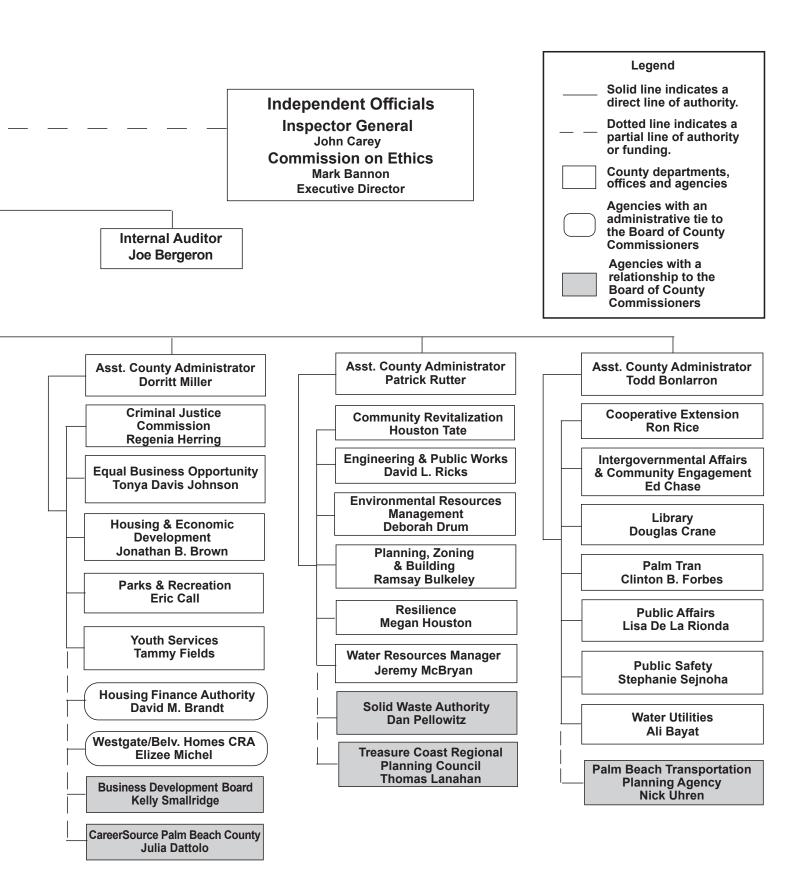
County Commission Offices: 355-2001



Palm Beach County Board of County



Commissioners Organizational Structure



Constitutional		697-8868
	Golf, Village of Village Hall: 21 Country Rd., Village of Golf, 33436	
n County are he Board of	Greenacres, City of City Hall: 5800 Melaleuca Ln., Greenacres, 33463	642-2000
355-2996 88-760-9206	Gulf Stream, Town of Town Hall: 100 Sea Rd., Gulf Stream, 33483	276-5116
355-3230	Haverhill, Town of Town Hall: 4585 Charlotte St., Haverhill, 33417	689-0370
355-7500	Highland Beach, Town of Town Hall: 3614 S. Ocean Blvd., Highland Beach, 33487	278-4548
688-3000	Hypoluxo, Town of Town Hall: 7580 S. Federal Highway, Hypoluxo, 33462	582-0155
355-7100	Juno Beach, Town of Town Hall: 340 Ocean Dr., Juno Beach, 33408	626-1122
656-6200	Jupiter, Town of Town Hall: 210 Military Trail, Jupiter, 33458	746-5134
	Jupiter Inlet Colony, Town of Town Hall: 50 Colony Rd., Jupiter Inlet Colony, 33469	746-3787
355-2264	Lake Clarke Shores, Town of Town Hall: 1701 Barbados Rd., Lake Clarke Shores, 334	964-1515 406
355-7814	Lake Park, Town of Town Hall: 535 Park Ave., Lake Park, 33403	881-3300
	Lake Worth Beach, City of City Hall: 7 N. Dixie Highway, Lake Worth Beach, 33460	586-1600
965-1744	Lantana, Town of Town Hall: 500 Greynolds Circle, Lantana, 33462	540-5000
996-0100 <i>3430</i>	Loxahatchee Groves, Town of Town Hall: 155 F Road, Loxahatchee Groves, 33470	793-2418
393-7700	Manalapan, Town of Town Hall: 600 S. Ocean Blvd., Manalapan, 33462	585-9477
742-6000 ech, 33426	Mangonia Park, Town of Town Hall: 1755 E. Tiffany Dr., Mangonia Park, 33407	848-1235
272-7405	North Palm Beach, Village of Village Hall: 501 U.S. Highway #1, North Palm Beach, 3	841-3380 83408
686-2815	Ocean Ridge, Town of Town Hall: 6450 N. Ocean Blvd., Ocean Ridge, 33435	732-2635
243-7000	Pahokee, City of City Hall: 207 Begonia Dr., Pahokee, 33476	924-5534
h	355-2996 38-760-9206 355-3230 355-7500 688-3000 355-7100 656-6200 355-7814 965-1744 996-0100 3430 393-7700 2 742-6000 ch, 33426 272-7405	Village Hall: 21 Country Rd., Village of Golf, 33436 Greenacres, City of City Hall: 5800 Melaleuca Ln., Greenacres, 33463 355-2996 Gulf Stream, Town of Town Hall: 100 Sea Rd., Gulf Stream, 33483 Haverhill, Town of Town Hall: 4585 Charlotte St., Haverhill, 33417 Highland Beach, Town of Town Hall: 3614 S. Ocean Blvd., Highland Beach, 33487 Hypoluxo, Town of Town Hall: 340 Ocean Dr., Juno Beach, 33408 Juno Beach, Town of Town Hall: 210 Military Trail, Jupiter, 33458 Jupiter Inlet Colony, Town of Town Hall: 50 Colony Rd., Jupiter Inlet Colony, 33469 Lake Clarke Shores, Town of Town Hall: 535 Park Ave., Lake Park, 33403 Lake Worth Beach, City of City Hall: 7 N. Dixie Highway, Lake Worth Beach, 33460 965-1744 Lantana, Town of Town Hall: 55 F Road, Loxahatchee Groves, 33470 Manalapan, Town of Town Hall: 155 F Road, Loxahatchee Groves, 33470 Manalapan, Town of Town Hall: 1575 E. Tiffany Dr., Mangonia Park, 33407 North Palm Beach, Village of Village Hall: 501 U.S. Highway #1, North Palm Beach, 3 Ocean Ridge, Town of Town Hall: 6450 N. Ocean Blvd., Ocean Ridge, 33435 Pahokee, City of

Palm Beach, Town of 838-5400 Town Hall: 360 S. County Rd., Palm Beach, 33480

Palm Beach Gardens, City of 799-4100

City Hall: 10500 N. Military Trail, Palm Beach Gardens, 33410

Palm Beach Shores, Town of 844-3457

Town Hall: 247 Edwards Lane, Palm Beach Shores, 33404

965-4010 Palm Springs, Village of

Village Hall: 226 Cypress Lane, Palm Springs, 33461

Riviera Beach, City of 845-4000

City Hall: 600 W. Blue Heron Blvd., Riviera Beach, 33404

Royal Palm Beach, Village of 790-5100

Village Hall: 1050 Royal Palm Beach Blvd., RPB, 33411

South Bay, City of 996-6751

City Hall: 335 S.W. 2nd Ave., South Bay, 33493

588-8889 South Palm Beach, Town of

Town Hall: 3577 S. Ocean Blvd., South Palm Beach, 33480

Tequesta, Village of 768-0700

Village Hall: 345 Tequesta Dr., Tequesta, 33469

Wellington, Village of 791-4000

Village Hall: 12300 W. Forest Hill Blvd., Wellington, 33414

West Palm Beach, City of 822-2222

City Hall: 401 Clematis St., West Palm Beach, 33401

530-5880 Westlake, City of

City Hall: 4001 Seminole Pratt-Whitney Rd., Westlake 33470

Legislative Delegation & State Officials

for newly elected officials. Please check the websites listed below and this online publication for updates as they become available.

Legislative Delegation 355-2406 **Legislative Bill Information** 800-342-1827

(only during session)

Governor, Ron DeSantis 850-488-7146

Lt. Governor, Jeanette Nuñez 850-717-9331

Chief Financial Officer, Jimmy Patronis 850-413-3100

Attorney General, Ashley Moody 850-414-3300

Commissioner of Agriculture

& Consumer Services, Nikki Fried 850-617-7700

United States Senate

www.senate.gov

Marco Rubio 4580 PGA Blvd., #201, PBG, 33418 Fax 561-775-3365 Rick Scott 561-514-0189

415 Clematis Street, #201, West Palm Beach, 33401

U.S. House of Representatives

www.house.gov

District 18, Brian Mast 561-530-7778

420 U.S. Hwy. 1, #19, North Palm Beach, FL 33408

District 20, Alcee Hastings 561-461-6767

5725 Corporate Way, #208, WPB, 33407 Fax 954-722-9399

District 21, Lois Frankel 561-998-9045

2500 North Military Trail, #490, BR, 33431 Fax 561-998-9048

District 22, Ted Deutch 561-470-5440

7900 Glades Road, #250, Boca Raton, 33434 Fax 561-470-5446

Florida Senate

www.flsenate.gov

District 25, Gayle Harrell 772-221-4019

215 SW Federal Hwy., #203 Stuart, FL 34994 Fax: 888-263-7895

District 29, Tina Polsky 561-443-8170

5301 North Federal Highway, #135, Boca Raton, 33487

District 30, Bobby Powell Jr. 561-650-6880

2715 N. Australian Ave., #105, WPB, 33407

District 31, Lori Berman 561-292-6014

2300 High Ridge Rd., #161, BB, 33426 Fax 888-284-6491

Florida House of Representatives

www.myfloridahouse.gov

District 81, Kelly Skidmore

information not available at printing

District 82, John Snyder

information not available at printing

District 85, Rick Roth 561-625-5176 100 Village Square Crossing, #104, PBG, 33410 Fax 561-625-5178

District 86, Matt Willhite 561-791-4071 or 4072

9200 Belvedere Road, #107, RPB, 33411 Fax 561-791-4073

District 87, David Silvers 561-357-4824

1850 Forest Hill Blvd., #200, West Palm Beach, 33406

District 88, Omari Hardy

information not available at printing

District 89, Mike Caruso 561-750-2396

4400 N. Federal Hwy., #302, BR, FL 33431

District 90, Joseph Casello 561-292-6015

9804 S. Military Trail, #E2-6, BB, FL 33436

District 91, Emily Slosberg 561-496-5940

Fax 561-496-5942 7499 W. Atlantic Ave., #200, DB, 33446

561-775-3360

Special Taxing Dis	stricts	Pelican Lake Water Control District P.O. Box 969, Belle Glade, 33430	996-2940 Fax: 996-2960
Except where noted, all phone numbers are in the 561 area code.		Port of Palm Beach District	383-4100
Acme Improvement District	791-4000		Fax: 842-4240
12300 Forest Hill Blvd., Wellington, 33414	Fax: 791-4045	Seminole Improvement District	790-1742
Children's Services Council 2300 High Ridge Rd., Boynton Beach, 33426	800-331-1462 Fax: 835-1956	4001 Seminole Pratt-Whitney Rd., Westlake, 33470 I Shawano Water Control District	Fax: 790-5466 655-0620
East Beach Water Control District P.O. Box 969, Belle Glade, 33430	996-2940 Fax: 996-2960	1555 Palm Beach Lakes Blvd., #1200, WPB, 33401	
East Shore Water Control District P.O. Box 969, Belle Glade, 33430	996-2940 Fax: 996-2960		0 or 640-4000 Fax: 640-3400
FIND (Florida Inland Navigation District) 1314 Marcinski Road, Jupiter, 33477	627-3386 Fax: 624-6480	South Florida Conservancy District P.O. Box 969, Belle Glade, 33430	996-2940 Fax: 996-2960
Gladeview Water Control District 1555 Palm Beach Lakes Blvd., #1200, WPB, 33401	655-0620 Fax: 655-3775	South Florida Water Management District 3301 Gun Club Road, West Palm Beach, 33406 P.O. Box 24680, West Palm Beach, 33416	800-432-2045 or 686-8800
Greater Boca Raton Beach and Park District 21618 St. Andrews Blvd., Boca Raton, 33433	417-4599 Fax: 347-3945	South Indian River Water Control District 15600 Jupiter Farms Road, Jupiter, 33478	747-0550 Fax: 747-9182
Health Care District of Palm Beach County 1515 N. Flagler Drive, #101, WPB, 33401	659-1270 Fax: 804-5672	South Shore Drainage District P.O. Box 969, Belle Glade, 33430	996-2940 Fax: 996-2960
Highland Glades Water Control District 1555 Palm Beach Lakes Blvd., #1200, WPB, 33401	655-0620 Fax: 655-3775	Chambers of Comm	nerce
Indian Trail Improvement District	793-0874		
13476 61st St. N., West Palm Beach, 33412	Fax: 793-3716	Belle Glade Chamber of Commerce	996-2745
Jupiter Inlet District 400 N. Delaware Blvd., Jupiter, 33458	746-2223 Fax: 744-2440	540 S. Main St., Belle Glade, 33430 www.bellegladechamber.com	
Lake Worth Drainage District 13081 S. Military Trail, Delray Beach, 33484	498-5363 Fax: 495-9694	Black Chamber of Commerce of Palm Beach County 400 Hibiscus St., #200, West Palm Beach, 33401	282-9657
Loxahatchee Groves Water Control District 155 F Road, Loxahatchee, 33470	793-2418 Fax: 793-2420	www.blackchamberpbc.com Greater Boca Raton Chamber of Commerce	205 4422
Loxahatchee River District 2500 Jupiter Park Drive, Jupiter, 33458	747-5700 Fax: 747-9929	1800 N. Dixie Highway, Boca Raton, 33432 www.bocaratonchamber.com	395-4433
North Palm Beach Heights Water Control District 601 Heritage Drive, #130A, Jupiter, 33458	t 844-5205 Fax: 743-2357	Greater Boynton Beach Chamber of Commerce 1880 N. Congress Ave., #214, Boynton Beach, 33426	732-9501
Northern Palm Beach County Improvement Dista 359 Hiatt Drive, Palm Beach Gardens, 33418	rict 624-7830 Fax: 624-7839	www.boyntonbeach.org Central PBC Chamber of Commerce West Office	790-6200
Pahokee Water Control District	996-2940	12794 W. Forest Hill Blvd.,#19, Wellington, 33414 www.cpbchamber.com	730-0200
P.O. Box 969, Belle Glade, 33430	Fax: 996-2960	•	
Pal Mar Water Control District 2501 Burns Road, Suite A, PBG, 33410	630-4922 Fax: 630-4923	Chamber of Commerce of the Palm Beaches 401 N. Flagler Dr., West Palm Beach, 33401 www.PalmBeaches.org	833-3711
Palm Beach County Library District233-2600 of3650 Summit Blvd., West Palm Beach, 33406	or 888-780-4962	Greater Delray Beach Chamber of Commerce 140 N.E. 1st St., Delray Beach, 33444	278-0424
Palm Beach County School District	Main: 434-8000	www.delraybeach.com	

Fax: 434-8651

3300 Forest Hill Blvd., West Palm Beach, 33406

Finnish American Chamber of Commerce, Florida 523 Lake Avenue, Lake Worth, 33460 www.facc-fl.com	582-2335
Hispanic Chamber of Commerce of PBC 1860 Forest Hill Blvd., #206 Flagler Square, WPB, 33406 www.hispanicchamberpbc.com	832-1891
Greater Lantana Chamber of Commerce 212 Iris Ave., Lantana, 33462 info@lantanachamber.com	585-8664
Pahokee Chamber of Commerce 115 E. Main St., Pahokee, 33476 pahokeechamber@att.net	924-5579
Palm Beach Chamber of Commerce 400 Royal Palm Way, #106, Palm Beach, 33480 www.palmbeachchamber.com	655-3282
Palm Beach North Chamber of Commerce 5520 PGA Blvd., #200, Palm Beach Gardens, 33418 www.pbnchamber.com	746-7111
Puerto Rican/Hispanic Chamber of Commerce for Palm Beach County 4201 Westgate Ave., #A7, West Palm Beach, 33409 info@prhchamber.com	889-6527
Wellington Chamber of Commerce 12161 Ken Adams Way, #183, Wellington, 33414 www.wellingtonchamber.com	792-6525

Women's Chamber of Commerce of PBC

400 Hibiscus St., West Palm Beach, 33401

admin@womenschamber.biz



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9th Best Domestic Airport in Travel + Leisure's 2020 World's Best Awards

For more information about how PBI is committed to keeping you safe while traveling, visit pbia.org











659-0285

Hurricane Information

The Atlantic Hurricane Season runs from June 1 through November 30.

Storm Terms:

Hurricane: Formed when sustained winds in a system with cyclonic circulation reach 74 mph.

Tropical Storm: Formed when sustained winds reach 39 mph.

Tropical Depression: Formed when a tropical wave develops sustained winds up to 38 mph.

Tropical Disturbance, Tropical Wave, or Easterly Wave: This is a cluster of clouds and thunderstorms with no cyclonic circulation moving through the tropics.

Storm Surge: A wall of water or abnormal rise in sea level accompanying a hurricane or other intense storm.

A Hurricane Watch means hurricane conditions are a possible threat within 48 hours.

A Hurricane Warning means hurricane conditions are expected within 36 hours

Saffir-Simpson Hurricane Categories:

Category 1: maximum sustained winds of 74-95 mph

Category 2: maximum sustained winds of 96-110 mph

Category 3: maximum sustained winds of 111-130 mph

Category 4: maximum sustained winds of 131-155 mph

Category 5: maximum sustained winds of 156+ mph

My Family Plan

Answer the following questions:

- · Do I live in an Evacuation Zone?
- Have I made pre-evacuation arrangements for where I will go?
- Does my employer provide a special shelter for me and my family?
- Does a member of my family qualify for Special Needs Shelter? (Pre-registration required; call 712-6400.)
- · How will I care for my pet during a hurricane?
- · How do I protect my boat during a hurricane?

If I stay at home:

- · Do I have window protection?
- Did I copy important papers and place them in a Ziploc bag in a waterproof, safe place?
- · Have I identified a safe room in my house?
- · Do I have a prepared hurricane survival kit?



Emergency Supply Kit Shopping List

Everyone needs to prepare for emergency situations, but shopping for supplies can be expensive and strenuous. Shopping for items a little at a time before an event can reduce the stress of recovery by avoiding long lines and empty shelves.

Get a Head Start & Be Prepared!

Food and Water in an Emergency







These and other publications available at http://discover. pbcgov.org/publicsafety/dem/Pages/Publications.aspx

Government Websites

Palm Beach County has several resources for obtaining accurate and important information.

The Division of Emergency Management administers the www.ReadyPBC.com website.

www.ReadyPBC.com

www.PBCgov.com

Visit us for information on:

- How to make a plan and build a disaster supply kit
- ✓ Status of shelters, stores, and gas stations near you
- ✓ Tools to help you Know Your Zone
- ✓ Business and road closures/openings
- ✓ Evacuations
- ✓ News Briefings
- ✓ PBI Airport Information

- Shelters
- ✓ Hurricane tracking chart
- ✓ Boil water notices
- Curfews
- ✓ FPL Info power restoration
- ✓ Garbage pickup
- ✓ Public Transportation
- ✓ Waste/Sewer systems
- ✓ And much more!

Hurricane Myths & FAQ

- 1. **It will never happen here!** That's probably what people in New Orleans, Homestead, and the Keys have said. But the entire coast from Texas to Maine is vulnerable to hurricanes!
- 2. **My windows are ready. I have them taped.** Taping windows to prevent breakage or limit the amount of shattering is not an effective form of window protection and can create airborne daggers of glass should the windows break. Window coverings made of 5/8-inch plywood or metal and fastened correctly can improve the chances of having your home survive the impact of a storm.
- 3. I'm going to open the windows on the side opposite the wind so the air pressure doesn't explode my house. The best way to keep your home safe is to keep the wind OUT! Studies have shown that opening a window can increase the amount of damage done by wind. When a hurricane threatens, keep your home sealed up tight.
- 4. Why should I prepare my house? When the big one comes, it's going to be destroyed anyway. While a hurricane's winds can destroy even the most solid structures, taking some basic precautions can significantly reduce damage from a storm. Pictures of areas devastated by hurricanes will often show one house standing while a neighbor's lies in ruins. The difference? The owners of the house in good shape took some basic precautions to safeguard their property. Shuttering windows, bracing garage and entry doors and bringing in yard items can mean the difference between destruction and minor damage.
- 5. The storm surge is only 9 feet at the most and my condo is on an upper floor, so I'm riding the storm out. Vertical evacuation, or escaping the rising storm surge by going to the upper stories of a building, is an option. However, wind speeds increase the higher you go, so you may be evacuating into a more dangerous place. If so, the high winds and water could make getting help to you nearly impossible after the storm passes.

- 6. When I get the evacuation order, I'm leaving. There is no high ground here, and it will be much safer inland. Even with Palm Beach County's long coastline, not all near-coastal areas are subject to evacuation. In fact, in some locations, beach residents need travel no more than one mile to get to safe areas. Traveling a great distance to escape the effects of the storm may actually lead you into danger if you become stranded in evacuating traffic when the storm nears. Also, the further you go to evacuate, the longer it will take you to get there and to your home after the storm.
- 7. Are there sufficient shelters for people if we're threatened by a Category 4 or 5 storm? Yes. Studies have shown that less than 10 percent of the people in evacuation zones go to local shelters. In Palm Beach County, we have shelter space for at least 55,000 people who live in an evacuation zone. If people do not live in evacuation zones or mobile/manufactured homes or substandard housing, they do not need to go to shelters and should make plans to either leave the county or stay home or with friends.
- 8. Should I evacuate during a Category 4 or 5 storm? Mandatory evacuations are issued for people living along the coastal area and barrier islands subject to sea water surge; mobile/ manufactured homes regardless of location; and persons living in substandard housing. We encourage people to "run from water and hide from wind".
 - **Evacuation is not required or recommended for persons living away from the coast or for persons living in structurally sound homes.** Stay home and stay off the roads. That's why we encourage people to have a sufficient Emergency Supply Kit. If you plan to leave the county, you must leave early, at least three to five days before a storm's projected landfall.
- 9. What if I can't drive and need transportation out of the county? If you live in an evacuation zone, mobile home, or substandard housing and do not have transportation, you need to register with Palm Tran Connection for the Special Transportation Assistance Program by calling 561-649-9848 or 877-870-9849 (toll-free).
 - You will be placed on a list and when evacuation orders are issued, you will be contacted and provided transportation to the nearest county shelter. We do not provide transportation out of the county or for those not meeting the above criteria.
- 10. **Is Palm Beach County prepared?** Yes. Our hurricane response and recovery plans are well seasoned and our staff is prepared. The county and the cities have developed a well-coordinated response to provide public safety and health services to those areas affected by a hurricane.
 - Florida Power and Light representatives are at the Emergency Operations Center (EOC) and the county coordinates power restoration with them. State and federal response agency representatives will be housed at the EOC before, during, and after the storm to provide assistance to us. We have a dedicated staff whose sole purpose is to save lives and protect property after a storm and get us back to full operation as soon as possible.

What To Bring To A Hurricane Shelter

A hurricane evacuation shelter is a refuge of last resort; a place to go if you can't stay at home or with a relative, friend, or co-worker or nearby hotel. While shelters are set up in schools, the timing of their opening and locations can change due to the circumstances of the storm. Not all shelters are opened for every storm. Monitor local media for current shelter openings and locations.

Palm Beach County and Palm Beach County Schools manage public shelters. Shelters provide simple meals and beverages; if you have special dietary needs or want snacks, you must bring your own. Shelters provide basic first aid only; cots and medical care are not provided. You can't bring weapons, illegal drugs, or alcohol into shelters, but here is what you should bring:

- Three-day supply of water per person (i.e., three-gallons per person)
- Prescription medicines and emergency medications; you must be able to take all medications by yourself
- Special-diet foods (e.g., snacks and juices for those with dietary restrictions or allergies)
- · Basic snacks
- Bedding materials (e.g., pillows, blankets, sleeping bags, cots, air mattresses, etc.) – cots will not be provided
- Comfortable clothing (at least two changes)
- · Collapsible/folding beach chair or camp chair
- · Baby food, formula, bottles, diapers, blankets, & clothes
- · Flashlight, extra batteries
- · Cellphone, with a battery-operated charger
- · Radio with extra batteries and headphones
- Important documents (e.g., identification, medical records, insurance information, deeds or leases, birth certificates and utility bills showing your home address) – these documents are not required but will be helpful after an emergency
- · Photocopies of valuable documents
- · Eyeglasses, hearing aids, dentures
- Toiletries and personal hygiene items (e.g., washcloth and/or towelettes, small towel, soap, toothbrush, toothpaste, sanitary napkins, tampons, paper towels, toilet paper, etc.)
- Quiet games, books, playing cards, favorite toys, or other items for entertainment
- · Special items for family members who are elderly or disabled
- Chargers/cables for any electronic devices you bring with you functional electric outlets are limited in shelters

You may want to put these supplies in a water tight storage bin(s) or large duffel bag for ease of movement.

Pets are not allowed in evacuation shelters (except service animals); pet shelters may be available (visit www.ReadyPBC.com for more information).



Palm Beach County's Emergency Notification System

Get alerted about emergencies and other important community news by signing up for our Emergency Alert Program. This system enables us to provide you with critical information quickly in a variety of situations, such as severe weather, unexpected road closures, missing persons and evacuations of buildings or neighborhoods.



- Week 1 ☐ 1 Gallon of water per person per day for at least 5 days, for drinking and sanitation
- ☐ Sandwich bread (freeze until needed)
 - ☐ 3 Boxes of quick energy snacks (i.e. granola bars or raisins)
 - 2 Cans of ready-to-eat-soup
 - ☐ 1 Box of crackers
 - ☐ Dry cereal
 - ☐ 4 Cans of fruit
- ☐ 5 Cans of meat
- ☐ 4 Cans of vegetables
 - ☐ 1 Large can of juice ☐ 1 Jar of jelly or jam
 - ☐ Instant coffee/tea/ powdered drinks

Water

cooking, and bathing. Store enough bottled water for all members of your family and pets before the storm. Clean water that could be used for bathing & washing dishes is in your Water will be needed for drinking,

Storage

Week 2

- ☐ 2 Boxes of large plastic zip bags
- □ Plastic wrap
- ☐ 2 Rolls of aluminum foil
- ☐ Assorted plastic containers with lids
- ☐ 3 Boxes heavy-duty garbage bags
 - ☐ Waterproof portable plastic container with lid

Important Documents Preserving Food &

Electrical power can be off for several days after containers to protect Also, use waterproof a storm, so plan for important papers. ower outages.



Division of Emergency Management Public Safety Department Palm Beach County

www.pbcgov.com/dem



Board of County Commissioners Palm Beach County

for supplies can be expensive and strenuous. Shopping for items a little at a time before an event, can reduce the stress of recovery by avoiding

emergency situations, but shopping

prepare for

유

Everyone needs

Emergency Supply Kit

Shopping List

In accordance with the provisions of the ADA, this brochure can be made available in an alternate format. Contact Emergency Management at (561) 712-6400.

Rev. 06/14

Get a Head Start 🕸 Be Prepared!

long lines and empty shelves.

- Make a family plan. Who does
- electrical shutoff
- child s school or daycare
- store safely
 - you plan to go to a shelter
- ☐ Establish an out-of-state contact to call in case of emergency ☐ Obtain cash or travelers checks

TO DO LIST

Week 4

Cleaning & Supplies

Week 3

☐ 2 Packages of eating utensils, paper cups, paper plates

Box sanitary hand wipes/liquid

☐ 1 Bottle of shampoo Health & First Aid

☐ 1 Large tube of toothpaste

□ Deodorant ☐ Antiseptic

□ Tweezers

Facial tissues (i.e. Kleenex)

☐ 2 Rolls of paper towels

☐ 4 Rolls of toilet paper

☐ Mosquito repellent

☐ Adhesive bandages, assorted sizes

☐ Rolls of gauze or bandages

☐ Hydrogen peroxide

☐ First Aid book

☐ First Aid tape

☐ Matches

☐ Liquid dish soap

Before the Season Starts

- what and where will your family ☐ Locate your water meter and ride out the storm
- ☐ Trim trees and store loose objects
- contents of your home and store ☐ Use a video camera to tape the videotape with a friend who lives out of town

Stock up on personal care and cleaning

Use What You Have

Broom, mop, and bucket

□ 2 Pairs of latex gloves

Unscented liquid bleach

sure you have these supplies on hand. items. Check your supplies now to make

Don t forget disposable plates, toilet paper. Insect repellent and sunscreen should be included. If you have an adequate supply on hand, you will not need to purchase them when you go

paper towels, and

and utensils,

vehicles from responding to

During a storm, phone and electrical lines go down. Dangerous weather conditions prevent emergency emergency situations. Preparing yourself and your family with

First Aid

☐ Rubbing alcohol

☐ Petroleum jelly

CPR and First Aid training can save the life

of a loved one.

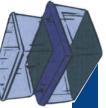
shopping.

☐ Photocopy important papers and

- Know the disaster plan of your
- ☐ Install/test your smoke detector
- ☐ Make plans to board your pet if

Keep in a Waterproof Portable Container

- Will, insurance policies, contracts, deeds, stocks, and bonds
- Passports, social security cards, immunization records
- Bank account numbers
- Credit card account numbers and companies
- Inventory of valuable household goods, important telephone numbers
 - death certificates) (birth, marriage, Family records



90

Medications

Week 5

- Extra supply prescription medication(s)
- ☐ Aspirin and/or acetaminophen
 - ☐ Anti-diarrhea medicine ☐ Adult vitamins

 - ☐ Thermometer

Special Needs Shelter

accepts residents with a physical condition requiring medical or nursing care that cannot Individuals must be able to sleep safely on a cot or mat and meet one of the following be provided for in a general population shelter. The county Special Needs Shelter only criteria

- · Need nursing assistance with medications or medical care administration
- Monitoring vital signs or medical conditions or activities of daily living but do not need hospitalization
 - Need constant electrical power for medical equipment

individuals needing to use the Special Needs Shelter. Pre-registration is required for

To register call: (561) 712-6400

Common Tools

- ☐ Battery operated radio Flashlights
- ☐ Assorted safety pins ☐ Scissors Scissors
 - Screwdrivers

- Heavy-work gloves
- Stove fuel/charcoal, lighter fluid

Tune In

They work with the Emergency Operation Center to provide Local media are your primary source of information during disaster. center locations.

Week 6

- Flashlight batteries

- ☐ Pliers
 ☐ Vise grips
 ☐ Hammer(s)
 ☐ Heavy-work
 ☐ Stove fuel/cl
- 1 Box disposable dust mask Camping or utility knife
 - Plastic safety goggles

hazards, closed roads, curfews, and relief up-to-date information that can keep you safe. Be sure to have a battery-operated radio and stock up on plenty of batteries. Stay informed about weather conditions,

Heavy Tools

Week 8

Special Items

Week 7

☐ Special foods for special diets

- □ Plywood & fasteners to cover
- ☐ Tarpaulin, canvas for temporary roof repair
- ☐ Handsaw and/or chain saw & fuel
- ☐ Assorted nails
- ☐ Wood screws ☐ Hatchet
- ☐ Crowbar

Safety

Most hurricane related

machinery and never work alone. It may be when people are cleaning up debris. Wear proper safety gear, make sure you know how to properly use power tools and best to hire skilled and insured professionals injuries occur after the storm to do some work.

☐ Spare eyeglasses or contact lens ☐ Extra hearing aid batteries ☐ 1 Gallon of water per pet☐ Leash or pet carrier☐ Pet food ☐ Items for denture care supplies

What You Need

Baby wipes

☐ Baby food ☐ Diapers

and a spare pair of eyeglasses. Remember pets Only you know what you need. Some families will need special items added to their disaster items as well as items for your pet. Make sure you have spare batteries for your hearing aid are not allowed in general shelters. If you live in an evacuation zone, pets can be pre-registered list. These include baby food and baby care for the Pet Friendly Shelter (561) 233-1266.

pbcgov.com/publicsafety/animalcare

Smart Supplies

Week 9

- ☐ Batteries for camping lantern
- ☐ Battery powered camping lantern
- ☐ Portable camp stove or grill
- ☐ Video or disposable camera

Your Property

Before hurricane season, make a complete documents and valuables evacuate, take them with inventory of your valuables and personal Store important in a safe dry place. If you property.

take photos of any damage after the storm for your insurance adjuster. Be sure that you are you if you can. Take a photo inventory before the storm and then take photos of any damage after the storm and then properly insured and understand all of the This will save you from unfortunate surprises conditions of your policy prior to a disaster. during recovery.

Helpful Supplies

Week 11

Everyday Safety

☐ ABC certified fire extinguisher

☐ Smoke detector with battery ☐ Carbon monoxide detector

- Week 10 ☐ Games/activities for kids/family
 - ☐ Local and state road maps ☐ Extra radio batteries
 - ☐ Gas cans
- ☐ Manual can opener

Have Patience

television. Have activities on hand for your amily. Remember that everyone in the community is experiencing the same disaster. can take after a hurricane able. It can take several days, and in some Plan for loss of power, cases, several weeks to and restore power. Crews patient. will begin work as soon restore as they can to clear water, unpredictable. Be and services. phones, roads

Work together and help your neighbor. DO NOT HOARD FUEL.

Everyday Supplies

have a working fire extinguisher, smoke hand year-round. Make sure you always Disasters can happen without warning. It is a good idea to have disaster supplies on detectors, and a carbon monoxide detector. These items save lives

CANDLES. Never use a generator or charcoal grill of fire, DO NOT USE property inside your home or damage. To reduce risk inside your garage. and reduce



Division of Emergency Management Public Safety Department Palm Beach County

www.ReadyPBC.org

Public Affairs Department Palm Beach County

www.pbcgov.com

